



**BEXAR COUNTY HOSPITAL DISTRICT  
BOARD OF MANAGERS**

Tuesday, November 19, 2024  
6:00 pm  
Cypress Room, University Hospital  
4502 Medical Drive  
San Antonio, Texas 78229

**MINUTES**

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**BOARD MEMBERS PRESENT:**

Jimmy Hasslocher, Chair  
Anita L. Fernandez, Vice Chair  
Margaret Kelley, MD, Secretary  
Patricia (Pat) Jasso  
Beverly Watts Davis  
David Cohen, MD  
Melinda Rodriguez

**OTHERS PRESENT:**

Edward Banos, President/Chief Executive Officer, University Health  
Bill Phillips, Executive Vice President/Interim Chief Operating Officer, University Health  
Reed Hurley, Executive Vice President/Chief Financial Officer, University Health  
Serina Rivela, Vice President / Chief Legal Officer, University Health  
Dr. Bryan Alsip, Executive VP, Chief medical Officer, University Health  
Dr. Juan Garza, Sr. Vice President, Chief Quality & Health Informatics Officer  
Travis Smith, Sr. Vice President, Chief Financial Officer, Clinical Operations  
Dr. Monika Kapur, President, CEO, University Medicine Associates, University Health  
Katherine Reyes, Sr. Vice President, Pre-Acute Services, University Health  
Dina Perez-Graham, Sr. Vice President, Chief Nursing Executive, University Health  
Leni Kirkman, Executive VP, Chief Marketing, Communications & Corporate Affairs Officer, University Health  
Andrew Smith, Executive Director, Government Relations and Public Policy  
Horacio Vasquez, Executive Director, Supply Chain Management, University Health  
Ashley Windham, DO, Vice President, Quality Informatics, University Health  
Francisco Cigarroa, Acting Dean, School of Medicine, Professor of Surgery and Director, Alvarez Transplant Center, UT Health SA  
Robert Hromas, MD, Acting President, President and Professor of Medicine, Vice President for Medical Affairs, UT Health San Antonio  
Robert Leverence, MD, Acting Vice President of Medical Affairs  
Michael Little, MD, President, Medical/Dental Staff, University Health; and Associate Professor, Department of Anesthesiology, UT Health SA  
Theresa Scepanski, President and CEO, Community First Health Plans

Latifah Jackson, Director of Supplier Diversity, University Health  
Lisa Sanchez, Vice President, Care Transitions  
Brian Lewis, Deputy Chief Quality Officer, University Health  
Virginia Mika, PhD, Deputy Chief of Public Health and Community Programs Officer, University Health  
Stephanie Stiefer, Vice President, Health Services Administrator, Detention Healthcare Services, University Health  
Carol Huber, Deputy Chief Public Health & Equity Officer  
Jennifer Rodriguez, Vice President, Chief Pharmacy Officer, Pharmacotherapy & Pharmacy Services  
Elizabeth Allen, Director, External Communications, Corporate Communications, University Health  
Josh Nieto, Chief Compliance, HIPPA Officer  
Larry Wallis, Director, Internal Audit, University Health  
Trey Wineglass, Administrative Resident, University Health  
And other attendees.

**CALL TO ORDER:**

Mr. Hasslocher called the Board meeting to order at 6:05 pm.

**INVOCATION AND PLEDGE OF ALLEGIANCE — JIMMY HASSLOCHER, CHAIR**

Invocation – Lindsey Faust Russo, University Health Chaplain — *Jimmy Hasslocher, Chair*

Mr. Hasslocher led the pledge of allegiance.

**PUBLIC COMMENT:** Mark Montgomery, Assistant Fire Chief, Bexar County ESD No. 2 to express his concern regarding the service area of the un-incorporated areas being served and the Bexar County 911 Contracts. He commented about some of the terminology used in the previous contracts by previous agencies is outdated, the ESDs were not in place then where they are today. Some of the concerns brought up were the Emergency Center 911 Dispatch, meaning having a dispatcher available on the line with the caller collecting information to pass on to the Fire Department. This a concern for the Fire Department is not having the communication available to provide adequate emergency assistance. The largest concern is the CAD System and utilizing it appropriately. Mr. Hasslocher added his comments of his Chairing Bexar Metro and very familiar with what is taking place and noted that we will do our best to provide a smooth transition a due diligence. Further comments and discussions continued briefly.

**APPROVAL OF MINUTES OF PREVIOUS MEETING:**      October 22, 2024 (Regular Meeting)  
October 29, 2024 (Regular Meeting)

**SUMMARY:**    The minutes of the Board meetings of Tuesday, October 22, 2024 and Tuesday, October 29<sup>th</sup>, 2024 were submitted for the Board’s approval.

**RECOMMENDATION:**                                      Staff recommends approval of the minutes as submitted.

**COMMENTS /DISCUSSIONS:**                      None

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Dr. Kelley, **SECONDED** by Ms. Fernandez, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None

**FOLLOW UP:** None

**Report from UT Health San Antonio — *Robert Hromas, MD.***, Acting President and Professor of Medicine, Vice President for Medical Affairs, UT Health San Antonio

**SUMMARY:** Dr. Hromas commented on Alzheimer's - Dementia Research intervention program will be funded by a grant of \$1.3 billion over Ten years for research; the only Research Center in the State of Texas. UT Health has the only Parkinsons Center of Excellence in Texas, very exciting developments coming to UT Health San Antonio. Dr. Cigarroa added that the search continues for Dr. Carlos Jaen's replacement as his Retirement approaches.

Mr. Hasslocher welcomed our newest Board of Managers Member, Ms. Melinda Rodriguez on her first official meeting.

**NEW BUSINESS – CONSENT AGENDA – JIMMMY HASSLOCHER, VICE CHAIR**

**Consideration and Appropriate Action Regarding Medical-Dental Staff Membership and Privileges — *Michael Little, M.D., President, Medical/Dental Staff***

**SUMMARY:** The Credentials Committee met on October 28, 2024 and reviewed the credential files of the individuals listed on the attached Credentials Report and the Professional Performance Evaluation Report. In its meeting of November 5, 2024, the Executive Committee of the Medical-Dental Staff recommended approval of the Credentials Committee Report.

**Consideration and Appropriate Action Regarding Medical-Dental Staff Recommendations for Professional Practice Evaluations and Delineation of Privileges — *Michael Little, M.D., President, Medical/Dental Staff***

**SUMMARY:** The Credentials Committee met on October 28, 2024 and reviewed proposed revisions to Delineation of Privilege and the Professional Performance Evaluation Report and forms. In its meeting of November 5, 2024, the Executive Committee of the Medical-Dental Staff recommended approval the attached Delineation of Privileges and Focused/Ongoing Professional Performance Evaluation Report.

**Consideration and Appropriate Action Regarding Medical-Dental Staff Recommendations of Officer Positions — *Michael Little, M.D., President, Medical/Dental Staff***

**SUMMARY:** University Health Bylaws outline the process and description of Officer Positions of the Medical-Dental Staff. These recommendations require the approval of the Board of Managers.

University Health's Professional Staff Services (PSS) is responsible for facilitating the annual process for the election of new Officers. The University Health Bylaws define the specific details as follows:

11.1 Officers of the Staff: The System Officers of the Staff shall be the System Chief of Staff, Past Chief of Staff, Vice-Chief of Staff, and Secretary of the Medical-Dental Staff.

11.2 Qualification of Officers: Officers must be members in good standing of the Active-Academic or Active-Community at the time of nomination and election; must be approved by the Board of Managers; and must remain members in good standing during their term of office. Failure to maintain such status shall immediately create a vacancy in the office involved. Nominees must possess the ability and experience required to fill such positions and be willing to devote the time and effort needed to fulfill the responsibilities of office

11.5 Term of Office: All officers shall serve for a term of two (2) years. Officers shall take office on the first day of the Staff year following their election. The System Officers shall be elected during even-numbered years, and the Facility Officers shall be elected during odd-numbered years. Officers may only serve two consecutive terms.

11.6 Vacancies in Office: Vacancies in office for System Staff Officers during the Staff year except for the Chief of Staff or Vice-Chief of Staff shall be filled by the System Medical Executive Committee of the Staff. If there is a vacancy in the office of Chief of Staff, the Vice-Chief of Staff shall serve out the remaining term. If there is a vacancy in the office of Vice-Chief of Staff, the nominating and electing procedures as described in Section 11.3 shall be instituted as soon as possible. Vacancies in office for Facility Staff Officers or members-at-large shall be filled by the Facility Medical Executive Committee except for Facility Chief of Staff. If there is a vacancy in the office of Facility Chief of Staff, the Facility Vice-Chief of Staff shall serve out the remaining term.

The Medical-Dental Staff via ballot are submitting for your approval the following System Officers for 2025-2026:

- System Chief of Staff
  - Dr. Michael Little (Anesthesiology)
- System Vice-Chief of Staff
  - Dr. Brian Eastridge (Trauma & Emergency Surgery)
- System Secretary
  - Dr. Jason Bowling (Infectious Disease)

**Consideration and Appropriate Action Regarding an Appointment to the Community First Health Plans, Inc. Board of Directors** — *Margaret Kelley, M.D., Chair, Nominating Committee*

**SUMMARY:** The Bylaws of Community First Health Plans, Inc., state that the Board of Managers as the governing body for the sole member of the corporation shall approve the appointment of the Board of Directors to manage the affairs of the corporation. There are seven members on the Board of Directors.

The Nominating Committee recommends the appointment of Fred Poordad, M.D., to fill the position left vacant by Dianna M. Burns-Banks, M.D., for a two year term which expires on September 30, 2026.

**Consideration and Appropriate Action Regarding Additional Funding to the Existing Master Healthcare Services Agreement with UT Health San Antonio — *Edward Banos***

**SUMMARY:** Historically, UT Health has provided professional health care services at University Hospital. University Health has supported these services through the Master Health Care Services Agreement (MSA) which provides funding to make up for the shortfall created by the high percentage of uninsured and Texas Medicaid patients treated by the UT providers in University Health facilities. The current MSA expired September 30, 2024. Due to the complexity of the MSA and in spite of diligent efforts from both parties to reach a final agreement, University Health and UT Health leadership have mutually agreed to continue to operate under the terms and conditions of the expired MSA on a month to month basis for a period of up to six months.

The MSA ensures that qualified health care professionals are available to assist in the diagnosis and treatment of patients at all University Health facilities. The MSA was written to provide services and commensurate funding for a period of twelve months. Due to the extension of the term, additional funding under the current terms and conditions is required.

Continuing to operate pursuant to the terms of the MSA with UT Health San Antonio has ensured that there are a sufficient number of qualified physicians and advanced practice providers available to provide professional health care services to University Health patients. The providers work in collaboration with the University Health Chief Medical Officer to achieve quality measures established by CMS for hospital reporting.

**Consideration and Appropriate Action Regarding Professional Services Agreement with the Center for Health Care Services for Behavioral Health Services for CareLink Members — *Virginia Mika, PhD, MPH***

**SUMMARY:** University Health, through its CareLink Program, provides medical services to uninsured residents of Bexar County. CareLink has had a contract with The Center for Health Care Services (Center) for behavioral health services since January 2002 to meet the health care needs of its members. The Center is a Community Center for Mental Health and Mental Retardation and provides an array of mental health, intellectual/developmental disability (IDD), and drug and alcohol treatment services at locations throughout Bexar County. It is the Local Mental Health Authority (LMHA) for Bexar County. While University Medicine Associates (UMA) also provides behavioral health services, the Center focuses on patients with serious mental illness to include major depressive disorder, schizophrenia, and bipolar disorder and those who might need more intensive wrap-around and case management support. This is a fee for service contract.

The purpose of this agreement is to continue to secure professional psychiatric and behavioral health services for CareLink members. Over the past 22 years, the Center has provided services to CareLink members suffering with mental health disorders, substance use disorders, and intellectual/developmental disabilities. In 2023, the Center for Health Care Services provided services to 536 CareLink members. As of August 31, 2024, the Center for Health Care Services has provided services to 417 CareLink members.

In 2023, CareLink paid the Center \$178,496, which was an increase compared to previous years during the COVID-19 pandemic. During the first 8 months of 2024 (January – August 2024) the average monthly amount paid was \$16,945. Based on this average we estimate the 2024 annual amount to be \$203,344. The contract is negotiated at 100% of the current Medicare Fee Schedule. The estimated total amount requested for approval for 2025 is \$205,000.

This agreement shall be renewed for up to two successive one (1) year terms if the Center for Health Care Services meets all performance standards and patient satisfaction metrics. The estimated total value of the contract for all three years is \$615,000.

**Consideration and Appropriate Action Regarding a Professional Services Agreement with the Center for Health Care Services – Restoration Center for Detoxification and Substance Use Services —**  
*Virginia Mika, PhD, MPH*

**SUMMARY:** University Health, through the CareLink program, provides medical services to uninsured residents of Bexar County. The Center for Health Care Services is a Community Center for Mental Health and Mental Retardation and provides an array of mental health, intellectual/developmental disability (IDD), and drug and alcohol treatment services at locations throughout Bexar County. It is the Local Mental Health Authority (LMHA) for Bexar County. The Center for Health Care Services (Center) has had a contract with CareLink to provide intensive residential detoxification services and outpatient substance use disorder treatment services for CareLink and uninsured members of the community since July 2009.

During CY2023, the Center for Health Care Services' detoxification and substance abuse programs provided 3,565 units of service (representing 5,384 hours of patient contact) to 118 (unduplicated) CareLink members and unfunded Bexar County residents. These clients had a 27% successful completion rate in long-term outpatient treatment programs, and a 71% rate of successful medical detoxification, which is in line with the Center's overall completion and success rate.

The purpose of this agreement is to continue to secure services for intensive residential detoxification services, substance use disorder residential services, and intensive outpatient services for CareLink members and other uninsured Bexar County residents through the Center's Restoration and Transformational Services department. These services will alleviate the demands for services in the University Health Emergency Department. The Center agrees that it will have at least three (3) detoxification beds available at all times for patients who are referred by University Health.

In 2023, CareLink paid the Center \$126,310 due to continued decrease in activity caused by limited staffing after the COVID 19 pandemic and a general decrease in patient volume. Through August 2024, they have been paid \$163,558, which is an increase after improvements in staffing and increased demand. With increasing staffing rates and pent up demand, they expect to see a return to their usual levels soon. Therefore, the total amount requested for approval is \$750,000 for each renewal year for a total of \$2,250,000 for the three-year contract period.

**Consideration and Appropriate Action Regarding Purchasing Activities (See Attachment A) —**  
*Reed Hurley/Travis Smith*

**SUMMARY:** University Health's Purchasing Consent attachment for the month of November 2024 includes 18 proposed contracts for Board of Managers action. The total requested Board of Managers approval for these 18 contracts is \$23,886,703. Additional Presented contracts during the November 2024 Board of Managers meeting total \$217,023,051 and are considered for approval separate from the Purchasing Consent Attachment A.

<b><u>RECOMMENDATION:</u></b>	Staff recommends Board of Manager’s approval of: 1) Purchasing Consent Agenda Items; and, 2) Purchasing Consent Attachment “A” in the amount of \$23,886,703
<b><u>COMMENTS /DISCUSSIONS:</u></b>	None
<b><u>ACTION:</u></b>	A <b>MOTION</b> to <b>APPROVE</b> staff’s recommendation was made by Dr. Cohen, <b>SECONDED</b> by Ms. Watts Davis, and <b>PASSED UNANIMOUSLY</b> .
<b><u>EVALUATION:</u></b>	None.
<b><u>FOLLOW UP:</u></b>	None

**Presentations and Education:**

**A. Fourth Quarter Quality Report** — *Bryan Alsip, M.D./Juan Garza, M.D.*

**SUMMARY:** The University Health quality goals include improving publicly reported ratings of healthcare quality and patient safety across multiple healthcare assessment agencies while reducing pay for performance program financial penalties. This Quality Report provides an update on the 2024 Fall Leapfrog Hospital Safety Grade, quality outcomes, and the most recent triennial Joint Commission Survey.

For the third consecutive rating period, University Health has earned a Leapfrog Hospital Safety Grade “A.” The most recent “A” was awarded to University Health for the Fall 2024 release and includes both structural/process and outcome metrics.

Fall Leapfrog grades are significant because they represent more recent data as well as an opportunity to complete the annual Leapfrog survey that includes structural system queries, updated inpatient and ambulatory volumes, surveys on governance and patient safety, and real-time tests and evaluations of Computerized Physician Order Entry (CPOE) and Bar Code Medication Administration (BCMA). The survey also includes health equity structure queries and very specific women’s and children outcomes as well as programmatic elements that mirror University Health’s maternal designation and baby friendly efforts.

The Quality Team’s annual review of metrics and outcomes includes a detailed analysis of trended data across multiple publicly reported and reputational programs. These analyses are used to predict national performance and to establish maintenance or stretch goals to ensure University Health remains a top performer on quality outcomes and patient safety.

Looking ahead to Spring 2025, the University Health Quality team is already reviewing outcomes and anticipating the updates and outcomes for Centers for Medicare and Medicaid Services (CMS), the Centers for Disease Control and Prevention (CDC), and patient experience/HCAHPS. This includes an assessment of national medians, top decile performance, and individual metric weight adjustments into the University Health quality reviews as the Quality team develops the list and targets for the 2025 tactical and informational metrics.

**B. Third Quarter Supplier Diversity Report** — *Latifah Jackson/Horacio Vasquez/  
Travis Smith*

**SUMMARY:** University Health continues to allocate resources that support and engage local and diverse suppliers, businesses, and communities. Recognizing the value and importance of diversity, University Health makes a conscious effort to invest in and promote a wide range of suppliers from various backgrounds. By embracing diversity spend, University Health not only fosters economic growth and job creation within marginalized communities, but also promotes innovation, creativity, and different perspectives in our supply chain. Through nurturing diversity spend, University Health can build a stronger more inclusive partnership and create a positive impact on our local community.

During the 3<sup>rd</sup> Quarter of 2024, the Supplier Diversity program has continued working on various projects that will provide enhancements to the Small, Minority, Women, and Veteran Owned Business Enterprise (SMWVBE) Program.

The monthly Supplier Diversity Newsletter now includes a 60 day forecast of all formal procurement bids. This allows businesses who subscribed to the newsletter to begin to prepare for the formal bid process, allow businesses to determine capacity and form partnerships to improve their bid opportunities if needed. The Supplier Diversity team has published a Diversity Directory, a comprehensive list of certified vendors who are registered with University Health and organized by business category. Updated quarterly, this directory aims to educate internal teams about supplier diversity while offering a convenient, searchable resource to promote and engage with diverse vendors.

Supplier Diversity also monitors financial impact to local vendors as a targeted approach to enhance our community. University Health defines local as Bexar County and the surrounding 16 counties it serves. University Health payments to local vendors were \$84 million or 23.4% of 3<sup>rd</sup> Quarter payments in 2024.

The third targeted vendor category monitored by the Supplier Diversity team is Community Not For Profits. This vendor category provides a significant opportunity for University Health to enhance the local community and to collaborate with organizations making a positive impact on the underserved population. These vendors are not strictly donations, but some are partnerships and bided opportunities to vendors who are not eligible for SMWVBE certification due to their not-for-profit status. University Health payments to Community Not-For-Profits were \$69 million or 19.3% of the 3<sup>rd</sup> Quarter payments in 2024.

Ms. Watts Davis thanked Miss Latifah Jackson for her efforts all around in everything she does for the Supplier Diversity Program. Dr. Kelley added how she appreciated the hair care products provided is very thoughtful promotion and also thank Miss Jackson for her on-going efforts.

### **C. Detention Healthcare Services Annual Report — *Stephanie Stiefer***

**SUMMARY:** In 1995, University Health assumed responsibility for providing medical and mental health care to the Bexar County inmate population. The mission of Detention Health Care Services (DHCS) is to provide health care at the following locations: San Antonio Magistrate Court, Bexar County Adult Detention Center (Main Jail and Annex) and Juvenile Detention Centers at Mission and Krier locations. Detention Health Care Services include medical, dental, mental health, detox, medication-assisted treatment, radiology, and dialysis services, along with health education and preventative care as well as social services for inmates being released.



Adult medical and mental health services are provided 24 hours a day, 7 days a week to all detainees housed in the 4,913-bed Bexar County Adult Detention Center, which includes 1,705 beds in the Annex, 512 beds in the South Tower and 2,696 beds in the Main Jail. Detainees range in age from 17 to 70+ and have charges ranging from past-due traffic tickets and child support violations, to capital murder/homicide and most are awaiting trial.

Many did not have adequate medical care prior to arrest and some have experienced homelessness and/or have a mental health condition or substance use disorder. Few have sufficient funds to afford bonds. With a current staffing budget of \$31 million, and 282 staff members, medical care is provided to all detainees. Yearly staffing adjustments have been made as shown in the table below to meet the growing acute needs of the increasing detainee population. Today's existing staffing plan includes three physicians, three psychiatrists, five psychologists, 12 mid-level providers, 50 registered nurses, 95 licensed vocational nurses, 48 medical assistants, 41 social workers, five dental techs, two radiology techs and 18 support personnel. Medical care is provided in several clinical areas throughout the Adult Detention Center. Clinical areas at the main campus include:

- 37 Medical Exam Rooms (Main Jail, South Tower & Annex buildings)
- 2 Radiology Rooms (Portable x-ray machine & Panorex in each room)
- 2 Dental Clinics
- 1 Dialysis Clinic (equipped with 4 stations)
- 38-bed male infirmary at the main jail
- 26-bed female infirmary at the annex
- 18-bed mental health unit
- 10-bed male suicide observation unit

The staff provides clinical treatment for a wide variety of diseases, chronic care and urgent conditions. Examples of clinical services provides include:

- Physical exams
- Dental exams and care
- Emergency response services
- Medication-assisted treatment (MAT) for opioid disorder program
- Lab services
- Wound care
- Diabetes clinic
- Dialysis treatments
- Radiology services
- STD/HIV Screening & treatment
- Prenatal care and OB/GYN services
- Suicide prevention observation
- Nursing support for Jail-Based Competency Restoration program (JBCR)
- Training for detention and probation officers

<b>ACTIVITY - ADULT DETENTION MEDICAL DIVISION</b>	<b>2021</b>	<b>2022</b>	<b>2023</b>	<b>YTD 2024</b>
<b>ADULT DETENTION - MEDICAL PROVIDERS</b>	88,890	95,983	92,490	105,223
<b>DENTAL CONTACTS</b>	9,307	8,879	15,415	20,814
<b>MEDICATION PASSES</b>	1,281,565	1,706,899	1,797,491	1,756,146
<b>MENTAL HEALTH CONTACTS</b>	76,087	108,894	201,057	243,331
<b>NURSING CONTACTS</b>	147,963	2,172,527	3,148,695	3,505,900
<b>RADIOLOGY</b>	2,968	5,155	6,305	6,113
<b>SCREENINGS</b>	36,195	41,823	41,635	39,009
<b>SUICIDE PREVENTION</b>	23,798	29,004	178,165	157,996
<b>TOTAL:</b>	<b>1,603,812</b>	<b>4,093,182</b>	<b>5,255,148</b>	<b>5,631,414</b>

Approximately 125-150 detainees enter the Bexar County Adult Detention Center every 24 hours. Those who do not bond out within a few hours, are screened for medical and mental health issues, including the need for detox services. Nursing staff conduct the initial screening during the intake process. Additionally, the screening nurses obtain a complete medical history and identifies medical, mental health, substance use issues or other concerns during the booking process. The screening location is located at the Bexar County South Tower Adult Detention facility. The staff provides 24-hour, seven-day a week coverage at the Magistrate Court location.

A dedicated team of nurses deliver medications to the detainees prior to and once assigned to a living unit. Nursing visits increased from 147,963 in 2021 to 3,505,900 YTD 2024.

A licensed pharmacy, located on the third floor of the Bexar County Adult Detention Center, fills approximately 600 prescriptions daily, based on the jail census and the needs of the population. The pharmacy supports the Adult, Juvenile, and Magistrate Court facilities.

The Dental Unit staff includes five dentists and five dental assistants. The dental staff provides treatment for multiple dental problems, including very significant dentition problems. The staff performs dental procedures, exams, x-rays, extractions, fillings, and conducts oral hygiene educational programs regularly. Dental clinic operations are located at the main jail, annex, and Juvenile facilities. Dental visits have increased from 9,307 in 2021 to 20,814 YTD 2024.

The facilities' mental health staff provide routine and crisis care to detainees with mental health conditions and other mental health-related concerns. The mental health staff include psychiatrists, mental health nurse practitioners, licensed social workers, and jail-based liaisons. An important part of the mental health staff responsibility includes the screening and assessment for mental illness, substance use and other mental health-related problems 24 hours a day, seven days per week.

The staff also provide individual and group counseling, crisis intervention and referrals for other services for inmates throughout the jail. The mental health team counsels and assists inmates who are experiencing conditions such as depression, anxiety, adjustment disorders, suicidal ideation, manic or psychotic symptoms.

Inmates are assessed, and BCSO classification staff are notified of those at risk of suicidality so they may be transferred to the Suicide Prevention Unit, a unique setting designed to provide frequent interaction and monitoring by security personnel.

Adult Mental Health visits have increased from 76,087 in 2021 to 243,331 YTD 2024. In addition, Adult suicide prevention visits have increase from 23,798 in 2021 to 157,996 YTD 2024.

The University Health Detention Health Care Services' mission is to ensure every inmate is provided appropriate medical, dental and mental health care while incarcerated. University Health Detention Services staff help to improve the health of inmates and the communities to which they return.

**COMMENTS /DISCUSSIONS:** Mr. Banos briefly shared his experiences while touring the jail. A brief discussion ensued followed by Dr. Cigarroa's positive comments and applauding the efforts being made to care for the inmates. Ms. Watts Davis echoed Dr. Cigarroa's comments while Dr. Kelley and Mr. Hasslocher added their brief comments and thanked the staff for the presentation. Ms. Watts Davis commented that the experience needs to be a featured news article or story. Further comments and discussions continued.

**Action Items:**

**Consideration and Appropriate Action Regarding Selected Purchasing Items:**

**Consideration and Appropriate Action Regarding a Professional Services Agreement Between University Medicine Associates and UT Health San Antonio for Pediatric Neonatology Services — Edward Banos/Monika Kapur, M.D.**

**SUMMARY:** The current UMA Professional Services Agreement (PSA), as amended, provides funding for 9.7 board certified neonatologist FTEs and 9.0 advanced practice provider FTEs to provide neonatal intensive care services, 3.0 neonatologist FTEs to provide hospitalist services and 1.00 FTE for moonlighting (supplemental) support. Additionally, University Health provides physical space and support staff at no cost to UT Health. UMA bills and collects all professional fees generated by the UT Health providers for neonatology services rendered. The partnership allows board-certified neonatologists and neonatology trained advanced practice providers to provide specialty inpatient services while providing a mechanism to bill for services and collect patient revenue.

Since the opening of the Women's and Children's Hospital, the average daily census of the Neonatal Intensive Care Unit (NICU) has grown from 54 to 63, an increase of 16.7% in less than a year. Under the terms of the proposed new PSA, the board certified neonatologists would be increased from 9.7 to 10.7 FTEs (10.3%), and the advanced practice providers would be increased from 9.0 to 9.5 FTEs (5.5%) to maintain adequate staffing for the increased volume of patients. Other staffing FTEs would remain unchanged.

Annual salaries would be increased for advanced practice providers by \$13,520 (7.1%) and neonatology hospitalists \$26,000 (10.5%) to reinforce faculty retention in this extremely competitive specialty service area. Doing so will ensure that the highest level of patient care continues, and will support specific requirements needed to maintain the current Level 4 designation achieved by the NICU to include in-house night call coverage.

Entering into this PSA between UMA and UT Health will ensure that there are a sufficient number of qualified providers available to provide the highest quality specialty care to the neonate population. Patient satisfaction ratings will be in the top 25% for inpatient neonatology services. Physicians must also meet a minimum score of 90% on quality metrics as established and mutually agreed upon between UMA and UT Health.

The annual funding for the current PSA is \$7,016,957. The additional funding requested for the new PSA is \$723,463 per year, an increase of 10.3%. If approved, the new annual cost of the Professional Services Agreement will increase to an amount not to exceed \$7,740,420. The projected cash collections for professional fees for 2024 are \$5,492,370 per year, an increase of \$799,212 (17%) over actual 2023 collections. This results in a net cost to UMA of approximately \$2,248,050 annually. The net cost to UMA for 2023 was \$2,323,799 resulting in a net cost decrease of \$75,749 per year. This is a planned expense and is included in the 2024 and 2025 operating budgets.

**RECOMMENDATION:** Staff recommends Board of Managers' approval to execute a Professional Services Agreement between UMA and UT Health San Antonio for Neonatology Services with UT Health San Antonio for a one-year term beginning January 1, 2025 and ending December 31, 2025 in an annual amount not to exceed \$7,740,420. Staff also recommends approval of an option to renew for two additional one-year terms under the same terms and conditions, for a total amount not to exceed \$23,221,260 for the three year period.

**COMMENTS /DISCUSSIONS:** None

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Jasso, **SECONDED** by Ms. Watts Davis, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None.

**FOLLOW UP:** None

**Consideration and Appropriate Action Regarding a Professional Services Agreement with Texas Liver Institute, Inc. for Medical Direction, Program Development and Clinical Services in Support of the University Health Liver Disease Program and University Transplant Center — *Edward Banos***

**SUMMARY:** Beginning in 2013, University Health and Texas Liver Institute (TLI) have worked together, in partnership with UT Health San Antonio (UT Health), to develop a comprehensive Liver Disease Management Program at University Health. The President/CEO of TLI, Dr. Fred Poordad, is a nationally recognized hepatologist and a visionary leader in this field of study. This collaboration has significantly advanced the treatment of liver disease, resulting in significant growth of liver disease patients and potential transplant patients at University Health. This growth has enabled University Health to become the second largest living liver donor center in the United States. Financial support for Medical Direction, Program Development and Clinical services is currently provided by University Health through a Professional Services Agreement with TLI.

In 2021, after review with outside legal counsel experts in Academic Medical Center agreements, TLI and University Health entered into a Faculty Practice Group Agreement memorializing TLI's status as a faculty practice plan within the Academic Medical Center Exception (AMC Exception) as defined at 42 C.F.R. Section 411.355(e). This commitment and agreement will maintain such status for TLI's current contractual arrangements as well as future collaborations and partnerships with University Health.

Consistent with the AMC Exception, the parties mutually agree that all current and future transfers of money or consideration through either an agreement, joint venture or other arrangement between the parties shall support the established missions of teaching, public commitment to indigent care, research and community service.

University Health, with its affiliated partner UT Health, currently operate the University Transplant Center and Liver Tumor Center. TLI physicians provide clinical care, medical direction and program development services for the liver disease program. Under the current Professional Services Agreement, Texas Liver Institute physicians, advanced practice providers and LVNs also provide 24/7 call coverage for the Texas Liver Tumor Center; Transition Program Director-Fatty Liver Disease; Hepatology physicians with additional expertise in liver tumor management; Advanced Practice Providers experienced in organ failure and complex internal medicine regimens; 24/7 adult Hepatology call coverage at University Hospital; remote transplant clinical support; outreach clinical support for patients in Corpus Christi, Waco, New Braunfels and Laredo; and LVNs to work with Transplant Center staff to provide ambulatory care for patients who are not yet but may become eligible for transplant.

**RECOMMENDATION:** Staff recommends Board of Managers' approval to enter into a Professional Services Agreement for Medical Direction, Program Development and Clinical Services with Texas Liver Institute, Inc. for a one-year term from January 1, 2025 through December 31, 2025 in an amount not to exceed \$3,636,704, and to authorize the President and Chief Executive Officer to execute any documents necessary to consummate said agreement.

**COMMENTS /DISCUSSIONS:** Several questions were brought up and multiple discussions ensued. Mr. Banos commented that we are on pace to complete 180 Liver Transplants this year.

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Jasso, **SECONDED** by Dr. Kelley, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None

**FOLLOW UP:** None

**Consideration and Appropriate Action Regarding an Agreement with Treco Services, Inc. For Ambulatory Janitorial Services — *Bill Phillips***

**SUMMARY:** On September 24, 2019, the Board of Managers approved a three-year contract with an outside vendor to provide janitorial services for twenty-three University Health ambulatory facilities located throughout Bexar County. Previous to this contract, Environmental Services (EVS) had traditionally managed and staffed these areas with associates from the main hospital campus. Due to the large geographical footprint of these remote locations, supervision, quality control and staffing assignments became increasingly challenging. As a result, a third-party janitorial services provider was awarded a contract through the Request for Purchase (RFP) process.

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As University Health has continued to experience phenomenal growth and the current contract reached its term, leadership posted an RFP to provide other vendors the opportunity to respond.

On June 7, 2024, University Health System posted RFP #224-04-020-SVC to solicit qualified respondents to provide janitorial services for thirty-three satellite facilities. These facilities are located on both owned and leased properties. All locations require daily janitorial services to maintain a clean, safe, and professional environment.

On July 19, 2024, twenty responsive submittals were received by Procurement for this RFP. All submittals were reviewed by the evaluation committee. Subsequently, the top six were invited to provide the evaluation committee with a full presentation on September 25, 2024. The committee then requested best and final offers from the top two vendors. Final scores for the six vendors were as follows:

- Treco Services Inc.(Treco)– 86.1 points
- HHS Culinary & Nutritional Services – 85.3 points
- Environmental Service System, LLC – 84.7 points
- Unicare Building Maintenance – 71.0 points
- MCES Industries, LLC – 70.1 points
- Caring Commercial Cleaning, Inc. – 65.4 points

The difference in cost between the highest scoring responded and the second highest scoring responded is \$1,923,133. After careful consideration and review, the recommendation of the evaluation committee was to award the janitorial services contract to Treco Services Inc. Treco provided University Health with the best overall detailed proposal addressing ongoing staff training, education and rigorous quality control and at the lowest cost. Treco is a local vendor and is certified as a minority business enterprise (MBE), Texas Historically Underutilized Business (Texas HUB), Hispanic American Business Enterprise (HABE), Minority Business Enterprise (MBE), Small Business Enterprise (SBE), Women Business Enterprise (WBE), United States Small Business Administration (SBA) and a Women Owned Small Business (WOSB).

**RECOMMENDATION:** Staff recommends that the Board of Managers approve a three-year janitorial contract in the total amount of \$4,888,912 with Treco Services, Inc., with the option for two one-year renewals.

**COMMENTS /DISCUSSIONS:** None

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Fernandez, **SECONDED** by Dr. Kelley, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None.

**FOLLOW UP:** None

**Consideration and Appropriate Action Regarding an Amendment to the Agreement with PAM Specialty Hospital of San Antonio, LLC d/b/a PAM Specialty Hospital of San Antonio Medical Center for Long-Term Acute Care Services — Lisa Sanchez**

**SUMMARY:** University Health has experienced rapid growth of inpatient census over the last few years. Often, the patient volume exceeds existing bed capacity and results in patients spending an extended amount of time in the Emergency Room while waiting for an available inpatient bed. Significant focus on improving patient throughput has been a priority for staff to improve patient experience and enhance quality outcomes.

In 2021, University Health established a contract with PAM Specialty Hospital of San Antonio to support the safe and efficient care for patients who are eligible for discharge from University Hospital but still require long-term acute care (LTAC) hospitalization. The contractual relationship ensures a smooth transition for Carelink or unfunded patients to continue receiving care in the most appropriate setting with assurances of high-quality clinical outcomes. The ability to decant University Hospital also improves patient throughput and frees additional bed capacity for patients who are in need of the highest level of care. Previous to the original contract, patients needing this level of care remained at University Hospital for the duration of their treatment.

Thus far in 2024, the discharge of eligible patients to PAM Specialty Hospital has resulted in 444 saved bed days at University Hospital. The LTAC care setting also provides a financial benefit for these long-term patients. The average cost per day for a LTAC bed is approximately \$1,550 per day as compared to \$2,250 per day at University Hospital.

Due to additional patients meeting eligibility for discharge to PAM Specialty Hospital, staff are requesting modification of the current agreement to include additional funding of \$350,000 to support the care of Carelink and unfunded patients through the end of the current contract period. If approved, the total contractual amount for 2024 will be \$750,000.

Due to the success of this program and expanded efforts for care coordination to improve patient throughput, staff are requesting a new contract with PAM Specialty Hospital of San Antonio for 2025 in the amount of \$950,000. The \$200,000 increase of contractual amount for 2025 is requested due to the increased volume and complexity of patients discharged to PAM Specialty Hospital, there will be no change in the cost per patient day under the proposed new agreement.

**RECOMMENDATION:** Staff recommends approval of funds in the amount of \$350,000 to the current contract period with PAM Specialty Hospital of San Antonio and to establish a new contract for 2025 in the amount of \$950,000.

**COMMENTS /DISCUSSIONS:** Dr. Cohen asked if PAM Specialty belongs or is part of Warm Springs. Mr. Banos shared that some of our Intensivist work at PAM. Ms. Rodriguez asked if the agreement is only for the Medical Center Location or all PAM locations. Mr. Banos stated all locations.

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Watts Davis, **SECONDED** by Dr. Cohen, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None.

**FOLLOW UP:** None

**Consideration and Appropriate Action Regarding an Agreement with Bluebird Medical Enterprises LLC, d/b/a Allegiance Mobile Health to Provide EMS Services to Unincorporated Bexar County —**  
*Reed Hurley*

**SUMMARY:** Bexar County Hospital District, d/b/a University Health has been coordinating EMS services in the unincorporated areas of Bexar County since 1998. In June of 2024, a request for proposal (RFP) was issued to provide this service. The contract for these services was advertised for competitive bids. A committee reviewed the respondents, and a final RFP tabulation showed Bluebird Medical Enterprises LLC, d/b/a Allegiance Mobile Health as the top score.

Allegiance Mobile Health is a fully certified MICU provider in good standing with the State since 2011. They serve 24 different Counties across nearly 18,000 square miles. Allegiance currently operates 250 ambulances in the state of Texas, and currently operates 10 ambulances and an Emergency Medical Dispatch center (EMD) 24/7/365 inside Bexar County serving both 911 and hospital-based contracts. Allegiance Mobile Health can scale up service deliverables by calling upon their region-wide fleet of 250 ground ambulance transport vehicles, and over 1,100 staff across their service area. Key deliverables of the vendor partnership include:

- sufficient MICU level ambulances and staff to provide twenty-four hours per day, seven days per week emergency medical services coverage and transport for all unincorporated areas of Bexar County;
- provide support to first responders on scene when requested to do so and shall also serve as the scene EMS transport provider for first responders serving all unincorporated areas of Bexar County; and
- provide ambulance dispatch service twenty-four hours per day, seven days per week.

In addition, Allegiance Ambulance has been a key member of the Bexar County healthcare community with service in support of the following initiatives:

- Actively involved in the local community including attendance in STRAC; and
- Experience with supporting ambulance service as preferred vendor with embedded transport coordinators for other local health systems and other large, state-wide health systems; and
- Central office located in San Antonio with additional local substations; and
- Texas Medical Director, Dr. Alicia Hart MD; and
- Expertise in ambulance billing to third-party payers

**RECOMMENDATION:** Staff recommends the Board of Managers approve and authorize the President/Chief Executive Officer to execute an agreement for a three year contract, with two optional one year extensions, with Bluebird Medical Enterprises LLC, d/b/a Allegiance Mobile Health beginning January 1, 2025, through December 31, 2027 as well as funding in the an amount not to exceed \$270,000.

**COMMENTS /DISCUSSIONS:** Ms. Jasso asked if Allegiance is replacing Acadian Ambulance. Ms. Jasso commented that in a conversation with Commissioner Calvert that there was an issue with CAD. A discussion ensued and Members of the Board requested an update on this topic. Further comments and questions were addressed and further discussions ensued.

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Rodriguez, **SECONDED** by Ms. Jasso, and **PASSED UNANIMOUSLY**.



**EVALUATION:**                      None.  
**FOLLOW UP:**                      None

**Consideration and Appropriate Action Regarding the Bexar County Hospital District d/b/a University Health's Operating, Debt Service and Capital Budgets for Fiscal Year 2025 — Edward Banos/Reed Hurley**

**SUMMARY:** The preliminary 2025 budget was developed using the Triple Aim Plus as our guiding principles. Improving quality, safety and outcomes, improving the patient experience, improving efficiencies, and improving access to care, were all taken into consideration during the budget planning process. The preliminary 2025 budget incorporates many known or expected changes for the upcoming year. These include inflation impacts, changes in Medicaid supplemental funding, major projects, and changes in patient volumes. To address these issues, University Health continues to improve operational efficiencies and reduce expenses wherever possible without sacrificing quality of care. At the Board meeting, staff will present additional information on the preliminary 2025 Operating, Debt Service, and Capital budgets.

This inflationary environment is squeezing margins as costs are increasing faster than reimbursements. Governmental payers such as Medicare and Medicaid have processes for increasing payment rates but these processes can take years to catch up to quickly escalating expenses. Commercial insurance companies have multi-year contracts with health care providers like University Health, which normally have annual escalators in the three percent range. Health care providers will be under financial stress until payment rates catch up to current expense levels.

There are a number of large projects with budget implications that staff and leadership will focus on during 2025.

- The opening of the new Women's and Children's Hospital in December 2023 has provided additional capacity for Pediatric and Women's services which have grown dramatically during 2024. The Labor and Delivery area has increased over 25%. We anticipate continued growth in deliveries, pediatric admissions, and increased census in the Neonatal Intensive Care Unit (NICU) during 2025. There are several projects that are still underway in the podium section of the new hospital.
- The Community Hospitals project consisting of two similar facilities one in Northeast Bexar County and one in South Bexar County broke ground in 2024. Although these projects will require significant time and effort from staff, there will be minimal impact to the operating budget until the facilities come on line in early 2027. The total estimated project cost is \$1.5 billion. Staff acquired \$300 million of bond funding in September 2022 and \$200 million in August of 2023 to help fund the project. Combined with \$620 million of cash reserves the project fund has a current funded balance of \$1.1 billion. Additional cash reserves will be allocated to the project over the next few years during the construction phase.
- Facilities improvements will continue with infrastructure repair and upgrades at existing locations and planned opening of additional school based and regional clinic locations. A multi-year project to expand and renovate the University Hospital Lab and Pathology department is planned to start in 2025.

- The Retail and Specialty Pharmacy programs are budgeted to continue to grow during 2025. The Specialty Pharmacy service provides high cost, specialty drugs to patients experiencing chronic illness. Growth of these programs will increase pharmacy supply expense and staffing costs, offset by additional pharmacy revenue. In 2024, University Health acquired a 142,500 square foot office building located near our current Business Center I and II buildings on Northwest Parkway. In 2025 staff will start the process to move some pharmacy operations and other departments out of University Hospital into the new space to free up much needed parking at the Hospital campus.

There are also multiple ongoing operational and quality improvement initiatives that will impact the 2025 budget. While the goal of these projects is to improve quality, access, or the patient experience, staff anticipates a positive financial impact on operations due to better throughput, a reduction of expenses or revenue increases exceeding expenses. These initiatives include process improvements in many areas including care transitions, Emergency Department, surgical services and many other clinical and non-clinical areas.

The Capital Committee, working with the area Vice Presidents, prioritized the 2025 capital request. The capital budget for 2025 is recommended at \$46.0 million, which is \$0.7 million lower than the 2024 routine capital budget. In prioritizing the capital needs for 2025, the Capital Committee met and focused on items that were considered as “Essential: Cannot Function Without,” “Important: Necessary for Improvement,” and “Proactive: Necessary to Avoid Problems.”

The required principal and interest payments on University Health’s outstanding bonds due in 2025, is \$99.8 million. This amount is \$3.4 million higher than 2024 debt service. The increase is due to the additional bonds issued in 2022 and 2023 for the Community Hospitals project. The Commissioners Court approved the tax rate supporting the Debt Service tax levy on September 10, 2024.

**RECOMMENDATION:** Staff recommends Board of Managers’ approval of the Consolidated Operating, Debt Service and Capital Budgets for Fiscal Year 2025 and its endorsement to Bexar County Commissioners’ Court for their final approval on Tuesday, December 10, 2024.

**COMMENTS /DISCUSSIONS:** None

**ACTION:** A **MOTION** to **APPROVE** staff’s recommendation was made by Ms. Fernandez, **SECONDED** by Ms. Watts Davis, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None.

**FOLLOW UP:** None

**Consideration and Appropriate Action Regarding the Financial Report for October 2024 — Reed Hurley**

**SUMMARY:** University Health’s consolidated bottom line for the month of October 2024 reflects a gain of \$16.8 million, \$12.3 million better than the budgeted gain of \$4.4 million. This gain to budget is primarily due to patient activity driving positive net patient revenue of \$21.1 million.

In October, clinical activity (as measured by inpatient days) was up by 13.4% and inpatient discharges were higher than budget by 21.1%. Volumes exceeded budget across all key service delivery areas.

Community First experienced a bottom line gain of \$3.1 million, which was \$1.3 million higher than the budgeted gain of \$1.8 million. Community First started participating in the STAR+PLUS Medicaid program in September which increased revenue and expense over prior months.

#### **Year to Date Operating Revenue**

- Net patient revenue is over budget \$143.1 million driven by high patient volumes, acuity of inpatient services, and the continued growth of retail pharmacy volumes.
- Supplemental revenue is over budget \$52.0 million due to the deferral of DSH cuts, an unexpected increase in the HARP program for 2024 and the reconciliation payment of FFY 2023 TIPPS.
- Community First premium revenue is below budget by \$66.2 million related to Medicaid dis-enrollments in the first half of the year. The revenue trend is improving with the new STAR+PLUS contract.

#### **Year to Date Operating Expense**

- Purchased Services are under budget \$30 million primarily related to the re-class of year to date software maintenance contract expense to lease amortization expense.
- Supplies are over budget \$54.8 million due to \$37 million in higher pharmaceuticals expense from the retail pharmacy programs and \$17.8 million in higher medical supplies from the operating room and procedural departments
- Community First claims expense is under budget \$71.5 million primarily driven by the lower than budgeted Medicaid membership for the first 9 months driven by the end of the PHE dis-enrollment process.

#### **Year to Date Non-Operating Expense**

- Investment income of \$74.7 million was higher than budget by \$21.1 million.
- A net unrealized gain of \$26.0 million has been recorded.

#### **Consolidated Balance Sheet**

- Days Revenue in Patient Accounts Receivable: 36.8 days on a budget of 38.0 days.
- The Women's and Children's Hospital and associated projects has a budget of \$838 million, \$781 million was paid to date leaving a balance of \$57 million. A portion of the remaining balance is encumbered and is expected to be paid on the project.
- The Community Hospitals project has a budget of \$1.55 billion, \$171 million has been paid to date with a reserved cash balance of \$1.03 billion. Additional cash reserves will be allocated to the project over the next two years.
- Unencumbered funds reserved for future capital needs has a balance of \$23.6 million.
- University Health's Net Asset Value has increased \$309.7 million year to date on a Generally Accepted Accounting Principles (GAAP) basis including debt service tax revenue and interest expense on bonds.

- Detailed information on Balance Sheet accounts is located on page 7 of the Monthly Financial Report.

**RECOMMENDATION:** Staff's recommendation to approve the October 2024 Financial Report as presented to the Board of Managers subject to Audit.

**COMMENTS /DISCUSSIONS:** Mr. Hasslocher thank Reed Hurley and the staff for their hard work as we have in the past and continue to have another good month. Mr. Hurley commented that on December 5<sup>th</sup> the Women's and Children's Hospital will mark its One Year Anniversary. Lastly, Mr. Hurley added that in the December meeting he will provide a Verbal update as the November Financial will not have been closed yet.

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Fernandez, **SECONDED** by Ms. Watts Davis, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None.

**FOLLOW UP:** None

#### **Consideration and Appropriate Action Regarding the Master Healthcare Services Agreement with UT Health San Antonio — *Edward Banos***

**SUMMARY:** University Health and UT Health San Antonio jointly comprise an academic medical center or AMC, one of approximately 220 AMCs in the United States. AMCs account for just 5% of U.S. hospitals but provide approximately 25% of the care when using revenue as the metric. The academic partnership established in 1968 with UT Health San Antonio has helped enable University Health to provide high quality patient-centered care. The continued success would not be possible without the dedication of medical staff who are integral to the delivery of high quality patient care.

The purpose of the Master Health Care Services Agreement (MSA) is to ensure that qualified health care professionals are available to assist in the diagnosis and treatment of patients at University Health facilities. In addition, the agreement provides a fair and legally compliant mechanism that financially supports UT Health San Antonio professionals for services rendered. The UT Health San Antonio practice income does not generate sufficient revenue to cover costs despite diligent and prudent billing and collection practices. In large part, this is the result of three factors. First, Texas has the highest percentage of uninsured persons of any state in the country. Secondly, existing Texas Medicaid programs for pregnant women and children reimburse providers like UT Health San Antonio less than the cost of providing the services. Finally, state appropriations for the Long School of Medicine and its physicians are not adequate to support the needs of the academic clinical enterprise.

The Master Health Care Services agreement is composed of financial compensation to support physician services, on-call medical coverage, and administrative services provided by UT Health San Antonio. The current Master Health Care Services agreement with UT Health San Antonio expired September 30, 2024. Due to the complexity of this agreement and the number of UT Health Department and Division leaders involved in the process, the parties have mutually agreed to continue to operate under the terms and conditions of the current agreement on a month to month basis for a period of up to six months.

The Master Health Care Services agreement ensures that qualified health care professionals are available to assist in the diagnosis and treatment of patients at all University Health facilities. The annual amount for these services for the 2024 agreement is \$171,947,378. These services are determined with collaborative input by each UT Health San Antonio department and University Health administration. The agreement provides attending physician inpatient coverage at University Hospital 24/7/365 days a year. In addition, attending physicians support University Health's outpatient specialty care clinics located at the Robert B. Green Campus, Texas Diabetes Institute, and at University Hospital.

**RECOMMENDATION:** Staff recommends Board of Managers' approval to enter into the 2024-2025 Master Health Care Services Agreement with UT Health San Antonio for the twelve-month period from November 1, 2024 through October 31, 2025 in an amount not to exceed \$171,947,378 and to authorize the President and Chief Executive Officer to execute any documents necessary to consummate said agreement.

**COMMENTS /DISCUSSIONS:** None

**ACTION:** A **MOTION** to **APPROVE** staff's recommendation was made by Ms. Fernandez, **SECONDED** by Ms. Watts Davis, and **PASSED UNANIMOUSLY**.

**EVALUATION:** None.

**FOLLOW UP:** None

**Information Only Items:**

- A. Update on the Community Hospitals — *Don Ryden*
- B. University Health Foundation Update — *Sara Alger*
- C. Report on Recent Recognitions and Upcoming Events — *Leni Kirkman*

**Adjournment:** — *Jimmy Hasslocher, Chair*

There being no further business Mr. Adams adjourned the public meeting at 8:58pm for a closed session.

*Jimmy Hasslocher*

Jimmy Hasslocher  
Chair, Board of Managers

*Margaret A. Kelley*

Margaret A. Kelley, MD.  
Secretary, Board of Managers

*Janie M. Guevara*

Janie M. Guevara, Recording Secretary

*The Board of Managers may recess during the open meeting in order to hold a closed meeting. Alternatively, a closed meeting may be held before the open meeting or after its adjournment.*

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**Closed Meeting:** A closed meeting will be held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing, market data and/or financial and planning information relating to the arrangement or provision of proposed new services and/or product lines.

**Closed Meeting:** A closed meeting will be held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing or financial planning information relating to a bid or negotiation for the arrangement or provision of services or product lines to another person if disclosure of the information would give advantage to competitors of the hospital district.



**MEETING OF THE BEXAR COUNTY HOSPITAL DISTRICT  
BOARD OF MANAGERS CERTIFIED AGENDA**

Tuesday, November 19, 2024

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The following is an agenda of a closed meeting of the Board of Managers of the Bexar County Hospital District d/b/a University Health, held pursuant to the Texas Open Meetings Act, TEX. GOV'T CODE § 551.001 et seq. (Vernon 2004).

The Board Chair, Jimmy Hasslocher, announced this meeting closed to the public at 8:20 p.m., on the 19<sup>th</sup> of November 2024 with the following Board members present:


Jimmy Hasslocher, Chair  
Anita L. Fernández, Vice Chair  
David J. Cohen, M.D., Member  
Pat Jasso, Member  
Melinda Rodriguez, Member

Also present were Mr. Edward Banos, President/Chief Executive Officer; Bill Phillips, EVP/Chief Operating Officer; Reed Hurley, EVP/Chief Financial Officer; Bryan Alsip, M.D., EVP/Chief Medical Officer; Leni Kirkman, EVP/Chief Marketing, Communications, Corporate Affairs Officer; Ted Day, EVP/ Strategic Planning & Business Development; Allen Strickland, VP/Hospital Administration; Rosa Isela Olivares, Executive Director of Operations, Administration; and Serina Rivela, SVP/Chief Legal Officer.

A closed meeting was held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing or financial planning information relating to a negotiation of an agreement for the arrangement or provision of services or product lines or proposed new services and/or product lines if disclosure of the information would give advantage to competitors of the hospital district.

The Board Chair, Jimmy Hasslocher, announced that the closed meeting ended at 8:57 p.m., on the 19<sup>th</sup> day of November 2024.

I certify that this agenda kept pursuant to TEX. GOV'T CODE, §551.103 (Vernon 2004) is a true and correct record of these proceedings.

  
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Jimmy Hasslocher, Chair  
Board of Managers