

Board of Managers Meeting

Cypress Room
First Floor, University Hospital
4502 Medical Drive
San Antonio, Texas 78229

Tuesday, 6/30/2020
6:00 - 8:00 PM CT

1. Call to Order and Record of Attendance *Presented By: Jim Adams, Chair* (:01)
2. Anna-Melissa Cavazos, University Health System Foundation Employee and Eucharistic Minister at University Hospital *Presented By: Jim Adams, Chair* (:03)
3. Pledge of Allegiance *Presented By: Jim Adams, Chair* (:01)
4. Public Comment: (:05)
5. Approval of Minutes of Previous Meetings - None at this time. (:00)
6. Report from UT Health San Antonio *Presented By: William Henrich, MD, President* (:10)
 - A. Acknowledgement of Staff
 - B. Upcoming Events
7. New Business: *Presented By: Jim Adams, Chair* (:15)

Consent Agenda

 - A. Consideration and Appropriate Action Regarding an Appointment/Reappointment to the Board of Directors of The Alamo Area Council of Governments *Presented By: Robert Engberg, Chair Nominating Committee*
 - 6.30.20 ACOG - Jimmy Hasslocher - Page 4
 - 6.30.20 ACOG Appt - JCH bio - Page 6
 - thomas-c-mayes-jr - Page 7
 - B. Consideration and Appropriate Action Regarding an Appointment to the University Health System Foundation Board of Directors *Presented By: Robert Engberg*
 - 6.30.20 Foundation Board Appointment - Janie Barrera - Page 8
 - 6.30.20 Foundation Board Appointee - Janie Barrera Short Bio - Page 9
 - C. Consideration and Appropriate Action Regarding Medical-Dental Staff Recommendations for Staff Membership and Delineation of Privileges *Presented By: Rajeev Suri, MD, President, Medical/Dental Staff*
 - 6.30.20 Medical Dental Staff Appts - Page 10
 - D. Consideration and Appropriate Action Regarding the Following One-Year Contract Extensions for Employee Benefits: *Presented By: Theresa Scepanski*
 - (1) Trustmark Insurance Company (Through Benefit Source) for Universal Life Insurance
 - 6.30.20 Trustmark Insurance Company for Perm Life Insurance - Page 64
 - (2) Total Administrative Services Corporation (TASC) for FSA, COBRA, ACA Reporting and Retiree Billing Third Party Administration Services
 - 6.30.20 Total Admin Svcs Corp - TASC FSA COBRA - Page 67
 - (3) Reliance Standard (through Insurance Point) for Short and Long-Term Disability and Term

Life Insurance Benefits

6.30.20 Reliance Standard - Short-Long Term Disability - Page 71

E. Consideration and Appropriate Action Regarding Purchasing Activities (See Attachment A)
Presented By: Antonio Carrillo/Travis Smith

6.30.20 Purchasing Activities - Page 76

8. Action Items: (:30)

A. Consideration and Appropriate Action Regarding Selected Purchasing Items:

(1) Consideration and Appropriate Action Regarding the following Contracts for Employee Benefits:

(a) Delta Dental Insurance Company (through Benefit Source) for Dental Benefit Services
6.30.20 Delta Dental HMO and PPO Benefits - Page 103

(b) Continental American Insurance Company - Aflac Group (through Benefit Source) for Cancer and Critical Illness Insurance
6.30.20 Continental American Insurance Company - Page 109

(2) Consideration and Appropriate Action Regarding a Funding Agreement with the Southwest Texas Regional Advisory Council ("STRAC") for a UT Health Behavioral Health Rapid Access Clinic *Presented By: Sally Taylor, MD*
6.30.20 STRAC UT Health Rapid Access Clinic - Page 113

(3) Consideration and Appropriate Action Regarding an Agreement with ST Engineering Aethon, Inc., for Automated Guided Vehicle Systems for the Women's and Children's Hospital and Associated Projects *Presented By: Don Ryden*
6.30.20 AGV Contract with Aethon - Page 117

(4) Consideration and Appropriate Action Regarding an Amendment to the Professional Services Contract with Marmon Mok LLP for Architectural Services for the Women's and Children's Hospital and Associated Projects to include Build-Out Design for the 12th Floor *Presented By: Don Ryden*
6.30.20 Marmon Mok Amendment - Page 122

(5) Consideration and Appropriate Action Regarding a Contract with Revive Public Relations, LLC d/b/a Revive Health for Comprehensive Branding and Marketing Services *Presented By: Leni Kirkman*
6.30.20 Branding Services with Revive Health - Page 125

(6) Consideration and Appropriate Action Regarding a Maintenance Agreement with Epic for the Epic Electronic Health Record Project *Presented By: Bill Phillips*
6.30.20 - Epic Maintenance Agreement - Page 131

(7) Consideration and Appropriate Action Regarding a Professional Services Agreement with Impact Advisors, LLC for the Epic Electronic Health Record Project *Presented By: Bill Phillips*
6.30.20 Impact Advisor LLC for Epic GoLive Support - Page 134

B. Consideration and Appropriate Action Regarding the Financial Report for May 2020 *Presented By: Reed Hurley*

6.30.20 Financial Highlights - Page 137

6.30.20 Financial Activity - Page 141

6.30.20 Financial Presentation - Page 148

9. Presentations and Education:

A. Update on the Women's and Children's Hospital and Associated Projects *Presented By: Don Ryden*

6.30.20 W&C Update - Page 157

10. Information Only Items:

A. Second Quarter Quality Report *Presented By: Bryan Alsip, MD*

6.30.20 Quarterly Quality Report - Page 163

B. 2019 Annual Report on Learning and Development *Presented By: Theresa Scepanski*

6.30.20 Learning and Development - Page 170

C. Epic Electronic Health Record Project Update *Presented By: Bill Phillips*

6.30.20 Epic Update - Page 178

6.30.20 Epic Update - Schedule A - Page 182

6.30.20 Epic Update - Schedule B and C - Page 183

D. Report on Recent Recognitions and Upcoming Events *Presented By: Leni Kirkman*

6.30.20 Recognitions and Events - Page 185

11. Adjournment *Presented By: James Adams, Chair*

The Board of Managers may recess during the open meeting in order to hold a closed meeting. Alternatively, a closed meeting may be held before the open meeting or after its adjournment.

Closed Meeting: A closed meeting will be held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing, market data and/or financial and planning information relating to the arrangement or provision of proposed new services and/or product lines.

Closed Meeting: A closed meeting will be held pursuant to TEX. GOV'T CODE, Section 551.085 to receive information regarding pricing or financial planning information relating to a bid or negotiation for the arrangement or provision of services or product lines to another person if disclosure of the information would give advantage to competitors of the hospital district.

Courtesy Notice: A closed meeting will be held pursuant to TEX. HEALTH & SAFETY CODE, Section 161.032 to evaluate the quality of medical and/or health care services and receive records, information, or reports provided by a medical committee, medical peer review committee, or compliance officer.



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding A Re-appointment to the Alamo Area Council of Governments Board of Directors

Background:

In March 2006, the Board of Managers approved: a) the transfer of the Center for Health Care Services Mental Retardation Authority (MRA) role to the Alamo Area Council of Governments (AACOG); and, b) redirection of the Health System's 10% local match from CHCS to the new AACOG MRA. The MRA transition also provided for continued Health System oversight of the new MRA through representation on the AACOG Board.

To fulfill the Health System oversight requirement, a position was created on the AACOG Board in June 2006, which a Board appointee has filled since then. In addition, Jim Adams and I have served as alternates since that time. Mr. Hasslocher has now served as the Board's primary representative since November 2015, with his most recent term expiring on June 30, 2020.

Recommendation:

After thoughtful consideration, the Nominating Committee recommends the reappointment of Mr. James C. Hasslocher to the AACOG Board of Directors as primary representative, with Mr. Thomas ("TJ") Mayes as an alternate appointee, effective July 1, 2020 through June 30, 2022. Attached are both bios for your review.

Robert Engberg
Nominating Committee

Board of Managers

Jimmy Hasslocher

Board Member

Bexar County Hospital District Board of Managers



Jimmy Hasslocher was nominated to the Bexar County Hospital District Board of Managers in 2015 by Precinct 1 Commissioner Sergio “Chico” Rodriguez.

Hasslocher brings a wealth of business and community experience to the Board. He is president of Frontier Enterprises Inc., a family business whose roots extend back almost 70 years, and includes the iconic Jim’s Family Restaurants, Magic Time Machine and La Fonda Alamo Heights. He served on the San Antonio City Council from 1981 to 1991.

Among his community activities, he serves as president of the Bexar Metro 9-1-1 Network District, past chair of SER Jobs for Progress of SA, a past-president and lifetime trustee of Boysville of Texas, and director-emeritus and lifetime member of the San Antonio Livestock Exposition. In the business community, he was a 2013 Junior Achievement of South Texas inductee into the San Antonio Business Hall of Fame, elected Outstanding Restaurateur of the Year in 2009 by the San Antonio Restaurant Association, and is a Hall of Honor member of the Texas Restaurant Association.

Hasslocher is also an avid outdoorsman, and serves on the board of the Texas Parks & Wildlife’s “Operation Game Thief” (an anti-poaching initiative), past president and CEO of the Texas Deer Association, and chairman/advisory member of the Wildlife Management Program at Southwest Texas Junior College.

Thomas C. Mayes, Jr.

Board Member

Bexar County Hospital District Board of Managers



Thomas C. Mayes, Jr. is a partner with Phipps Deacon Purnell, PLLC, a San Antonio law firm, and an active volunteer serving on civic committees and boards in Bexar County. He joined the Bexar County Hospital District Board of Managers in 2020. He was nominated by Bexar County Judge Nelson Wolff.

Mayes, known as T.J., graduated from Winston Churchill High School in the North East Independent School District. He earned his undergraduate degree in political science from Texas Tech University in Lubbock, and his law degree from Southern Methodist University Dedman School of Law in Dallas.

Mayes' public service interests largely center on healthcare and education, including chair of the Bexar County Opioid Task Force and chair of the San Antonio Chamber of Commerce Healthcare Committee, as well as member of the San Antonio Medical Foundation Board of Trustees, the North East Education Foundation Board of Directors, the North East Independent School District Bond Oversight Committee, and the San Antonio Council on Alcohol and Drug Awareness Board of Directors.



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding an Appointment to the Board of Directors of the University Health System Foundation

Background:

The University Health System Foundation is a 501(c)(3) charitable organization founded in 1983 to solicit, receive and maintain funds exclusively for the benefit of University Health System and the community served through its charitable mission. The Board of Managers, as the governing body, shall approve appointments to the Board of Directors of the Foundation.

As you know, Bexar County Commissioners Court approved the appointment of Dr. Margaret Kelley to the Board of Managers on Tuesday, May 12, 2020. The Board of Managers, in turn, appointed Dr. Kelley to fill the unexpired term of Ms. Janie Barrera as a Board of Managers representative on the University Health System Foundation Board, a position she had held since 2015. However, Ms. Barrera has expressed an interest in staying connected to the Health System *via* a community position on the Foundation Board of Directors.

Recommendation:

The Nominating Committee recommends approval of the appointment of Ms. Janie Barrera to fill a vacant community representative position on the University Health System Foundation Board of Directors, effective immediately through December 31, 2022. Ms. Barrera has exceptional qualifications to continue to serve on this important Board, and the staff is very pleased that she wishes to serve in this capacity. Attached is Ms. Barrera's short bio for your review.

Robert Engberg
Chair, Nominating Committee
Board of Managers



Janie Barrera is founding President and CEO of LiftFund, Inc.

LiftFund, Inc. began in 1994 and has become the largest nonprofit micro and small business lender in the United States. The organization provides loans and management training to enterprises of all kinds – from startups to long established businesses – and operates in 13 states: Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, Missouri, New Mexico, Oklahoma, South Carolina, Tennessee and Texas. Since its inception, LiftFund has disbursed more than 16,000 loans totaling more than \$190 million – with an impressive 94 percent repayment rate.

Prior to establishing LiftFund, Ms. Barrera was marketing division chief for the U.S. Air Force's Morale, Welfare, Recreation and Services Agency. The San Antonio Business Journal recently listed Ms. Barrera as one of "Twenty Defining Players: People Who Have Helped Shape the City" and also named her as one of 2013 "Legacy Leaders". President Barack Obama appointed her to the President's Advisory Council on Financial Capability and in 2012 she was named to the board of directors for the Federal Reserve of Dallas' San Antonio Branch and served on the Federal Reserve Board's National Consumer Advisory Council. In 2015 she was inducted into the San Antonio Business Hall of Fame.

She received a bachelor's degree from Texas A&M University — Corpus Christ and a master's degree in business administration from the University of the Incarnate Word.



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding Medical-Dental Staff Recommendations for Staff Membership and Delineation of Privileges

Background:

The Board of Managers of University Health System has approval authority for the appointment of clinical providers to the Medical-Dental Staff and the granting of clinical privileges for overseeing the quality of care and provision of treatment to patients. University Health System's Professional Staff Services department (PSS) is responsible for ensuring compliance regarding all applicants for the credentialing and privileging of providers. Operating under the strict standards, Professional Staff Services handles the Health System's credentialing and privileging process from beginning to end as outlined below.

Credentialing Process:

Requests for the credentialing and privileging of clinical providers are collected and reviewed by UHS Medical-Dental Staff Coordinators who ensure that all necessary information is included in the application. A properly completed application is then sent to the Central Verifications Office (CVO) staff, within the UHS Professional Staff Services department, to perform primary source verifications of all professional activities from graduation of medical school to the present.

Once the CVO staff has completed the primary source verifications, the UHS PSS staff assembles a complete file to be reviewed by the appropriate clinical Department Chair at the UT Health School of Medicine. Once approved by the Department Chair, the complete file is presented to the appropriate Medical-Dental Staff Committee – either the UHS Allied Health or UHS Physician Credentials Committee for review and approval.

Bexar County Hospital District Board of Managers - Medical-Dental Staff Recommendations for Staff Membership and Delineation of Privileges

June 30, 2020

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Upon approval, Professional Staff Services for UHS will request temporary privileges for the provider. Approval from the following are required in order to grant the Pendency of Application for Temporary Privileges: Chief of Medical-Dental Staff; the Director of UHS Professional Staff Services department; the VP of Legal Services; President/CEO of the Health System or designee (Chief Medical Officer); and the Executive Committee of the Medical-Dental Staff. The UHS Board of Managers has final approval of all applicant files.

If final approval is received from the Board of Managers, the provider is placed on a two-year reappointment cycle. After 12 months' provisional review, the provider's status changes from Provisional to Active or Courtesy Staff depending on board certification and the frequency of patient encounters during the previous 12 months.

In accordance with UHS Professional Practice Evaluation Policy (10.025) and the Joint Commission, the Professional Staff Services department has established a systematic process to conduct and evaluate an ongoing and focused assessment of the professional practice of practitioners' performance of clinical privileges.

Ongoing Professional Practice Evaluation (OPPE), conducted every nine months and retrospectively between reappointments, is an ongoing evaluation period that identifies professional practice trends that could have an impact on quality of care and patient safety.

Focused Professional Practice Evaluation (FPPE) is a process whereby medical-dental staff member(s) are evaluated in regards to his/her competency and professional performance. New privileges, results of Peer Review, and assessment of Supervision all warrant a FPPE.

Pursuant to Article III, Section 3.3-1 of the Medical-Dental Staff Bylaws, initial appointments and reappointments to the Staff shall be made by the Board of Managers. The Board of Managers shall act on initial appointments, reappointments, or revocation of appointments only after there has been a recommendation from the Executive Committee.

Bexar County Hospital District Board of Managers - Medical-Dental Staff Recommendations for Staff Membership and Delineation of Privileges

June 30, 2020

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The Credentials Committee met on May 18, 2020 and reviewed the credential files of the individuals listed on the attached Credentials Report and the Professional Performance Evaluation Report. In its meeting of June 2, 2020, the Executive Committee of the Medical-Dental Staff recommended approval of the following:

- 1) Credentials Committee Report
- 2) Focused/Ongoing Professional Performance Evaluation Report

Recommendation:

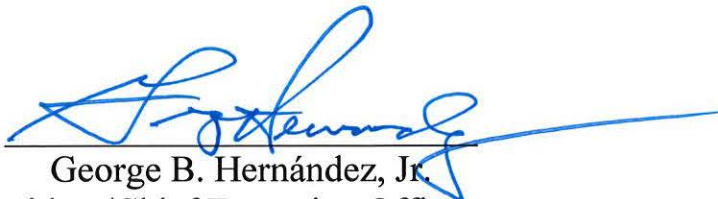
The following list of providers have been reviewed and approved in accordance with the Health System's credentialing and privileging process. We recommend the Board of Managers approve clinical privileges for the attached list of providers.



Bryan J. Alsip, M.D., M.P.H.
Executive Vice President/
Chief Medical Officer



Rajeev Suri, M.D.
President, Medical-Dental Staff



George B. Hernández, Jr.
President/Chief Executive Officer



University Health System

CREDENTIALS COMMITTEE

May 18, 2020

Revised June 2, 2020

Initial Appointments			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Alvarez, Gina, MSN	Pending	Medicine/Hematology & Oncology	
Gallagher, Margaret E., MD	Pending	Surgery/Pediatrics	
Jung, Youngsin, MD	Pending	Neurology	
Lamb, Amy R., CNM	Pending	Obstetrics/Gynecology	
Lopez, Ashley M., CNM	Pending	Obstetrics/Gynecology	
Lyons, Yasmin, DO	Pending	Obstetrics/Gynecology	
Nguyen, Duy C., MD	Pending	Cardiothoracic Surgery	
Nguyen, Kevin Khoa, MD	Pending	Family & Community Medicine	
Philip, Shiney R., AGACNP	Pending	Medicine/Hospital Medicine	
Porter, Anne E., MD	Pending	Obstetrics/Gynecology	
Stahler, Pearl, AGACNP	Pending	Medicine/Hospital Medicine	
Symank, Katheryn J., NNP	Pending	Pediatrics	
The Emergency Temporary Applications listed below were presented in an ad hoc committee			
Derdak, Stephen, DO	Temporary	Medicine/Pulmonary Diseases	

ASC Medical Center			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
De Erasquin, Gabriel A., MD	Pending	Neurology	
Ibilbor, Christine, MD	Pending	Urology	
Lyons, Yasmin, DO	Pending	Obstetrics/Gynecology	
Rathjen, Lesa, CRNA	Pending	Anesthesiology	
Tablizo, Kathryn R., CRNA	Pending	Anesthesiology	
Vela, Victoria, CRNA	Pending	Anesthesiology	

ASC Robert B. Green			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Ibilbor, Christine, MD	Pending	Urology	
Lyons, Yasmin, DO	Pending	Obstetrics/Gynecology	
Rathjen, Lesa, CRNA	Pending	Anesthesiology	
Tablizo, Kathryn R., CRNA	Pending	Anesthesiology	
Vela, Victoria, CRNA	Pending	Anesthesiology	

REAPPOINTMENTS
(June 30, 2020 – April 30, 2022)

ASC- Medical Center - Reappointment			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Anthony, Ashley R., CRNA	Advance Practice Nurse	Anesthesiology	
Basler, Joseph W., MD	Active	Urology	
Childs, Marion T., CRNA	Advance Practice Nurse	Anesthesiology	
Dao Campi, Haisar E., MD	Active	Surgery/Colon & Rectal Surgery	
Gandhi, Samir J., MD	Active	Anesthesiology	
Khalaf, Hamzah S., MD	Active	Ophthalmology	Additions/Voluntary Reductions of Privileges
Philip, Roshni A., CRNA	Advance Practice Nurse	Anesthesiology	
Reed, Jessica Z., MD	Active	Anesthesiology	
Saboo, Ujwala S., MD	Provisional	Ophthalmology	

ASC- Robert B. Green - Reappointment			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Anthony, Ashley R., CRNA	Advance Practice Nurse	Anesthesiology	
Basler, Joseph W., MD	Active	Urology	
Childs, Marion T., CRNA	Advance Practice Nurse	Anesthesiology	
Dao Campi, Haisar E., MD	Active	Surgery/Colon & Rectal Surgery	
Gandhi, Samir J., MD	Active	Anesthesiology	
Philip, Roshni A., CRNA	Advance Practice Nurse	Anesthesiology	
Reed, Jessica Z., MD	Active	Anesthesiology	
Saboo, Ujwala S., MD	Provisional	Ophthalmology	
Vorpahl, Thomas C., NP, ACNP	Advance Practice Nurse	Radiology	

Anesthesiology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Anthony, Ashley R., CRNA	Advance Practice Nurse	Anesthesiology	
Childs, Marion T., CRNA	Advance Practice Nurse	Anesthesiology	
Gandhi, Samir J., MD	Active	Anesthesiology	
Philip, Roshni A., CRNA	Advance Practice Nurse	Anesthesiology	
Rathjen, Lesa, CRNA	Advance Practice Nurse	Anesthesiology	
Reed, Jessica Z., MD	Active	Anesthesiology	
Tablizo, Kathryn R., CRNA	Advance Practice Nurse	Anesthesiology	
Vela, Victoria A., CRNA	Advance Practice Nurse	Anesthesiology	

Cardiothoracic Surgery			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Smith III, John M., MD	Courtesy	Cardiothoracic Surgery	
Wilkinson, Maria A., RN	Clinical Associate	Cardiothoracic Surgery	

Emergency Medicine			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Emanuel, Tatiana C., PA	Physician Assistant	Emergency Medicine	
Fuhrman, Janet L., PA-C	Physician Assistant	Emergency Medicine	
Goettl, Bradley T., DNP, FNP, ACNP	Advance Practice Nurse	Emergency Medicine	

Spitz, Richard J., MD	Active	Emergency Medicine	
Varney, Shawn M., MD	Active	Emergency Medicine	Addition of Privileges
Whitford, Allen C., DO	Active	Emergency Medicine	Addition of Privileges

Family & Community Medicine			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Ellis, Kimberly K., MD	Active	Family & Community Medicine	Additions/Voluntary Reductions of Privileges
Gawlik, Stephanie E., PA	Physician Assistant	Family & Community Medicine	
Grinnell, Ralph E., FNP	Advance Practice Nurse	Family & Community Medicine	
Moreno, Alena V., PA-C	Physician Assistant	Family & Community Medicine	Addition of Privileges

Medicine			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Annunziata, Giuseppe, MD	Active	Medicine/Hospital Medicine	
Bhayana, Suverta, MD	Active	Medicine/Nephrology	
Bowling, Gregory D., MD	Active	Medicine/Hospital Medicine	
Chakravorty, Ripa, MD	Active	Medicine/Cardiology	
Day, Holly M., MD	Active	Medicine/Hospital Medicine	
Dayton, Christopher L., MD	Active	Medicine/Pulmonary Diseases	Cross Appointed in Emergency Medicine
Defronzo, Ralph A., MD	Active	Medicine/Diabetes	
Desutter, Tyson S., RA	Research Associate	Medicine/Hematology & Oncology	
Diallo, Souleymane Y., DO	Active	Medicine/Hospital Medicine	
Grant, Sheena M., MD	Active	Medicine/Hospital Medicine	
Hassan, Ohla, PA-C	Physician Assistant	Medicine/Hematology & Oncology	
Lopez, Fernando, MD	Active	Medicine/Cardiology	
Moote, Rebecca D., PharmD	Affiliate	Medicine/Hospital Medicine	
Nambiar, Anoop M., MD	Active	Medicine/Pulmonary Diseases	
Nassar, Tareq Issa M., MD	Active	Medicine/Nephrology	
Poordad, Fred F., MD	Courtesy	Medicine/Gastroenterology	Cross Appointed in Transplant
Proud, Kevin C., MD	Active	Medicine/Pulmonary Diseases	
Reeck, Amanda J., MD	Active	Medicine/Hospital Medicine	
Sharma, Kumar, MD	Active	Medicine/Nephrology	
Speeg Jr, Kermit V., MD	Active	Medicine/Transplant	

Neurology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Seshadri, Sudha, MD	Active	Neurology	
Topel, Christopher H., DO	Active	Neurology	

Neurosurgery			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Evans, Lacinda D., FNP	Advance Practice Nurse	Neurosurgery	
Hafeez, Shaheryar, MD	Active	Neurosurgery	Addition of Privileges

Obstetrics/Gynecology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Muralimanoharan,	Research Associate	Obstetrics/Gynecology	

Sribalashashin, RA			
Dierschke, Nicole A., RA	Research Associate	Obstetrics/Gynecology	

Ophthalmology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Khalaf, Hamzah S., MD	Active	Ophthalmology	
Saboo, Ujwala S., MD	Provisional	Ophthalmology	

Pathology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Noohu Nazarullah, Alia, MD	Active	Pathology	

Pediatrics			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Aune, Gregory J., MD	Courtesy	Pediatrics/Hematology-Oncology	
Blanco, Cynthia L., MD	Active	Pediatrics/Neonatology	
Gardner, Heather M., DO	Active	Pediatrics/Inpatient Pediatrics	
Grant, Adela A., NNP	Advance Practice Nurse	Pediatrics/Neonatology	
Medellin, Glen A., MD	Active	Pediatrics/General Pediatrics	
Pietz, Clinton A., MD	Active	Pediatrics/Critical Care	Addition/Voluntary Reduction of Privileges

Psychiatry			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Garcia, Cesar A., MD	Provisional	Psychiatry	
Nabity, Paul S., PhD	Affiliate	Psychiatry	
Roberts, David L., PhD	Affiliate	Psychiatry	

Radiation Oncology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Jenkins, Carol A., RN	Research Associate	Radiation Oncology	

Radiology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Saboo, Sachin S., MD	Active	Radiology	
Scott, Riley P., MD	Active	Radiology	
Singh, Achint K., MD	Active	Radiology	
Vorpahl, Thomas C., NP, ACNP	Advance Practice Nurse	Radiology	

Rehabilitation Medicine			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Allred, Derrick B., MD	Active	Rehabilitation Medicine	
Subramanian, Sandeep, PhD, RA	Research Associate	Rehabilitation Medicine	
Trbovich, Michelle B., MD	Courtesy	Rehabilitation Medicine	Voluntary Reduction of Privileges
Vega, Noel, CPO	Clinical Associate	Rehabilitation Medicine	

Surgery			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Dao Campi, Haisar E., MD	Active	Surgery/Colon & Rectal Surgery	
Garcia De Mitchell, Cecilia A., MD	Active	Surgery/Plastic & Reconstructive Surgery	
Klair, Tarunjeet S., MD	Active	Surgery/Transplant	Voluntary Reductions of Privileges
Liao, Lillian F., MD	Active	Surgery/Trauma & Emergency Surgery	
Mitchell, Ian, MD	Active	Surgery/General Surgery	
Myers, John G., MD	Active	Surgery/Trauma & Emergency Surgery	
Ynostrosa, Gloria I., VT	Clinical Associate	Surgery/Vascular	

Urology			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Basler, Joseph W., MD	Active	Urology	Pending Documentation

Request for Waiver – Board Certification			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
None			

Updated DOP Form			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
None			

Request for Additional Privileges/Voluntary Reduction			
NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Ellis, Kimberly K., MD	Active	Family & Community Medicine	<p>Additions: Pediatric Core Privileges (Ambulatory Only): Arterial puncture; Incision and drainage; Repair simple lacerations and suture removal; Urethral catheterization. Newborn Core Privileges (Ambulatory Only): Incision and drainage; Repair simple lacerations and suture removal</p> <p>Reductions: Adult Core Privileges (Ambulatory Only) Administration of thrombolytics; Arthrocentesis; Aspiration breast cyst; Biopsy – intraoral, simple; Dilatation and curettage: Non-obstetrical/obstetrical; Endotracheal intubation; Extractions, dental – single uncomplicated; Flexible sigmoidoscopy; Fracture care, uncomplicated closed, minimally displaced and not involving joint; Lip surgery, extra oral –</p>

			traumatic; Mechanical ventilation management; Paracentesis; Parenteral hyperalimentation; Peripheral nerve blocks; Reduction – closed, simple fractures; Repair lacerations – cervical/uterine/vaginal; Repair tendon extensor; Shaves – lip; Spinal tap/lumbar puncture; Thoracentesis
Hafeez, Shaheryar, MD	Active	Neurosurgery	Additions: Preliminary radiological and interpretations of head CT to diagnose and provide emergent clinical interventions for stroke patients
Ibilbor, Christine, MD, RA	Research Associate	Urology	Addition: Urology Core Privileges; Urology Special Privileges: Fluoroscopy and Computerized DaVinci
Khalaf, Hamzah S., MD	Active	Ophthalmology	ASC Medical Center: Additions: Blepharoplasty; Canthoplasty; CO2 Laser User; Excision Lesion/Cyst of Lid/Orbit; Glaucoma Surgery Reductions: Application of surgical glue; Diathermy – Cryosurgery; Excision of Lesion Extraocular (Eyelid, Conjunctival, Corneal, etc.); Intraocular injection of pharmacologic agent; Repair of Corneal and/or Scleral Laceration, Globe rupture
Klair, Tarunjeet S., MD	Active	Surgery/Transplant	Reductions: General Surgery/Basic General Surgery Procedures: Abdominoperineal resection; Amputations' Aneurysmectomy – abdominal/carotid/peripheral; Battery placement or replacement for pacemaker with assisting Cardiologist; Branchial duct cyst excision; Colonoscopy with/without biopsy; Circumcision; Esophageal variceal sclerotherapy/band ligation; Fissurectomy; Fistulectomy; Ganglionectomy; Hemorrhoidectomy – external/internal; Hydrocel-ectomy; Hysterectomy – abdominal; Insertion temporary pacemaker;

			Major/Minor amputations; Mastectomy – radical/simple; Meckel’s diverticulum resection; Nerve repair; Orchiectomy; Orchiopexy; Parathyroidectomy; Parotidectomy; Percutaneous endoscopic gastrostomy; Pericardiocentesis; Peripheral nerve blocks; Reconstruction peripheral vessel; Reduction – closed – simple fracture; Resection, wedge, of lip/tongue; Rotation or pedical flaps; Salpingo-oophorectomy; Skin grafts; Sympathectomy – cervical/lumbar; Tendon repair; Thyroidectomy; Thyroglossal duct cyst excision; Treatment of 1 st and 2 nd degree burns; Treatment of 3 rd degree burns; Vagotomy – transabdominal/thoracic; Vasectomy
Moreno, Alena, PA-C	Physician Assistant	Family & Community Medicine	Additions: Emergency Medicine/Special Procedures with Direct Supervision: Abscess Incision & Drainage, Corneal Foreign Body Removal, Laceration Repair, Nail Removal Women’s Health Special Procedures with Direct Supervision: I&D Bartholin Gland Cyst; Otolaryngology – H & S with Direct Supervision: Anterior nasal packing, Foreign body removal ENT
Pietz, Clinton A., MD	Active	Pediatrics/Critical Care	Additions: Procedures: pericardiocentesis, peritoneal drain placement, diagnostic and therapeutic bronchoscopy, central venous access, and peripheral arterial catheter placement Reductions: Reduction and splinting of uncomplicated, minor closed fractures and uncomplicated dislocation

Trbovich, Michelle B., MD	Courtesy	Rehabilitation Medicine	Reductions: Facet Epidural Steroid Injections/Nerve Root Blocks; Nerve blocks; Peripheral injections under ultrasound; Minimal Sedation (Anxiolysis) – a drug-induced state during which patients respond normally to verbal commands. Although cognitive function and coordination may be impaired, ventilatory and cardiovascular functions are unaffected.
Varney, Shawn, MD	Active	Emergency Medicine	Additions: Bedside Ultrasonography – Regional Anesthesia
Whitford, Allen, DO	Active	Emergency medicine	Additions: Head/Neck Core Privileges – Epistaxis Control ; Laryngoscopy; Naso-Pharyngeal Endoscopy; Drainage of peritonsillar abscess; Removal of corneal foreign body and/or rust ring; Lateral canthotomy; Tooth stabilization

Change of Status

NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
Burau, Paige C., APRN, FNP-C	Advance Practice Nurse	Orthopaedics/General	Returning from Leave of Absence on 06/15/2020
Campbell, Jennifer, FNP	Advanced Practice Nurse	Neurosurgery	Adding Cross Appointment to Medicine/Hospital Medicine. Supervisor Saket Kottewar, MD
Ibilbor, Christine, MD, RA	Research Associate	Urology	Change in Status from Research Associate to MD
Perez, Sylvia I., PMHNP	Advanced Practice Nurse	Psychiatry	Change of Supervisor to Carlos E. Velez, MD

Medical Records Suspensions

NAME	STATUS	DEPARTMENT/SECTION	FROM - TO
None			

Suspensions

NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
None			

Reinstatements

NAME	STATUS	DEPARTMENT/SECTION	COMMENTS
None			

Ending of appointments		
NAME	DEPARTMENT/SECTION	ENDING DATE
Coss, Elizabeth, MD	Medicine/Gastroenterology	04/28/2020
Dominguez, Laura, MD	Otolaryngology	05/01/2020
Hidalgo, Rae Ann, PA-C	Emergency Medicine	03/31/2020
Kundrotas, Leon, MD	Medicine/Gastroenterology	04/30/2020
Liao, Lillian, MD	Surgery/Trauma	05/06/2020 – ASC MC only
Martinez Jr., Cervando, MD	Psychiatry	05/01/2020
Nelson, Maureen, MD	Rehabilitation Medicine	04/28/2020
Ortiz-Figueroa, Fabiana, MD	Emergency Medicine	04/30/2020
Talley, Brenda, MD	Psychiatry	06/01/2020
Tedesco-Evans, Katherine, MD	Rehabilitation Medicine	06/01/2020

The above listed files have been reviewed by the members of the Credentials Committee and approved as submitted.

Prepared by:

 6/2/2020

Gay Lynn Heaney Date
Medical-Dental Staff Coordinator

 6/2/2020

Mark T. Nadeau, MD Date
Chairman, Credentials Committee

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University Health System

Recommendations:

1. Satisfactory Completion no concerns or trends have been identified that would warrant further action.
2. Issues exist that require a focused professional practice evaluation.
3. Zero performance of privilege. Focused review when privilege is performed.

Name	Review Type	Spec	Dept	Status	Review Period	RECOMMENDATIONS			Credentials Committee Review	Executive Review	Comments
						1	2	3	Y - Yes	Y - Yes	
MEDICAL STAFF											
ANTHONY, ASHLEY R., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
ARREDONDO, JOHN, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
AWAGU, NNENNA N., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
BAQUERO, MARIA A., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
BAZZY, MICHELLE L., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
BENEDIKT, AMY C., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y	
BERGER, COURTNEY M., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
BOIES, BRIAN T., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y	
BOYD, EMILY Z., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y	
BOYLAN, MARIOLA, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
BRUCK, LARISSA J., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
CARDENAS, LIGIA P., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y	
CARLISLE, LEE ANNE, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y	
CENA, FRANCES K., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y	
CHENEY, MARK A., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y	
CHERRY, SHANE V., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y	
CHILDS, MARION T., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	
CHURCH-HAJDUK, ROBIN, MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y	
CLANTON, DAVID B., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y	
CULLING, BRADLEY V., DO	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y	
CURBELO, JACQUELINE A., DO	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y	
DAVIS, LACRESA B., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y	

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DENTCHEV, DIMITAR I., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
DUBOIS, JOSHUA S., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
ECKMANN, MAXIM S., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
ELENES, RAFAEL C., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
ESQUIBEL, RACHAEL L., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
ESQUIVEL, JACLYN F., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
FALK, MICHAEL R., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
FARRIS, TIMOTHY R., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
FAUSETT, NICHOLAS S., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
FISHER, JENNIFER M., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
FLEMING, CHRISTINE L., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
FRANCO, EDVIRA, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
FREEMAN, RACHEL M., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
FRITCHER, MICHAELANNE H., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
FURMAN, JOSEPH R., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
GANDHI, SAMIR J., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
GARCIA, MARIA A., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
GARDNER, KELLY A., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
GARZA III, RUDY, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
GASKO, JOHN, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
GOYAL, VARUN K., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
GRAY, LAUREN A., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
HARDEN, BROOKE G., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
HEATH, JAMES W., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
HENKES, HERMAN L., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
HIERHOLZER, KELLY J., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
HIRSCH, JOHN V., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
HOWARD, JONATHAN M., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
HUTTING, HALEY G., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
JACKSON, JEANETTE E., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
JOHNSON, WENDELL C., DO	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
JOYNER, MEGAN E., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
KANG, WENDY B., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
KERCHEVILLE, SCOTT E., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
KING, SCOTT A., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
KITCHEN, DALLAS B., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
KOSTER, KIM R., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
LAI, BRYAN K., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
LANGDON, DAVID B., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
LAO, VERONICA, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y

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LEE, PIPER S., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
LEE, SHARON, MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
LITTLE, MICHAEL B., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
LLAMAS, LUIS L., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
LOPEZ, LAURIE E., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
MAESE, ADRIAN, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
MALKOWSKI, RICHARD S., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
MAMIDI, MURALI K., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
MCCLURE, MATTHEW L., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
MCKNIGHT, TREVA R., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
MEHRA, NAVEEN K., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
MEHTA, TANIA V., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
MINA, MAGED M., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
MUELLER, SANDRA L., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
MURRELL, MATTHEW S., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
NAGPAL, AMEET S., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
NAGY, CHRISTOPHER J., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
NATIVIDAD, MONICA, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
OXFORD, DIANA L., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
PATEL, SAMIR P., DO	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
PETERSON, ALISON R., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
PHILIP, ROSHNI A., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
PINA, DANIEL N., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
POWELL, CYNTHIA L., CRNA, MSN	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
RASCH, DEBORAH K., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
RATHJEN, LESA, CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
REED, JESSICA Z., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
RICHARDSON, JOHN S., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
ROBICHAUX, ANNETTE F., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
ROGERS, JAMES N., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
SEHGAL, SAVITHA D., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
SHEPHERD, JOHN M., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
SLOAN, ANNE N., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
SMITH, KIRBY E., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
SOLIMAN, SAMEER, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
STEVENS, SAMUEL H., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
STOWERS, ASHLIE R., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
STREHLOW, ROBERT, MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
SULLIVAN, MACKENZIE D., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
SURESH, TUNGA, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y

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TABLIZO, KATHRYN R., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
TAYLOR, TRAVIS J., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
TEAS, TRACE P., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
TECUANHUEY, YOLANDA E., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
TIPPIN, LAURENCE W., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
TYLER, ALICIA A., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
VAIL, EMILY A., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
VELA, VICTORIA A., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
VENTICINQUE, STEVEN G., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
VILLARREAL, TRACY C., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
WALKER, LEIGH R., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
WALLISCH, BENJAMIN J., DO	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
WARDEN, JULIE, MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
WENZEL, MICHAEL P., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
WILSON, JUSTIN, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
WILSON, TRAVIS D., MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
WOLF, STEPHANIE L., CRNA	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
YAZDANI, AMIR H., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
YBARRA, MANUEL, MD	OPPE	Anes	Anes	ACTIVE	5/19 - 1/20	√			Y	Y
YOST, TODD W., CRNA, RN	OPPE	CRNA	Anes	AHP	5/19 - 1/20	√			Y	Y
ZARAGOZA, FERNANDO L., MD	OPPE	Anes	Anes	COURTESY	5/19 - 1/20	√			Y	Y
ZENTNER, KATHARINE H., MD	OPPE	Anes	Anes	PROV	5/19 - 1/20	√			Y	Y
BAILEY, BRIGITTE Y., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	√			Y	Y
BAILEY, DEBRA G., CNS	OPPE	APN	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
BLADER, JOSEPH C., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	√			Y	Y
BLANKMEYER, BONNIE L., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	√			Y	Y
BUSANET, HEATHER N., LPC	OPPE	Research Asoc	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
CAMPBELL, ADINA J., MD	OPPE	Psychiatry	Psychiatry	PROV	5/19 - 1/20	√			Y	Y
CORDES, JEFFREY A., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	√			Y	Y
CORNEJO, CYNTHIA G., PA	OPPE	PA	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
DEL RIO, CHRISTINA, LPC	OPPE	Clinical Assoc	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
HERNANDEZ, VALERIE, LPC	OPPE	Clinical Assoc	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
DHAWAN, NIKHIL, MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	√			Y	Y
EDDINS-FOLENSBEE, FLORENCE F., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	√			Y	Y
ESSERY, JOSHUA D., PSYD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	√			Y	Y
FIELDS, KRISTINA M., RA	OPPE	Research Asoc	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
FREDRICK, MEGAN M., LPC	OPPE	Clinical Assoc	Psychiatry	AHP	5/19 - 1/20	√			Y	Y

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JOY, CHRISTINE E., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
KANZLER, KATHRYN E., PSYD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
KILPELA, LISA M., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
KING JR., VAN L., MD	OPPE	Psychiatry	Psychiatry	PROV	5/19 - 1/20	✓			Y	Y	
LARIOS, ROSE MARIE T., RA	OPPE	Research Asooc	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
LOPEZ, ELIOT J., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
LUBER, MURRAY P., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
MARTINEZ, ANNA I., PMHNP	OPPE	APN	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
MARTINEZ, MELISSA, MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
MATTHEWS, THOMAS L., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
MCGEARY, CINDY A., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
MCGEARY, DONALD D., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
MCMULLEN, KATHERINE R., FNP	OPPE	APN	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
MEDELLIN, ELISA M., LPC	OPPE	Clinical Assoc	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
NABITY, PAUL S., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
OGBURN, KELIN M., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
OLVERA, RENE L., MD	OPPE	Psychiatry	Psychiatry	COURTESY	5/19 - 1/20	✓			Y	Y	
ORNELAS LOZANO, ABBY, MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
PLISZKA, STEVEN R., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
RAJ, JESLINA J., PSYD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
REDMOND, FRANKLIN C., MD	OPPE	Psychiatry	Psychiatry	COURTESY	5/19 - 1/20	✓			Y	Y	
ROBERTS, DAVID L., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
ROACHE, JOHN D., PHD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
ROBLES-RAMAMURTHY, BARBARA F., MD	OPPE	Psychiatry	Psychiatry	PROV	5/19 - 1/20	✓			Y	Y	
ROYALL JR., DONALD R., MD	OPPE	Psychiatry	Psychiatry	COURTESY	5/19 - 1/20	✓			Y	Y	
ROYBAL, DONNA J., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
SANDOVAL, JESSICA F., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
SCHILLERSTROM, JASON E., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
SCHILLERSTROM, TRACY L., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
SHROUF, ELLEN M., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
SIERRA, CYNTHIA, LPCI	OPPE	Clinical Assoc	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
SOUCY, MARK D., CNS	OPPE	APN	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
STEDMAN, JAMES M., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	
TALLEY, BRENDA J., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
TAYLOR, SALLY E., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
VALDEZ, BERTHA B., LCSW	OPPE	Clinical Assoc	Psychiatry	AHP	5/19 - 1/20	✓			Y	Y	
VELEZ, CARLOS E., MD	OPPE	Psychiatry	Psychiatry	ACTIVE	5/19 - 1/20	✓			Y	Y	
VELLIGAN, DAWN I., PHD	OPPE	Psychiatry	Psychiatry	AFFILIATE	5/19 - 1/20	✓			Y	Y	

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WILLIAMS, GAIL P., APN	OPPE	APN	Psychiatry	AHP	5/19 - 1/20	√			Y	Y
BASLER, JOSEPH W., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
BAUMGARTNER, TIMOTHY S., MD	OPPE	Urology	Urology	PROV	5/19 - 1/20	√			Y	Y
BEJAR, KAITLYN R., RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
BOTROS-BREY, SYLVIA M., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
CHAPMAN, MONICA E., PA	OPPE	PA	Urology	AHP	5/19 - 1/20	√			Y	Y
CHOWDHURY, WASIM H., RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
GOETZ, JESSICA T., DO	OPPE	Urology	Urology	PROV	5/19 - 1/20	√			Y	Y
HERNANDEZ, JAVIER, MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
HOEL, LAUREN N., FNP	OPPE	APN	Urology	AHP	5/19 - 1/20	√			Y	Y
HUDSON, ROBERT D., RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
KAUSHIK, DHARAM, MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
KENDRICK, KERRI A., PA-C	OPPE	PA	Urology	AHP	5/19 - 1/20	√			Y	Y
KRAUS, STEPHEN R., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
LISS, MICHAEL A., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
MANSOUR ELKENANY, AHMED M., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
MILLER, EUGENIA M., PA	OPPE	PA	Urology	AHP	5/19 - 1/20	√			Y	Y
MURPHY, MADISON A., PA-C	OPPE	PA	Urology	AHP	5/19 - 1/20	√			Y	Y
PRUTHI, DEEPAK K., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
RIOS, EMILY M., RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
RODRIGUEZ, RONALD, MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
SERRANO, NORMA J., HCC, RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
SVATEK, ROBERT S., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
TODD, GRACE I., ANP	OPPE	Clinical Assoc	Urology	AHP	5/19 - 1/20	√			Y	Y
TSENG, TIMOTHY Y., MD	OPPE	Urology	Urology	ACTIVE	5/19 - 1/20	√			Y	Y
WANG, HANZHANG, RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
WHEELER, ALLISON J., RA	OPPE	Research Asoc	Urology	AHP	5/19 - 1/20	√			Y	Y
BORGMAN, KRISTIE Y., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
BUSH, DAVID M., MD	OPPE	Cardiology	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
COOLEY, ASHLEY S., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GLASOW, PATRICK F., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GOLDSTEIN, BRIAN S., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GOODSON, SARAH A., FNP, MSN	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
KASHYAP, POOJA, MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
KOLLARS, CATHARINE A., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y

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MALDONADO, ELAINE M., MD	OPPE	Cardiology	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
NEISH, STEVEN R., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
OLABIYI, OLAWALE O., MD	OPPE	Cardiology	Pedi	PROV	5/19 - 1/20	√			Y	Y
PORISCH, MARY E., MD	OPPE	Cardiology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ZAMORA-SALINAS, ROLANDO, MD	OPPE	Cardiology	Pedi	PROV	5/19 - 1/20	√			Y	Y
BUCKLEY, KATHLEEN A., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
KELLOGG, NANCY D., MD	OPPE	Child Abuse	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
KISSOON, NATALIE N., MD	OPPE	Child Abuse	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
LUKEFAHR, JAMES L., MD	OPPE	Child Abuse	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
SPILLER, LORA R., MD	OPPE	Child Abuse	Pedi	PROV	5/19 - 1/20	√			Y	Y
ARDHANARI, GNANA D., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ARMIJO-GARCIA, VERONICA L., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
CARRILLO, SABRINA A., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
CASTORENA, JESSICA M., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
DIBRELL, HOLLY L., RN	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
DINH, ANH T., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ELKHALILI, ALIA A., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
ESCAMILLA-PADILLA, DORINDA M., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
FERNANDEZ-RESTREPO, LORENA M., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GEBHARD, DANIEL J., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
HABASH, MICHELLE L., DO	OPPE	Critical Care	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
HENTSCHEL-FRANKS, KAREN A., DO	OPPE	Critical Care	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
KARAM-MELL, MARIANNE J., PA	OPPE	PA	Pedi	AHP	5/19 - 1/20	√			Y	Y
KORDAB, HAFEZ K., PA	OPPE	PA	Pedi	AHP	5/19 - 1/20	√			Y	Y
MEYER, ANDREW D., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
PIETZ, CLINTON A., MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
SPILLANE, KAITLYN A., PA	OPPE	PA	Pedi	AHP	5/19 - 1/20	√			Y	Y
WOOD, DANIEL W., PA-C	OPPE	PA	Pedi	AHP	5/19 - 1/20	√			Y	Y
WOODWARD, CATHY S., PNP-AC	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
WOOSLEY, MARIA D., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
WU, THEODORE, MD	OPPE	Critical Care	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ADDISON, CORA Y., PNP, MSN	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
BARAJAS, ROSE A., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
ESCAMILLA, DAISY, RA	OPPE	Endo	Pedi	AHP	5/19 - 1/20	√			Y	Y
ESCANAME, ELIA N., MD	OPPE	Endo	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
FAVELA-PREZAS, RUBY, FNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
FRANCIS, GARY L., MD	OPPE	Endo	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
HEARD, PATRICIA L., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y

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LLAMAS, SARAI E., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
LONG PARMA, DOROTHY A., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
LYNCH, JANE L., MD	OPPE	Endo	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
RAYAS, MARIA S., MD	OPPE	Endo	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
RUPERT, DAVID C., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
TRAGUS, ROBIN E., RN	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
WAUTERS, AIMEE D., RD, RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
WORD, DANA R., RN	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
ANNOTTI, ERICA A., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
MITTAL, NAVEEN K., MD	OPPE	Gastro	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
SHAH, JAY N., DO	OPPE	Gastro	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
BROWNING SR, JOHN C., MD	OPPE	Pedi	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
CORTES, LINDSEY R., MD	OPPE	Pedi	Pedi	PROV	5/19 - 1/20	√			Y	Y
HANSON, ELIZABETH, MD	OPPE	Pedi	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
JONES, WOODSON S., MD	OPPE	Pedi	Pedi	PROV	5/19 - 1/20	√			Y	Y
MEDELLIN, GLEN A., MD	OPPE	Pedi	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
NOLAN JR., ROBERT J., MD	OPPE	Pedi	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
VAN RAMSHORST, RYAN D., MD	OPPE	Pedi	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
VANDERMEER, RACHEL J., MD	OPPE	Pedi	Pedi	PROV	5/19 - 1/20	√			Y	Y
WILLIAMS, JANET F., MD	OPPE	Pedi	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
WOOD, PAMELA R., MD	OPPE	Pedi	Pedi	PROV	5/19 - 1/20	√			Y	Y
WU, WISDEEN V., DO	OPPE	Pedi	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ROEDER, ELIZABETH R., MD	OPPE	Genetics	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
KALLBERG, JEFFREY L., PT	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
AGUILAR, CHRISTINE, RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
AMERSON, PATRICIA A., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
ASSANASEN, CHATCHAWIN, MD	OPPE	Hema/Onc	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
AUNE, GREGORY J., MD	OPPE	Hema/Onc	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
DIAZ, VIRGINIA, RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
DOULTON, DONNA M., RN	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
EMBRY, LEANNE M., PHD	OPPE	Hema/Onc	Pedi	AFFILIATE	5/19 - 1/20	√			Y	Y
FREI-JONES, MELISSA J., MD	OPPE	Hema/Onc	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GESSAY, SHAWN A., HCC	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y

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GRIMES, ALLISON C., MD	OPPE	Hema/Onc	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GURUNG, MEERA, BS, RA	OPPE	Research Asooc	Pedi	AHP	5/19 - 1/20	√			Y	Y
HERNANDEZ, LIZZA B., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
HUNG, JACLYN Y., PHD, RA	OPPE	Research Asooc	Pedi	AHP	5/19 - 1/20	√			Y	Y
LANGEVIN, ANNE-MARIE, MD	OPPE	Hema/Onc	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
MALDONADO, FRANCES RA	OPPE	Research Asooc	Pedi	AHP	5/19 - 1/20	√			Y	Y
PEREZ PRADO, LUZ N., RA	OPPE	Research Asooc	Pedi	AHP	5/19 - 1/20	√			Y	Y
POULLARD, NATALIE E., MS	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
QUIGG, TROY C., DO	OPPE	Hema/Onc	Pedi	PROV	5/19 - 1/20	√			Y	Y
REYES, RAQUEL F., RA	OPPE	Research Asooc	Pedi	AHP	5/19 - 1/20	√			Y	Y
ROBINSON, KRISTAL D., PSYD	OPPE	Hema/Onc	Pedi	AFFILIATE	5/19 - 1/20	√			Y	Y
SHAH, SHAFQAT, MD	OPPE	Hema/Onc	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
SILVA, LETICIA M., LCSW	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
SUGALSKI, AARON J., DO	OPPE	Hema/Onc	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
TATE, DEZARAE N., RN	OPPE	Clinical Assoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
TOMLINSON, GAIL E., MD	OPPE	Hema/Onc	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
BROOKS, EDWARD G., MD	OPPE	Immunology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
INFANTE, ANTHONY J., MD	OPPE	Immunology	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
FERNANDEZ FALCON, MARIA F., MD	OPPE	Infectious Disease	Pedi	PROV	5/19 - 1/20	√			Y	Y
ARANDES, MICHELLE M., MD	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
COURAND, JON A., MD	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GARDNER, HEATHER M., DO	OPPE	Inpatient	Pedi	PROV	5/19 - 1/20	√			Y	Y
KUBES, SARAH E., PHARMD	OPPE	Inpatient	Pedi	AFFILIATE	5/19 - 1/20	√			Y	Y
PERLMAN, JEREMY S., MD	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
REEVES, STEPHANIE J., DO	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
SHERBURNE, KELSEY K., MD	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
SVATEK, MANDIE A., MD	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
TOM, DINA M., MD	OPPE	Inpatient	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ANZUETO GUERRA, DIANA G., RA	OPPE	Research Asooc	Pedi	AHP	5/19 - 1/20	√			Y	Y
BLANCO, CYNTHIA L., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
CANTEY IV, JOSEPH B., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y

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CARRANZA, ROSA I., NNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
DAGGETT, KERI L., NNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
FLORES, MEREDITH N., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GARCIA, SHAROL K., RA	OPPE	Research Asoc	Pedi	AHP	5/19 - 1/20	√			Y	Y
GONG, ALICE K., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GRANT, ADELA A., NNP	OPPE	NP	Pedi	AHP	5/19 - 1/20	√			Y	Y
GRAW, JASMINE R., PNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
HERNANDEZ, ANTONIO J., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
JONATCHICK, DOLORES A., NNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
JOSEPH, ALICE, NNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
LEAL, CHERYL L., NNP	OPPE	NP	Pedi	AHP	5/19 - 1/20	√			Y	Y
MOREIRA, ALVARO G., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ODOM, MICHAEL W., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
PETERSHACK, JEAN A., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
QUINN, AMY R., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
RAMAMURTHY, RAJAM S., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
RETTIG, VERONICA R., NNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
SANDATE, IRENE G., NNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
SEIDNER, STEVEN R., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
SHAH, SYED K., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
STRIBLEY, RICHARD F., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
VASQUEZ, MARGARITA M., MD	OPPE	Neona	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ARAR, MAZEN Y., MD	OPPE	Nephrology	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
RANCH, DANIEL, MD	OPPE	Nephrology	Pedi	PROV	5/19 - 1/20	√			Y	Y
SIDDIQUE, KHURRUM, MD	OPPE	Nephrology	Pedi	PROV	5/19 - 1/20	√			Y	Y
YAMAGUCHI, IKUYO, MD	OPPE	Nephrology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
ATKINSON, SIDNEY W., MD	OPPE	Neurology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
AVERILL, KELLY A., MD	OPPE	Neurology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GROSS, SHELDON G., MD	OPPE	Neurology	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
LEARY, LINDA D., MD	OPPE	Neurology	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y
GUAJARDO, JESUS R., MD	OPPE	Pulmonary	Pedi	COURTESY	5/19 - 1/20	√			Y	Y
DENVER, STACEY D., FNP	OPPE	APN	Pedi	AHP	5/19 - 1/20	√			Y	Y
WILLEY-COURAND, DONNA B., MD	OPPE	Pulmonary	Pedi	ACTIVE	5/19 - 1/20	√			Y	Y

PROFESSIONAL PERFORMANCE EVALUATION REPORT
MAY 2020

The above listed Professional Practice Evaluations have been reviewed by the members of the Credentials Committee and approved as submitted.



Mark T. Nadeau, MD
Chairman, Credentials Committee

5/18/2020
Date



Christopher Copeland
Executive Director, Professional Staff Services

5/19/2020
Date

FOCUSED PROFESSIONAL PERFORMANCE EVALUATION REPORT



**University
Health System**

EVALUATION QUESTIONNAIRE

1. Did the practitioner demonstrate professional ethics and clinical competence?
2. Was this practitioners operating technique adequate and was competence evident?
3. Did this practitioner cooperate with colleagues, nurses and other hospital staff?
4. Did this practitioner provide care for patients at a professional level of quality and efficiency?
5. Did this practitioner abide by the Medical-Dental Staff Bylaws and by all other standards, policies, rules and regulations of the University Health System?
6. Are you aware of any health problems that could interfere with patient care?
7. Are you aware of any patient/staff complaints?
8. Are you aware of any peer review(s) conducted within the last 12 months?

MAY 2020

Name	Spec	Dept	Status	Review Period	Review Type	EVALUATIONS								Credentials Committee Review Y - Yes	Executive Review Y - Yes	Initial Appointment/ Additional Privilege
						1	2	3	4	5	6	7	8			
MEDICAL STAFF																
Ashton, Rebecca J., FNP	FNP	Ortho	AHP	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Bonde, Apurva A., MD	Rad	Rad	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Catano, Omar G., RA	RA	Medi	AHP	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Das, Nirav B., MD	Rad	Rad	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Goldrick, Kathryn M., MD	OB/Gyn	OB/Gyn	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Hand, Thomas L., MD	Ortho	Ortho	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Loeffel, Ilanna D., MD	OB/Gyn	OB/Gyn	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Martin, Caitlin E., MD	OB/Gyn	OB/Gyn	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Ortiz-Romero, Sara M., MD	Rad	Rad	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment

FOCUSED PROFESSIONAL PERFORMANCE EVALUATION REPORT

Yegge, Nancy G., RB, RA	RA	Medi	AHP	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Hung, Jaclyn Y., PhD, RA	RA	Pedi	AHP	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Schedules participant research visits and study procedures.

The above listed Focused Professional Practice Evaluations have been reviewed by the members of the Credentials Committee and approved as submitted.

Mark T. Nadeau MD

Mark T. Nadeau, MD
Chairman, Credentials Committee

Date

5/18/2020

[Signature]

Christopher Copeland
Executive Director, Professional Staff Services

Date

5/18/2020

**FOCUSED PROFESSIONAL PERFORMANCE EVALUATION REPORT
SURGERY CENTER MARC**



University Health System
Surgery Center – Medical Center

EVALUATION QUESTIONIER

1. Did the practitioner demonstrate professional ethics and clinical competence?
2. Was this practitioners operating technique adequate and was competence evident?
3. Did this practitioner cooperate with colleagues, nurses and other hopsital staff?
4. Did this practitioner provide care for patients at a professional level of quality and efficiency?
5. Did this practitioner abide by the Medical-Dental Staff Bylaws and by all other standards, policies, rules and regulations of the University Health System?
6. Are you aware of any health problems that could interfere with patient care?
7. Are you aware of any pateint/staff complaints?
8. Are you aware of any peer review(s) conducted within the last 12 months?

MAY 2020

Name	Spec	Dept	Status	Review Period	Review Type	EVALUATIONS								Credentials Committee Review Y - Yes	Executive Review Y - Yes	Initial Appointment/Additional Privileges
						1	2	3	4	5	6	7	8			
Goldrick, Kathryn M., MD	OB/GYN	OB/GYN	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Hand, Thomas L., MD	Ortho	Ortho	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Loeffel, Ilanna D., MD	OB/GYN	OB/GYN	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Martin, Caitline E., MD	OB/GYN	OB/GYN	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment

The above listed Focused Professional Practice Evaluations have been reviewed by the members of the Credentials Committee and approved as submitted.

Lee Carlisle, MD
Medical Director, UHS Surgery Centers

Date
6/4/2020

Christopher Copeland
Executive Director, Professional Staff Services

Date
6/4/2020

PROFESSIONAL PERFORMANCE EVALUATION REPORT

MAY 2020



University Health System
Surgery Center – Medical Center

Recommendations:

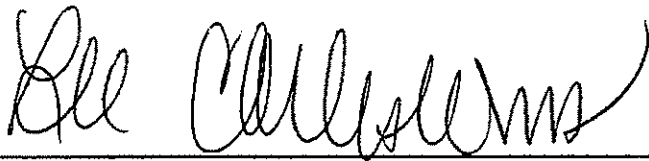
1. Satisfactory Completion no concerns or trends have been identified that would warrant further action.
2. Issues exist that require a focused professional practice evaluation.
3. Zero performance of privilege. Focused review when privilege is performed.

Name	Review Type	Spec	Dept	Status	Review Period	RECOMMENDATIONS			Credentials Committee Review	Executive Review	Comments
						1	2	3	Y - Yes	Y - Yes	
MEDICAL STAFF											
ATKINSON, SIDNEY W., MD	OPPE	Neuro	Pedi	Active	6/19 - 2/20	√			Y	Y	
BASLER, JOSEPH W., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
BAUMGARTNER, TIMOTHY S., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
BOTROS-BREY, SYLVIA M., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
CHAPMAN, MONICA E., PA	OPPE	PA	Urology	AHP	6/19 - 2/20	√			Y	Y	
GOETZ, JESSICA T., DO	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
HERNANDEZ, JAVIER, MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
KAUSHIK, DHARAM, MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
KENDRICK, KERRI A., PA-C	OPPE	PA	Urology	AHP	6/19 - 2/20	√			Y	Y	
KRAUS, STEPHEN R., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
LISS, MICHAEL A., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
MANSOUR ELKENANY, AHMED M., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
MILLER, EUGENIA M., PA	OPPE	PA	Urology	AHP	6/19 - 2/20	√			Y	Y	
MURPHY, MADISON A., PA-C	OPPE	PA	Urology	AHP	6/19 - 2/20	√			Y	Y	
PRUTHI, DEEPAK K., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
RODRIGUEZ, RONALD, MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
SVATEK, ROBERT S., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	
TSENG, TIMOTHY Y., MD	OPPE	Urology	Urology	Active	6/19 - 2/20	√			Y	Y	

PROFESSIONAL PERFORMANCE EVALUATION REPORT

MAY 2020

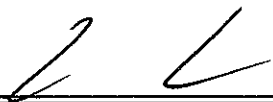
The above listed Professional Practice Evaluations have been reviewed by the members of the Credentials Committee and approved as submitted.



Lee Carlisle, MD
Medical Director, UHS Surgery Centers

6/4/2020.

Date



Christopher Copeland
Executive Director, Professional Staff Services

6/4/2020

Date

**FOCUSED PROFESSIONAL PERFORMANCE EVALUATION REPORT
SURGERY CENTER ROBERT B. GREEN**



University Health System
Surgery Center – Robert B. Green Campus

EVALUATION QUESTIONIER

1. Did the practitioner demonstrate professional ethics and clinical competence?
2. Was this practitioners operating technique adequate and was competence evident?
3. Did this practitioner cooperate with colleagues, nurses and other hopsital staff?
4. Did this practitioner provide care for patients at a professional level of quality and efficiency?
5. Did this practitioner abide by the Medical-Dental Staff Bylaws and by all other standards, policies, rules and regulations of the University Health System?
6. Are you aware of any health problems that could interfere with patient care?
7. Are you aware of any pateint/staff complaints?
8. Are you aware of any peer review(s) conducted within the last 12 months?

MAY 2020

Name	Spec	Dept	Status	Review Period	Review Type	EVALUATIONS								Credentials Committee Review Y - Yes	Executive Review Y - Yes	Initial Appointment/ Additional Privileges
						1	2	3	4	5	6	7	8			
Goldrick, Kathryn M., MD	OB/GYN	OB/GYN	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Loeffel, Ilanna D., MD	OB/GYN	OB/GYN	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment
Martin, Caitlin E., MD	OB/GYN	OB/GYN	Prov	8/30/19 - 2/29/20	FPPE	Y	Y	Y	Y	Y	N	N	N	Y	Y	Initial Appointment

The above listed Focused Professional Practice Evaluations have been reviewed by the members of the Credentials Committee and approved as submitted.

Lee Carlisle 6/4/2020

Christopher Copeland

6/4/2020

Lee Carlisle, MD

Date

Christopher Copeland

Date

Medical Director, UHS Surgery Centers

Executive Director, Professional Staff Services

PROFESSIONAL PERFORMANCE EVALUATION REPORT

MAY 2020



University Health System

Surgery Center – Robert B. Green Campus

Recommendations:

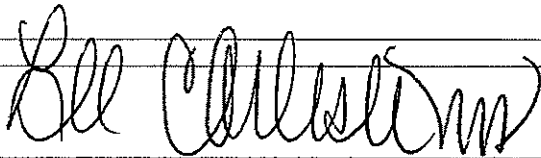
1. Satisfactory Completion no concerns or trends have been identified that would warrant further action.
2. Issues exist that require a focused professional practice evaluation.
3. Zero performance of privilege. Focused review when privilege is performed.

Name	Review Type	Spec	Dept	Status	Review Period	RECOMMENDATIONS			Credentials Committee Review	Executive Review	Comments
						1	2	3	Y - Yes	Y - Yes	
MEDICAL STAFF											
ATKINSON, SIDNEY W., MD	OPPE	Neuro	Pedi	PROV		√			Y	Y	
MITTAL, NAVEEN K., MD	OPPE	Gastro	Pedi	PROV		√			Y	Y	
SHAH, JAY N., DO	OPPE	Gastro	Pedi	PROV		√			Y	Y	
BASLER, JOSEPH W., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
BAUMGARTNER, TIMOTHY S., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
BOTROS-BREY, SYLVIA M., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
CHAPMAN, MONICA E., PA	OPPE	PA	Urology	AHP		√			Y	Y	
GOETZ, JESSICA T., DO	OPPE	Urology	Urology	PROV		√			Y	Y	
HERNANDEZ, JAVIER, MD	OPPE	Urology	Urology	PROV		√			Y	Y	
KAUSHIK, DHARAM, MD	OPPE	Urology	Urology	PROV		√			Y	Y	
KENDRICK, KERRI A., PA-C	OPPE	PA	Urology	AHP		√			Y	Y	
KRAUS, STEPHEN R., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
LISS, MICHAEL A., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
MANSOUR ELKENANY, AHMED M., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
MILLER, EUGENIA M., PA	OPPE	PA	Urology	AHP		√			Y	Y	
MURPHY, MADISON A., PA-C	OPPE	PA	Urology	AHP		√			Y	Y	
PRUTHI, DEEPAK K., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
RODRIGUEZ, RONALD, MD	OPPE	Urology	Urology	PROV		√			Y	Y	
SVATEK, ROBERT S., MD	OPPE	Urology	Urology	PROV		√			Y	Y	
TSENG, TIMOTHY Y., MD	OPPE	Urology	Urology	PROV		√			Y	Y	

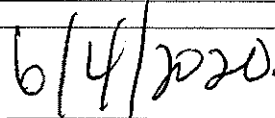
PROFESSIONAL PERFORMANCE EVALUATION REPORT

MAY 2020

The above listed Professional Practice Evaluations have been reviewed by the members of the Credentials Committee and approved as submitted.



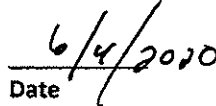
Lee Carlisle, MD
Medical Director, UHS Surgery Centers



Date



Christopher Copeland
Executive Director, Professional Staff Services



Date

Provider Profile
 Alvarez, Gina A., RN, RA

Personal Information

Languages:

Practice Information

UH MAILING ADDRESS

UT HEALTH SAN ANTONIO
 7979 WURZBACH ROAD
 MEDICINE / HEMATOLOGY-ONCOLOGY MC
 8232
 SAN ANTONIO, TX 78229
 Telephone: (210) 450-5893

Fax Number: (210) 614-4418

UH PRIMARY OFFICE ADDRESS

UT HEALTH SAN ANTONIO
 4502 MEDICAL DRIVE
 SAN ANTONIO, TX 78229
 Telephone: (210) 358-4000
 NPI:

Fax Number: (210) 358-4775
 Medicare:

Medicaid:

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
 Advancement:
 Last Reappointment:

Department: MEDICINE
 Division: HEMATOLOGY & MEDICAL ONCOLOGY
 Section:

ID: 42713
 Data Bank: 04/09/2020
 Query Results: PDS Status Report
 Category:

Next Appointment

Status:

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

NOT BOARD CERTIFIED

(NOT BOARD CERTIFIED)

Specialty 1: RESEARCH ASSOCIATE

Specialty 2:

Professional Liability

From

To

Verified

Method

Negative

CHAPTERS 101, 104, 108 OF TEXAS CIVIL PRACTICE AND REMEDIES
 Limits: 100,000. - 300,000. UT | Terms:

12/31/2050

Undergraduate Education

From

To

Verified

Method

Negative

University of Texas at Arlington,
 Subject: BSN

12/14/2009

05/14/2011

04/02/2020

Degree
 Verify

N

Medical/Professional Education

From

To

Verified

Method

Negative

American Sentinel University
 Subject: MSN

03/10/2016

03/31/2018

04/02/2020

Degree
 Verify

N

Employment

From

To

Verified

Method

Negative

UT HEALTH SAN ANTONIO, SAN ANTONIO, TX

04/29/2019

04/02/2020

Memo to
 File

N

FIRST CHOICE CHILDREN'S HOMECARE, AUSTIN, TX
 DOCTORS HOSPITAL AT RENAISSANCE, MCALLEN, TX

09/01/2009

04/30/2011

04/03/2020

Print

N

DR. MAHAENDRA PATEL, SAN ANTONIO, TX

04/25/2011

05/03/2013

04/06/2020

Print

N

UNIVERSITY HEALTH SYSTEM

05/01/2013

05/31/2015

04/02/2020

Print

N

NORTHEAST INDEPENDANT SCHOOL DISTRICT

07/25/2015

05/20/2016

04/03/2020

Print

N

OLING SANG RUBY UNION INSTITUTE, OCONOMOWOC, WI

03/29/2016

04/26/2019

04/02/2020

Print

N

Hospital Affiliations

From

To

Verified

Method

Negative

UNIVERSITY HEALTH SYSTEM, SAN ANTONIO, TX
 Subject: Pending

Present

04/02/2020

Print

N

Provider Profile

Gallagher, Margaret E., MD

Personal Information

Languages: ENGLISH

Practice Information

SECONDARY OFFICE ADDRESS

DEPARTMENT OF SURGERY
7703 FLOYD CURL DRIVE
SAN ANTONIO, TX 78229
Telephone: (210) 567-5645 Fax Number:

UH MAILING ADDRESS

SAN ANTONIO PEDIATRIC SURGERY
ASSOCIATES
4499 MEDICAL DRIVE SUITE 347
SAN ANTONIO, TX 78229
Telephone: (210) 615-8757 Fax Number: (210) 615-8789

UH PRIMARY OFFICE ADDRESS

SA PEDIATRIC ASSOCIATES
4499 MEDICAL DRIVE 347
SAN ANTONIO, TX 78229
Telephone: (210) 615-8757 Fax Number: (210) 615-8797
NPI: Medicare: Medicaid:
Tax ID: 75-2740653

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:	04/22/2020	Department:	DEPARTMENT OF SURGERY	ID: 42707
Advancement:		Division:	PEDIATRICS/SURGERY	Data Bank: 04/21/2020
Last Reappointment:		Section:	PEDIATRIC SURGERY	Query Results:
Next Appointment	07/22/2020	Status:	EMERGENCY	Category:
			PRIVILEGES	

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

American Board of Surgery	(GENERAL SURGERY)	CURRENT	10/18/2017	12/31/2028
AMERICAN BOARD OF SURGERY/PEDIATRIC SURGERY	(PEDIATRIC SURGERY)	CURRENT	03/09/2020	12/31/2020
Specialty 1:	GENERAL SURGERY	Specialty 2:	PEDIATRIC SURGERY	
Specialty 3:		Specialty 4:		

Professional Liability

From

To

Verified

Method

Negative

ACORD	05/01/2020	05/01/2022	04/15/2020	Email	N
#0312-2781					
Limits: \$1M/\$3M Terms:					

Medical/Professional Education

From

To

Verified

Method

Negative

UNIFORMED SERVICES UNIV OF THE HEALTH SCIENCES	08/20/2007	05/20/2011			
Subject: MEDICAL DOCTOR					

Training

From

To

Verified

Method

Negative

Internship Tripler Army Medical Center, Honolulu, HI	07/20/2011	06/20/2012			
Subject: GENERAL SURGERY					
Residency Tripler Army Medical Center, Honolulu, HI	07/20/2012	06/30/2017			
Subject: GENERAL SURGERY					
Fellowship VANDERBILT UNIVERSITY	08/01/2017	07/31/2019			

Provider Profile
Gallagher, Margaret E., MD

Subject: Pediatric Surgery Fellowship

Employment	From	To	Verified	Method	Negative
UTHSCSA	03/01/2020		04/28/2020	Print	N
SAN ANTONIO PEDIATRIC SURGERY ASSOCIATES	03/01/2020		04/28/2020	Print	N

Hospital Affiliations	From	To	Verified	Method	Negative
University Health System, San Antonio, TX <i>Subject: PENDING</i>		Present	04/28/2020	Print	N
Brooke Army Medical Center (BAMC), Fort Sam Houston, TX <i>Subject:</i>	10/29/2019	Present	05/04/2020	Print	N

Teaching	From	To	Verified	Method	Negative
UNIFORMED SERVICE HEALTH SCIENCE CENTER , BETHESDA, MD	12/17/2019		05/05/2020	Print	N

Provider Profile
Jung, Youngsin, MD

Personal Information

Languages:

Practice Information

UH MAILING ADDRESS

1117 MARQUETTE AVE, APT 2012
MINNEAPOLIS, MN 55403
Telephone: (832) 217-6231
NPI:
Tax ID:

Fax Number:
Medicare:

Medicaid:

UH PRIMARY OFFICE ADDRESS

UT HEALTH PHYSICIANS
8300 FLOYD CURL DR
SAN ANTONIO, TX 78229
Telephone: (210) 450-9700
NPI:
Tax ID:

Fax Number: (210) 450-6041
Medicare: 00T156

Medicaid:

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
Advancement:
Last Reappointment:
Next Appointment

Department: NEUROLOGY
Division: NEUROLOGY
Section:
Status:

ID: 42763
Data Bank: 04/30/2020
Query Results: PDS Status Report
Category:

Board Certification

Certified Initial Cert. Last Cert. Expires

American Board of Psychiatry & Neurology (NEUROLOGY)	CURRENT	09/14/2015		03/01/2021
American Board of Psychiatry & Neurology (SLEEP MEDICINE)	CURRENT	11/20/2017		03/01/2021
UNITED COUNCIL FOR NEUROLOGIC SUBSPECIALTIES (BEHAVIORAL NEUROLOGY & NEUROPSYCHIATRY)	CURRENT	11/30/2018		12/31/2020

Specialty 1: Specialty 2:
Specialty 3: Specialty 4:

Professional Liability

From To Verified Method Negative

UTHSCSA MALPRACTICE	03/16/2020	08/31/2020			
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Limits: 500,000 - 1,500,000 | Terms:

Undergraduate Education

From To Verified Method Negative

University of Portland, ,	07/01/2000	05/02/2004			
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Medical/Professional Education

From To Verified Method Negative

University of Texas Medical School at Houston, HOUSTON, TX Subject: DOCTOR OF MEDICINE	06/01/2004	05/07/2011			
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Training

From To Verified Method Negative

Internship UNIVERSITY OF TEXAS MEDICAL SCHOOL AT HOUSTON Subject: INTERNAL MEDICINE	06/24/2011	06/23/2012			
Residency MAYO CLINIC, ROCHESTER, MN Subject: NEUROLOGY	07/01/2012	06/30/2015			
Fellowship MAYO CLINIC, ROCHESTER, MN Subject: SLEEP MEDICINE	07/01/2015	06/30/2016			
Fellowship MAYO CLINIC, ROCHESTER, MN Subject: BEHAVIORAL NEUROLOGY	07/01/2016	06/30/2017	04/23/2020	Print	N

Provider Profile

Jung, Youngsin, MD

Employment	From	To	Verified	Method	Negative
UT HEALTH SAN ANTONIO, SAN ANTONIO, TX Noran Neurological Clinic, MINNEAPOLIS, MN	03/16/2020 09/01/2017	02/14/2020	04/14/2020	Print	N
Hospital Affiliations	From	To	Verified	Method	Negative
UNIVERSITY HEALTH SYSTEM, SAN ANTONIO, TX		Present	04/10/2020	Print	N
Other	From	To	Verified	Method	Negative
GAP <i>Subject: VACATION</i>	07/01/2017	08/31/2017	04/23/2020	Print	N

Provider Profile

Lamb, Amy R., CNM

Personal Information

Languages: SPANISH

Practice Information

UH MAILING ADDRESS

UT HEALTH SAN ANTONIO
7703 FLOYD CURL DRIVE, MC 7836
SAN ANTONIO, TX 78229
Telephone: (210) 567-5009
NPI:
Tax ID:

Fax Number: (210) 567-5062
Medicare:

Medicaid:

UH PRIMARY OFFICE ADDRESS

UT HEALTH SAN ANTONIO
8300 FLOYD CURL DRIVE, 5TH FLOOR
SAN ANTONIO, TX 78229
Telephone: (210) 450-9500
NPI:
Tax ID:

Fax Number: (210) 450-6027
Medicare:

Medicaid:

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
Advancement:
Last Reappointment:

Department: OBSTETRICS/GYNECOLOGY
Division: OBSTETRICS & GYNECOLOGY
Section:

ID: 42688
Data Bank: 04/13/2020
Query Results: PDS Status
Report
Category:

Next Appointment

Status:

Board Certification

		Certified	Initial Cert.	Last Cert.	Expires
AMERICAN MIDWIFERY CERTIFICATION BOARD	(MID-WIFE)	Y (Archived)	01/16/2007		12/31/2020
Specialty 1: MID-WIFE		Specialty 2:			
Specialty 3:		Specialty 4:			

Professional Liability

	From	To	Verified	Method	Negative
CHAPTERS 101, 104, 108 OF TEXAS CIVIL PRACTICE AND REMEDIES Limits: 100,000. - 300,000. UT Terms:	05/01/2020	12/31/2050			

Undergraduate Education

	From	To	Verified	Method	Negative
BRYAN COLLEGE, DAYTON, TN Subject: BSN	08/23/2001	05/07/2004	04/06/2020	Degree Verify	N

Medical/Professional Education

	From	To	Verified	Method	Negative
VANDERBILT UNIVERSITY Subject: MSN	08/26/2004	08/10/2007	04/06/2020	Degree Verify	N
VANDERBILT UNIVERSITY NASHVILLE, TN Subject: DOCTOR OF PHILOSOPHY (PHD)	08/22/2007	08/08/2014	04/06/2020	Degree Verify	N

Employment

	From	To	Verified	Method	Negative
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER - SA Vanderbilt University, ,	05/01/2020		04/07/2020	Email	N
	08/30/2004	12/01/2010	04/17/2020	On Line	N
Cedars Sinai Medical Center, ,	08/23/2010	10/01/2018	04/10/2020	Query Print	N

Hospital Affiliations

	From	To	Verified	Method	Negative
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Provider Profile

Lamb, Amy R., CNM

UNIVERSITY HEALTH SYSTEM, SAN ANTONIO, TX 05/01/2020 Present 04/06/2020 Memo to File N

Other		From	To	Verified	Method	Negative
GAP LEAVE	<i>Subject: RELOCATED TO TEXAS AND TOOK MATERNITY</i>	11/01/2018	04/30/2020	04/17/2020	Memo to File	N

Provider Profile
Lopez, Ashley M., CNM

Personal Information

Languages: ENGLISH

Practice Information

SECONDARY OFFICE ADDRESS

UNIVERSITY HEALTH SYSTEM ROBERT B.
GREEN CAMPUS
903 W. MARTIN
SAN ANTONIO, TX 782017
Telephone: (210) 358-3582

Fax Number: (210) 358-3252

UH MAILING ADDRESS

UT HEALTH SAN ANTONIO
7703 FLOYD CURL DR MC 7836
SAN ANTONIO, TX 78229
Telephone: (210) 567-5009

Fax Number: (210) 567-5062

UH PRIMARY OFFICE ADDRESS

MARC
8300 FLOYD CURL DR
SAN ANTONIO, TX 78229
Telephone: (210) 450-9500

Fax Number: (210) 450-6272

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
Advancement:

Department:
Division:

OBSTETRICS/GYNECOLOGY

ID: 42716

Data Bank: 04/27/2020

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

AMERICAN MIDWIFERY CERTIFICATION BOARD	(MID-WIFE)	CURRENT	01/16/2020	12/31/2025
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Specialty 1: MID-WIFE
Specialty 3:

Specialty 2:
Specialty 4:

Professional Liability

From

To

Verified

Method

Negative

University of Texas System TORT Claims Act Limits: \$250,000.00/\$500,000.00 Terms:	06/01/2020	08/31/2025		
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Undergraduate Education

From

To

Verified

Method

Negative

Virginia Commonwealth University, , Subject: BACHELORS OF SCIENCE IN NURSING	05/10/2010	12/24/2011	04/08/2020	Print	N
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Medical/Professional Education

From

To

Verified

Method

Negative

Frontier Nursing University, , Subject: MSN WITH A NURSE MIDWIFERY SPECIALITY	01/08/2018	12/26/2019	04/20/2020	Print	N
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Training

From

To

Verified

Method

Negative

Employment

From

To

Verified

Method

Negative

UT HEALTH SAN ANTONIO	06/01/2020		04/09/2020	Print	N
Choctaw Professional Resources, ,	07/05/2012	02/21/2014	04/20/2020	Print	N
CAREER POINT COLLEGE	01/01/2016	10/31/2016	04/20/2020	Print	N

Provider Profile
 Lopez, Ashley M., CNM

BAPTIST HEALTH CARE SYSTEM
 METHODIST HEALTHCARE SYSTEM

07/14/2017 12/11/2017 04/20/2020
 11/17/2014 08/23/2019 04/08/2020

Internet N
 Internet N

Hospital Affiliations	From	To	Verified	Method	Negative
University Health System, San Antonio, TX	06/01/2020	Present	04/08/2020	Print	N

Other	From	To	Verified	Method	Negative
GAP <i>Subject: MOVED BACK FROM EUROPE TO USA</i>	02/02/2014	11/01/2014	04/08/2020	Print	N

Provider Profile

Lyons, Yasmin A., DO

Personal Information

Languages:

Practice Information

CREDENTIALING CONTACT

RACHEL MEDINA
 7703 FLOYD CURL DR
 SAN ANTONIO, TX 78229
 Telephone: (210) 567-4960 Fax Number: (210) 567-3406

SECONDARY OFFICE ADDRESS

903 WEST MARTIN ST
 SAN ANTONIO, TX 78207
 Telephone: (210) 358-3582 Fax Number: (210) 358-3252

UH MAILING ADDRESS

UT HEALTH SAN ANTONIO
 7703 FLOYD CURL DRIVE
 SAN ANTONIO, TX 78229
 Telephone: (210) 567-5051 Fax Number: (210) 567-4963

UH PRIMARY OFFICE ADDRESS

MARC
 8300 FLOYD CURL DR
 SAN ANTONIO, TX 78229
 Telephone: (210) 450-9500 Fax Number: (210) 450-6027

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:	Department:	DEPARTMENT OF OBSTETRICS/GYNECOLOGY	ID: 42715
Advancement:	Division:	GYNECOLOGIC ONCOLOGY	Data Bank: 05/06/2020
Last Reappointment:	Section:	GYNECOLOGIC ONCOLOGY	Query Results: PDS Status Report
Next Appointment	Status:		Category:

Board Certification

	Certified	Initial Cert.	Last Cert.	Expires
AMERICAN BOARD OF OBSTETRICS & GYNECOLOGY (OBSTETRICS & GYNECOLOGY)	CURRENT	12/09/2019		12/31/2020

Specialty 1: OBSTETRICS & GYNECOLOGY Specialty 2:
 Specialty 3: Specialty 4:

Professional Liability

	From	To	Verified	Method	Negative
University of Texas System Self-Insurance blanket Limits: \$500,000.00/\$1,500,000.00 Terms: Upon Termination	05/01/2020	08/31/2020			

Medical/Professional Education

	From	To	Verified	Method	Negative
TEXAS COLLEGE OF OSTEOPATHIC MEDICINE FT. WORTH, TX <i>Subject: DOCTOR OF OSTEOPATHIC MEDICINE</i>	07/23/2007	05/14/2011	04/27/2020	Internet	N

Provider Profile
Lyons, Yasmin A., DO

Training	From	To	Verified	Method	Negative
Residency METHODIST HOSPITAL - HOUSTON HOUSTON, TX <i>Subject: OBSTETRICS & GYNECOLOGY</i>	07/01/2011	06/30/2015			
Fellowship The University of Texas MD Anderson Cancer Center, Houston, TX <i>Subject: NATIONAL LIBRARY OF MEDICINE TRAINING</i>	06/01/2015	07/30/2017	04/29/2020	Print	N
Fellowship UNIVERSITY OF IOWA HOSPITALS & CLINICS IOWA CITY, IA <i>Subject: OBSTETRICS AND GYNECOLOGY GYNECOLOGIC ONCOLOGY</i>	07/01/2017	06/30/2020	04/28/2020	Print	N
Employment	From	To	Verified	Method	Negative
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER - SA SAN ANTONIO, TX	05/01/2020	Present	04/28/2020	Print	N
UNIV OF TEXAS MD ANDERSON CANCER CENTER HOUSTON, TX	06/30/2015	06/20/2017	04/28/2020	Internet	N
Hospital Affiliations	From	To	Verified	Method	Negative
UHS SURGERY CENTER - RBG CAMPUS SAN ANTONIO, TX	Pending		04/27/2020	Print	N
UNIVERSITY HEALTH SYSTEM SAN ANTONIO, TX	Pending		04/27/2020	Print	N
UHS SURGERY CENTER - MEDICAL CENTER SAN ANTONIO, TX	Pending		04/27/2020	Print	N
Other	From	To	Verified	Method	Negative
GAP <i>Subject: Waiting to Start Residency</i>	05/15/2011	06/30/2011			

Provider Profile
 Nguyen, Duy C., MD

Personal Information

Languages: ENGLISH

Practice Information

UH MAILING ADDRESS

7703 FLOYD CURL DR
 SAN ANTONIO, TX 78229
 Telephone: (210) 567-2878

Fax Number: (210) 567-2877

UH PRIMARY OFFICE ADDRESS

MARC - CARDIOTHORACIC SURGERY
 8300 FLOYD CURL DR - 3B
 SAN ANTONIO, TX 78229
 Telephone: (210) 450-0999

Fax Number: (210) 450-4965

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
 Advancement:
 Last Reappointment:

Department: CARDIOTHORACIC SURGERY
 Division: CARDIOTHORACIC SURGERY
 Section:

ID: 42719
 Data Bank: 04/23/2020
 Query Results: PDS
 Enrollment Complete
 Category:

Next Appointment

Status:

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

American Board of Thoracic Surgery ()

Specialty 1:
 Specialty 3:

Specialty 2:
 Specialty 4:

Professional Liability

From

To

Verified

Method

Negative

UTHSCSA MALPRACTICE
 Limits: 500,000 - 1,500,000 | Terms:

05/01/2020 08/31/2020

Undergraduate Education

From

To

Verified

Method

Negative

UNIVERSITY OF MARYLAND - COLLEGE PARK
 Subject: *Biological Resource Engineering*

08/01/2002 05/11/2006

Medical/Professional Education

From

To

Verified

Method

Negative

TEMPLE UNIVERSITY LEWIS KATZ SCHOOL OF MEDICINE
 Subject: *DOCTOR OF MEDICINE*

08/01/2006 05/01/2010

Training

From

To

Verified

Method

Negative

Internship GEORGE WASHINGTON UNIVERSITY SCHOOL OF MEDICINE
 Subject: *SURGERY*

07/01/2010 06/30/2011

Fellowship UNIVERSITY OF ARIZONA COLLEGE OF MEDICINE
 Subject: *Thoracic Surgery Research Fellow*

07/01/2013 06/30/2014

04/16/2020

Print

N

Residency GEORGE WASHINGTON UNIVERSITY SCHOOL OF MEDICINE
 Subject: *SURGERY*

07/01/2011 06/30/2016

Fellowship Brigham and Women's Hospital, Boston, MA
 Subject: *Thoracic Surgery*

08/01/2016 02/28/2017

04/15/2020

Print

N

Fellowship BAYLOR COLLEGE OF MEDICINE, HOUSTON, TX
 Subject: *Cardiothoracic Surgery*

03/01/2017 02/29/2020

Employment

From

To

Verified

Method

Negative

UT HEALTH SAN ANTONIO, SAN ANTONIO, TX

05/01/2020

04/09/2020

Print

N

Provider Profile

Nguyen, Duy C., MD

Hospital Affiliations	From	To	Verified	Method	Negative
UNIVERSITY HEALTH SYSTEM , SAN ANTONIO, TX		Present	04/09/2020	Print	N

Other	From	To	Verified	Method	Negative
GAP Subject: BETWEEN RESIDENCY AND FELLOWSHIP	07/01/2016	07/31/2016	04/21/2020	Print	N
GAP Subject: BETWEEN FELLOWSHIP AND STARTING JOB	03/01/2020	05/01/2020			

Provider Profile
 Nguyen, Kevin K., DO

Personal Information

Languages:

Practice Information

CREDENTIALING CONTACT

SYLVIA VILLARREAL
 903 W. MARTIN
 SAN ANTONIO, TX 78207
 Telephone: (210) 358-3324 Fax Number: (210) 358-5940

CREDENTIALING CONTACT

903 W MARTIN
 4502 MEDICAL DRIVE
 SAN ANTONIO, TX 78207
 Telephone: (210) 358-3324 Fax Number:

UH MAILING ADDRESS

903 W. MARTIN, MS 27-2
 SAN ANTONIO, TX 78207
 Telephone: (210) 358-3427 Fax Number: (210) 358-5940

UH PRIMARY OFFICE ADDRESS

903 W MARTIN
 4502 MEDICAL DRIVE
 SAN ANTONIO, TX 78207
 Telephone: (210) 358-3441 Fax Number:

UH PRIMARY OFFICE ADDRESS

UNIVERSITY MEDICINE ASSOCIATES
 903 W MARTIN
 ROBERT B. GREEN CLINICAL PAVILION
 EXPRESS MED
 SAN ANTONIO, TX 78207
 Telephone: (210) 358-3441 Fax Number: (210) 358-5944

Licensure

State

STATE LICENSE TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:	Department:	DEPARTMENT OF FAMILY & COMMUNITY MEDICINE	ID: 42593
Advancement:	Division:	UNIVERSITY MEDICAL ASSOCIATES	Data Bank: 02/19/2020
Last Reappointment:	Section:		Query Results: PDS Status Report
Next Appointment	Status:		Category:

Board Certification

	Certified	Initial Cert.	Last Cert.	Expires
AMERICAN BOARD OF FAMILY MEDICINE (FAMILY MEDICINE)	CURRENT	07/01/2018		02/15/2021
Specialty 1: FAMILY MEDICINE	Specialty 2:			
Specialty 3:	Specialty 4:			

Professional Liability

	From	To	Verified	Method	Negative
UTHSCSA MALPRACTICE	07/01/2020				
Limits: 500,000 - 1,500,000 Terms: Upon Termination					

Provider Profile
 Nguyen, Kevin K., DO

Medical/Professional Education	From	To	Verified	Method	Negative
TEXAS COLLEGE OF OSTEOPATHIC MEDICINE FT. WORTH, TX <i>Subject: DOCTOR OF OSTEOPATHIC MEDICINE</i>	07/01/2011	05/31/2015	02/11/2020	AOA Profile	N
Training	From	To	Verified	Method	Negative
Residency BAYLOR SCOTT & WHITE, GARLAND, TX <i>Subject: FAMILY MEDICINE</i>	07/01/2015	06/30/2018	02/18/2020	Print	N
Employment	From	To	Verified	Method	Negative
AUSTIN REGIONAL CLINIC AUSTIN, TX	08/27/2018	PRESENT	02/11/2020	Print	N
BAYLOR SCOTT AND WHITE GEORGETOWN, TX	06/22/2015	PRESENT			
COMMUNITY MEDICINE ASSOCIATES SAN ANTONIO, TX	07/01/2020	PRESENT			
CARE NOW DALLAS, TX	04/07/2017	08/30/2018			
Hospital Affiliations	From	To	Verified	Method	Negative
BAYLOR SCOTT AND WHITE HEALTH - ROUND ROCK ROUND ROCK, TX	09/01/2018	Present			
UNIVERSITY HEALTH SYSTEM SAN ANTONIO, TX		PENDING			
SCOTT AND WHITE MEMORIAL HOSPITAL TEMPLE, TX	08/29/2018	Present			
Other	From	To	Verified	Method	Negative
GAP <i>Subject: WAITING TO START RESIDENCY</i>	05/17/2015	06/30/2015			

Provider Profile
Philip, Shiney R., AGACNP

Personal Information

Languages:

Practice Information

Office

7703 Floyd Curi Drive Medicine/ General &
Hospital Medicine MC 7982
San Antonio, TX 78229
Telephone: (210) 567-0777
NPI:
Tax ID:

Fax Number: (210) 358-0647
Medicare:

Medicaid:

UH MAILING ADDRESS

7703 FLOYD CURL DRIVE, 7982
DEPT OF MEDICINE/GENERAL & HOSPITAL
MEDICINE
SAN ANTONIO, TX 78229
Telephone: (210) 567-0777
NPI:
Tax ID:

Fax Number: (210) 358-0647
Medicare:

Medicaid:

UH PRIMARY OFFICE ADDRESS

UNIVERSITY HEALTH SYSTEM
4502 MEDICAL DR
SAN ANTONIO, TX 78229
Telephone: (210) 743-6000
NPI:
Tax ID:

Fax Number: (210) 358-0647
Medicare:

Medicaid:

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
Advancement:
Last Reappointment:

Department:
Division:
Section:

MEDICINE
HOSPITAL MEDICINE
HOSPITAL MEDICINE

ID: 43045
Data Bank: 05/06/2020
Query Results: PDS Status
Report
Category:

Next Appointment

Status:

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

AMERICAN ASSOCIATION OF CRITICAL-CARE NURSES (CARDIOLOGY)	CURRENT	03/01/2009		02/28/2021
AMERICAN ASSOCIATION OF CRITICAL-CARE NURSES (CRITICAL CARE MEDICINE)	CURRENT	01/01/2008		12/31/2022
AMERICAN NURSES CREDENTIALING CENTER (ACUTE CARE ADULT/GERONTOLOGICAL NURSE PRACTITIONER)	CURRENT	10/02/2019		10/01/2024

Specialty 1: ACUTE CARE ADULT/GERONTOLOGICAL
NURSE PRACTITIONER
Specialty 3:

Specialty 2:
Specialty 4:

Professional Liability

From

To

Verified

Method

Negative

CHAPTERS 101, 104, 108 OF TEXAS CIVIL PRACTICE AND REMEDIES N/A.Chapter 104 of Texas Civil Practice and Remedies Code Limits: 100,000 - 300,000 Terms:	07/01/2020	12/31/2050			
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Undergraduate Education

From

To

Verified

Method

Negative

P.D Hinduja National Hospital, Mumbai, Maharashtra, WY Subject: <i>Diploma in General Nursing & Midwifery</i>	07/01/1991	07/01/1994			
GRAND CANYON UNIVERSITY , PHOENIX, AZ Subject: <i>BACHELOR OF SCIENCE IN NURSING</i>	07/01/2011	09/30/2012	04/29/2020	National Student	N

Provider Profile
Philip, Shiney R., AGACNP

Medical/Professional Education	From	To	Verified	Method	Negative
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER , SAN ANTONIO, TX <i>Subject: MASTERS OF NURSING IN SCIENCE-NURSE PRACTITIONER</i>	08/22/2016	08/13/2019	04/29/2020	National Student Clearing House	N
Employment	From	To	Verified	Method	Negative
UT HEALTH SAN ANTONIO	07/01/2020		04/28/2020	Memo to File	N
University Hospital	10/09/2007		04/28/2020	On Line	N
P.D Hinduja National Hospital, Mumbai, Maharashtra,	09/24/1994	09/20/2000			
King Khalid University Hospital, Riyadh,	09/25/2000	07/05/2005			
St: James Hospital, Dublin,	08/05/2005	09/30/2006			
BAPTIST MEDICAL CENTER	11/26/2006	08/01/2008			
Hospital Affiliations	From	To	Verified	Method	Negative
UNIVERSITY HEALTH SYSTEM , SAN ANTONIO, TX		Present	04/28/2020	Memo to File	N

Provider Profile

Porter, Anne E., MD

Personal Information

Languages:

Practice Information

UH MAILING ADDRESS

UT HEALTH SAN ANTONIO
7703 FLOYD CURL DRIVE, MC 7836
SAN ANTONIO, TX 78229
Telephone: (210) 567-5051

Fax Number: (210) 567-4963

UH PRIMARY OFFICE ADDRESS

UT HEALTH SAN ANTONIO
903 W. MARTIN ST.
UNIVERSITY HEALTH SYSTEM - ROBERT B.
GREEN CAMPUS
SAN ANTONIO, TX 78207
Telephone: (210) 358-3582

Fax Number: (210) 358-3252

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
Advancement:

Department:
Division:

OBSTETRICS/GYNECOLOGY
OBSTETRICS & GYNECOLOGY

ID: 42702
Data Bank: 04/28/2020

Board Certification

AMERICAN BOARD OF OBSTETRICS & GYNECOLOGY (OBSTETRICS & GYNECOLOGY)

Certified
CURRENT

Initial Cert.
02/24/2020

Last Cert.

Expires
12/31/2020

Specialty 1: OBSTETRICS & GYNECOLOGY

Specialty 2:

Professional Liability

UTHSCSA MALPRACTICE
Limits: 500,000. - 1,500,000. | Terms:

From

To

Verified

Method

Negative

05/01/2020 08/31/2020

Undergraduate Education

THE UNIVERSITY OF HOUSTON , HOUSTON, TX
Subject: Biology

From

To

Verified

Method

Negative

08/01/1998 08/01/2002

Medical/Professional Education

UT SCHOOL OF PUBLIC HEALTH , HOUSTON, TX
Subject: Public Health

UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER , SAN ANTONIO, TX
Subject:

UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER , SAN ANTONIO, TX
Subject: MD

From

To

Verified

Method

Negative

07/01/2004 06/01/2006

07/01/2008 08/01/2009

07/01/2009 06/30/2013

Training

Residency UT SOUTHWESTERN MEDICAL CENTER, DALLAS, TX
Subject: Obstetrics and Gynecology

Fellowship UT SOUTHWESTERN MEDICAL CENTER, DALLAS, TX
Subject: Minimally Invasive Gynecologic Surgery

From

To

Verified

Method

Negative

07/01/2013 06/30/2017 05/07/2020 Fax N

07/01/2018 06/30/2020 05/01/2020 Fax N

Employment

UT SOUTHWESTERN MEDICAL CENTER , DALLAS, TX

UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER - SA, SAN ANTONIO,

From

To

Verified

Method

Negative

09/01/2017 04/30/2020 On Line Query N

04/01/2020 04/28/2020 Email N

Hospital Affiliations

From

To

Verified

Method

Negative

Provider Profile

Porter, Anne E., MD

PARKLAND MEMORIAL HOSPITAL	, DALLAS, TX	09/27/2017	Present	04/28/2020	On Line Query	N
UNIVERSITY HEALTH SYSTEM	, SAN ANTONIO, TX		Present	04/28/2020	Memo to File	N
WILLIAM P CLEMENTS JR UNIVERSITY HOSPITAL	, DALLAS, TX		Present	04/28/2020	On Line Query	N

Provider Profile

Stahler, Pearl Z., AGACNP

Personal Information

Languages:

Practice Information

UH MAILING ADDRESS

UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER
 7703 FLOYD CURL DRIVE
 MC7982
 SAN ANTONIO, TX 78229
 Telephone: (210) 567-0777

Fax Number: (210) 358-0647

UH PRIMARY OFFICE ADDRESS

UHS
 UNIVERSITY HEALTH SYSTEM
 4502 MEDICAL DRIVE
 SAN ANTONIO, TX 78229
 Telephone: (210) 743-6000

Fax Number: (210) 358-0647

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
 Advancement:
 Last Reappointment:

Department:
 Division:
 Section:

MEDICINE
 HOSPITAL MEDICINE

ID: 43033
 Data Bank: 05/08/2020
 Query Results: PDS Status Report
 Category: ADVANCED PRACTICE NURSE

Next Appointment

Status:

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

AMERICAN NURSES CREDENTIALING CENTER (ACUTE CARE
 ADULT/GERONTOLOGICAL NURSE PRACTITIONER)

CURRENT

10/17/2024

10/17/2024

Specialty 1: ACUTE CARE ADULT/GERONTOLOGICAL NURSE PRACTITIONER
 Specialty 3:

Specialty 2:
 Specialty 4:

Professional Liability

From

To

Verified

Method

Negative

CHAPTERS 101, 104, 108 OF TEXAS CIVIL PRACTICE AND REMEDIES
 Limits: 500,000.00 TO 1,500,000.00 | Terms:

07/01/2020

12/31/2050

Undergraduate Education

From

To

Verified

Method

Negative

UNIVERSITY OF TEXAS AT ARLINGTON, ARLINGTON, TX
 Subject: BACHELOR OF SCIENCE NURSING

08/22/2013

05/14/2016

05/01/2020

National Student Clearing House

N

Medical/Professional Education

From

To

Verified

Method

Negative

UNIVERSITY OF TEXAS AT ARLINGTON, ARLINGTON, TX
 Subject: MASTERS OF SCIENCE IN NURSING MSNNP ADULT GERO ACUTE AO

12/18/2017

08/17/2019

05/01/2020

National Student Clearing House

N

Training

From

To

Verified

Method

Negative

Employment

From

To

Verified

Method

Negative

GERIATRIC POST ACUTE SPECIALIST, ROUND ROCK, TX
 Cornerstone Hospital Austin, Austin, TX

03/01/2020

03/25/2011

05/06/2020

05/01/2020

Print
 Print

N
 N

Provider Profile
 Stahler, Pearl Z., AGACNP

UT HEALTH SAN ANTONIO	07/01/2020		05/06/2020	Print	N
Santa Rosa Care Center, Tucson, AZ	07/07/2010	03/24/2011	05/06/2020	Print	N
Park Avenue Rehabilitation Center, Tucson, AZ	08/03/2010	06/07/2011	05/01/2020	Print	N
Seton Premiere Staffing (Seton Internal Float Pool), Austin, TX	05/07/2012	10/18/2016	05/01/2020	Internet	N

Hospital Affiliations	From	To	Verified	Method	Negative
UNIVERSITY HEALTH SYSTEM , SAN ANTONIO, TX		Present	05/01/2020	Print	N
Warm Springs Rehabilitation Hospital of Kyle, Kyle, TX	02/27/2020	Present	05/05/2020	Print	N

Provider Profile

Symank, Katheryn J., NNP

Personal Information

Languages:

Practice Information

UH MAILING ADDRESS

UT HEALTH SAN ANTONIO
7703 FLOYD CURL DRIVE
SAN ANTONIO, TX 78229
Telephone: (210) 567-5225

Fax Number: (210) 450-2436

UH PRIMARY OFFICE ADDRESS

UT HEALTH SAN ANTONIO
4502 MEDICAL DR
5TH FLOOR NICU - NEONATOLOGY
SAN ANTONIO, TX 78229
Telephone: (210) 358-1445

Fax Number: (210) 450-2436

Licensure

State

STATE LICENSE

TX

Appointment

BEXAR COUNTY HOSPITAL DISTRICT

Initial Appointment:
Advancement:
Last Reappointment:

Department:
Division:
Section:

PEDIATRICS
NEONATOLOGY

ID: 42753
Data Bank: 04/23/2020
Query Results: PDS
Enrollment Complete
Category: ADVANCED
PRACTICE NURSE

Next Appointment

Status:

Board Certification

Certified

Initial Cert.

Last Cert.

Expires

		Certified	Initial Cert.	Last Cert.	Expires
NATIONAL CERTIFICATION CORPORATION PRACTITIONER)	(NEONATAL NURSE	CURRENT	03/05/2020		03/15/2023
NATIONAL CERTIFICATION CORPORATION INTENSIVE CARE NURSE)	(NEONATAL	CURRENT	12/22/2016		03/15/2023

Specialty 1: NEONATAL NURSE PRACTITIONER
Specialty 3:

Specialty 2:
Specialty 4:

Professional Liability

From

To

Verified

Method

Negative

CHAPTERS 101, 104, 108 OF TEXAS CIVIL PRACTICE AND REMEDIES
Limits: 100,000. - 300,000. | Terms: 12/31/2050

Undergraduate Education

From

To

Verified

Method

Negative

	From	To	Verified	Method	Negative
TEXAS A & M UNIVERSITY-COLLEGE STATION <i>Subject: Molecular & cell Biology</i>	09/02/1996	12/17/1999	04/17/2020	Degree Verify	N
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER <i>Subject: BSN - Nursing</i>	05/14/2012	08/31/2013	04/17/2020	Degree Verify	N

Medical/Professional Education

From

To

Verified

Method

Negative

	From	To	Verified	Method	Negative
UNIVERSITY OF TEXAS SAN ANTONIO <i>Subject: MSN - Biotechnology</i>	08/20/2002	12/16/2006	04/17/2020	Degree Verify	N
University of Texas Medical Branch at Galveston, Galveston, TX <i>Subject: MSN - Neonatal Nurse Practitioner</i>	08/28/2017	12/20/2019	04/17/2020	Degree Verify	N

Employment

From

To

Verified

Method

Negative

	From	To	Verified	Method	Negative
UNIVERSITY MEDICINE ASSOCIATES	06/01/2020		04/17/2020	Memo to File	N
UNIVERSITY HEALTH SYSTEM, SAN ANTONIO, TX	10/09/2013		04/17/2020	Fax	N
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER Texas A&M University, College Station, TX	05/13/2020		04/27/2020	Email	N
UNIVERSITY OF TEXAS HEALTH SCIENCE CENTER - SA	08/15/1996	05/15/1999			
	01/02/2000	02/07/2007			

Provider Profile
 Symank, Katheryn J., NNP

Frost & Sullivan, San Antonio, TX	02/19/2007	06/14/2011	04/17/2020	Memo to File	N
METHODIST CHILDREN'S HOSPITAL OF SOUTH TEXAS , SAN	05/20/2013	10/09/2013	04/17/2020	On Line Query	N
Hospital Affiliations	From	To	Verified	Method	Negative
UNIVERSITY HEALTH SYSTEM , SAN ANTONIO, TX		Present	04/17/2020	Memo to File	N
METHODIST CHILDREN'S HOSPITAL OF SOUTH TEXAS , SAN <i>Subject: NO RECORD FOUND - GRADUATED WITH BSN 8/2013</i>	01/01/2013	10/31/2013	04/23/2020	On Line Query	N



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a One-Year Contract Extension with Trustmark Insurance Company (through Benefit Source) for Universal Life Insurance

Background:

Staff is recommending a one-year contract renewal for universal life insurance for regular full and part-time staff.

The contract was competitively bid on RFP-217-02-009-SVC in 2017. A total of fifteen (15) bid responses were received: Aflac, Unum Group (through Benefit Source, Barrett Insurance Services, Wortham Benefits or Alamo Insurance Group), Colonial Life & Accident Insurance Company (through Rosemary Spring of Insurance), Unum Group (through National Benefits Group of America), CHUBB Workplace Benefits (through Insurance Point), Texas Life Insurance Company (through Barrett Insurance Services), Transamerica Life Insurance Company (through National Benefits Group, Insurance Point or HUB International), American Heritage Life Insurance Company/Allstate (through National Benefits Group), American Heritage Life Insurance Company/Allstate (through Gallagher Benefit Services), Trustmark Insurance Company (through Benefit Source), Mass Mutual, ReliaStar Life Insurance Company (through Insurance Point/Gallagher & Company), Chan Financial LLC, Unum Group (through Insurance Point) and American Heritage Life Insurance Company/Allstate (through Benefit Source).

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team. Trustmark Insurance Company (through Benefit Source) provides the best value for the following reasons: (1) provides lowest premiums based on sample illustrations, (2) provides a 43% reduction in non-smoking premiums for employees, (3) provides a 49% reduction in non-smoking premiums for spouses; and (4) expanded dependent coverage availability.

Trustmark Insurance Company (through Benefit Source) offers a one-year contract renewal option. This request exercises the one-year renewal option and summarizes the current services offered and estimated cost for the 2021 plan year.

Professional Services:

Trustmark Insurance Company will continue to provide universal life insurance to regular full and part-time staff. Services include:

- ✓ Coverage amounts up to \$300,000 for the employees
- ✓ Coverage amounts up to \$300,000 for spouses
- ✓ Coverage amounts up to \$40,000 for children
- ✓ Guaranteed renewable up to age 100
- ✓ Gender neutral rates
- ✓ Portability of coverage at same rates and benefits
- ✓ Increased death benefit from cash value
- ✓ Selection of several riders to enhance coverage
- ✓ 3% guaranteed interest rate

Analysis and Fiscal Impact:

There are currently 294 participants in the plan. Overall participation in this voluntary benefit offering has positively increased 89.7% over the term of the contract. The current contract with Trustmark Insurance Company (through Benefits Source) allows for a one-year renewal; this contract request exercises the renewal option.

There is no planned rate changes for the 2021 benefit plan year. The contractual value is 100% contributory in nature and accrued through employee premiums. This is a planned expense and funding will be included in the 2021 Annual Operating Budget. Based on the current enrollment, the contract is valued at an estimated amount of \$290,516 for the one-year period.

The contract shall be for one-year beginning January 1, 2021 and ending December 31, 2021; unless earlier terminated pursuant to the University Health System Standard Purchase Terms and Conditions.

**BCHD Board of Managers – One-Year Contract Extension with Trustmark Insurance Company (through Benefit Source) for Universal Life Insurance
Tuesday, June 30, 2020
Page 3 of 3**

Workforce Composition:

Trustmark Insurance Company (through Benefit Source) has a total of 5,874 employees. The workforce composition data is as follows:

Job Categories	Hispanic or Latino		Not-Hispanic or Latino													Row Total
			Male						Female							
	Male	Female	White	Black or African American	Native Hawaiian Or Other Pacific Islander	Asian	American Indian or Alaska Native	Two or more races	White	Black or African American	Native Hawaiian or Other Pacific Islander	Asian	American Indian or Alaska Native	Two or more races		
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	
1.1 Executive or Senior Level Officials and Managers	0	0	18	0	0	2	0	1	21	0	0	2	0	0	44	
1.2 First or Mid Level Officials and Managers	5	21	193	14	4	10	1	2	391	19	0	13	1	12	686	
2 Professionals	9	30	167	7	0	19	0	4	477	38	1	24	1	9	786	
3 Technicians	0	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
4 Sales Workers	3	0	75	6	0	0	0	1	47	2	0	1	1	0	136	
5 Administrative Support Workers	17	77	79	16	1	6	2	2	592	140	1	29	3	18	983	
6 Craft Workers	1	0	9	0	0	0	0	0	0	0	0	0	0	0	10	
7 Operatives	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	
9 Service Workers	86	167	507	114	6	60	9	31	1726	292	8	125	24	71	3,226	
Total	121	295	1049	157	11	97	12	41	3254	491	10	196	30	110	5,874	

Recommendation:

Staff recommends the Board of Managers approve the contract for universal life insurance with Trustmark Insurance Company (through Benefit Source) for an estimated amount of \$290,516 for a one-year period.

This information is presented for approval by the Board of Managers.

Theresa Scepanski
Senior Vice President/
Chief Administrative Officer

Reed Hurley
Executive Vice President/
Chief Financial Officer

Edward Banos
Executive Vice President/
Chief Operating Officer

George B. Hernández, Jr.
President/Chief Executive Officer
University Health System



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a One Year Contract Extension with Total Administrative Services Corporation (through Benefit Source) for Flexible Spending Accounts, Consolidated Omnibus Budget Reconciliation Act, Affordable Care Act Reporting and Retiree Billing Third Party Administration Services

Background:

Staff is recommending a one-year contract renewal for Flexible Spending Accounts (FSA), Consolidated Omnibus Budget Reconciliation Act (COBRA), Affordable Care Act (ACA) Reporting and Retiree Billing benefits for regular full and part-time staff, house staff and departing employees.

The contract was competitively bid on RFP-217-02-006-SVC. A total of nine (9) responses were received including bids from Benefit Resource, Inc., Wage Works, Inc., ConnectYourCare, Trion Group, Ameriflex Business Solutions (through Benefit Source), National Benefit Services, LLC, Benefit Connection, LLC, HealthSCOPE Benefits, and Total Administrative Services Corporation (TASC) (through Benefit Source).

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team. Total Administration Services Corporation (through Benefit Source) provides the best value for the following reasons: (1) competitive administrative fees; (2) enhanced administrative services, and; (3) additional reporting services.

Professional Services:

Total Administration Services Corporation (through Benefit Source) will continue to provide FSA, COBRA, ACA Reporting and Retiree Billing Third Party

Administration Services for regular full and part-time staff, house staff and departing employees.

FSA services include:

- ✓ Medical FSA debit card
- ✓ Direct deposit availability
- ✓ On-line access to view FSA account information

COBRA services include:

- ✓ Mailing of COBRA notification packet upon employee departure
- ✓ Required initial notice mail-out communications
- ✓ Remittance of eligibility information to carriers upon election of COBRA continuation
- ✓ On-line access to view COBRA accounts and premiums

ACA Reporting services include:

- ✓ Electronic submission to IRS
- ✓ Monthly reconciliation of 1095c files
- ✓ Mailing of 1095c forms to all participants

Retiree Billing services include:

- ✓ Notification of billing premiums owed upon employee retirement
- ✓ Retiree payment submissions via direct deposit
- ✓ Remittance of collected premiums to University Health System
- ✓ On-line access to view benefit accounts and premiums owed

Analysis and Fiscal Impact:

There are currently 1,798 participants in the FSA medical account and 154 participants in the FSA dependent account.

There are currently 148 COBRA and 33 Retiree participants. TASC administers the required 1095c form mailings annually to an estimated 12, 426 participants.

BCHD Board of Managers – One Year Contract Extension with Total Administrative Services Corporation (TASC) for FSA, COBRA, ACA Reporting and Retiree Billing Third Party Administration Services

Tuesday, June 30, 2020

Page 3 of 4

Based on current utilization, the estimated cost to the Health System is \$218,376 for a one-year period. There are no planned changes in the monthly administrative fees. This is a planned expense and funding will be included in the 2021 Annual Operating Budget.

The current contract with Total Administrative Services Corporation (through Benefit Source) allows for a one-year renewal; this contract request exercises the renewal option. The contract shall be for one-year beginning January 1, 2021 and ending December 31, 2021, unless earlier terminated pursuant to the University Health System Standard Purchase Terms and Conditions.

Workforce Composition:

Total Administrative Services Corporation (through Benefit Source) has a total of 786 employees. The workforce composition data is as follows:

Non-Professional Workforce	American Indian	Asian American	African American	Hispanic	White	Total
Female Total	0	15	45	12	350	422
Male Total	0	7	7	7	110	131
Combined Non	0	22	52	19	460	553
Professional Workforce	American Indian	Asian American	African American	Hispanic	White	Total
Female Total	0	2	2	4	100	108
Male Total	0	2	2	5	116	125
Combined Prof	0	4	4	9	216	233
Total Workforce	0	26	56	28	676	786

Recommendation:

Staff recommends the Board of Managers approve the contract for FSA, COBRA, ACA Reporting and Retiree Billing third party administration services with Total Administrative Services Corporation (through Benefit Source) for an estimated amount of \$218,376 for a one-year period.

This information is presented for approval by the Board of Managers.

Theresa Scepanski
Senior Vice President/
Chief Administrative Officer

Reed Hurley
Executive Vice President/
Chief Financial Officer

Edward Banos
Executive Vice President/
Chief Operating Officer

George B. Hernández, Jr.
President/Chief Executive Officer
University Health System



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a One-Year Contract Extension with Reliance Standard (through Insurance Point) for Short and Long-Term Disability and Term Life Insurance Benefits

Background:

Staff is recommending a one-year contract renewal for short and long-term disability and term life insurance benefits for regular full and part-time employees and house staff.

The original contract was competitively bid on RFP-217-02-005-SVC. A total of twelve (12) bid responses were received: Metropolitan Life Insurance Company (through Benefit Source), Metropolitan Life Insurance Company (through Insurance Point), Hartford Life and Accident Insurance Company (through Benefit Source, Insurance Point, or Trion Group), Aetna Life Insurance Company (through a partnership of Barrett Insurance Services and Benefit Source), Unum Life Insurance Company of America under Aaron Shisler (through Benefit Source, Barrett Insurance Services, Wortham Benefits, or Alamo Insurance Group), Liberty Life Assurance Company of Boston (through Insurance Point), Unum Life Insurance Company of America under John Varuolo (through Benefit Source), Dearborn National Life Insurance Company (through Benefit Source), ReliaStar Life Insurance Company D.B.A of Voya Financial, The Guardian Life Insurance Company of America (through Benefit Source), United Healthcare Insurance Company (through Benefit Source) and Reliance Standard Life Insurance Company (through Gallagher Benefit Services, Inc.).

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team. Reliance Standard (through Insurance Point) provides the best value for the following reasons: (1) extensive offering of guaranteed issue for employees, (2) competitive premium costs, and; (3) convenient accessibility to customer service and claims filing.

Professional Services:

Reliance Standard offers a one-year renewal contract option. This request exercises the one-year renewal option and summarizes the current services offered and estimated cost for the 2021 plan year. .

Reliance Standard (through Insurance Point) will continue to provide short and long-term disability (STD/LTD) benefits to regular full and part-time staff and house staff. Services include:

- ✓ Weekly STD benefit options up to \$2,000 for regular staff
- ✓ Weekly STD benefit option up to \$500 for house staff
- ✓ 60% monthly LTD benefit up to \$6,000 for regular staff
- ✓ \$2,000 monthly LTD benefit for house staff
- ✓ Direct Deposit of STD and LTD disability payments
- ✓ Telephonic submission of disability claims
- ✓ Guarantee Issue for new hires
- ✓ On-line submission of disability claims

Reliance Standard (through Insurance Point) will continue to provide the term life insurance benefit to regular full and part-time employees and house staff. Services include:

- ✓ Basic and supplemental life benefits with a maximum limit of \$1,000,000
- ✓ Guarantee Issue for new hires up to \$500,000
- ✓ Three dependent life insurance coverage options

Analysis & Fiscal Impact:

The total estimated value of this one-year contract is \$650,273 in employer premiums and \$3,932,120 in employee premiums as summarized below:

PLAN TYPE	ANNUAL COST
Long-Term Disability	\$ 499,383
Short-Term Disability	\$ 41,931
Basic Life	\$ 108,959
TOTAL EMPLOYER COST	\$ 650,273

PLAN TYPE	ANNUAL COST
Long-Term Disability	\$ 924,600
Short-Term Disability	\$ 1,753,948
Supplemental Life	\$ 1,092,054
Dependent Life	\$ 161,598
TOTAL EMPLOYEE COST	\$ 3,932,200

Long-Term Disability:

There are currently 3,341 regular and house staff participants in the employer sponsored long-term disability. Based on current participants the estimated cost to the Health System will be \$499,383 for the one-year period. There are currently 1,569 regular staff participants in the voluntary long-term disability. The long-term disability for regular staff employees' contractual value is 100% contributory in nature and accrued through employee premiums. Based on current utilization the estimated cost will be \$924,600 for the one-year period. There is no change to the premium rate compared to the current contract.

Short-Term Disability:

There are currently 787 house staff participants in the employer sponsored short-term disability. The estimated short-term disability for house staff cost to the Health System will be \$41,931 for the one-year period. There is no change to the premium rate compared to the current contract. There are currently 4,847 regular staff participants in the voluntary short-term disability. The short-term disability for regular employees' contractual value is 100% contributory in nature and accrued through employee premiums. Based on current utilization the estimated cost will be \$1,753,948 for the one-year period.

Supplemental Life Insurance:

There are currently 3,776 regular staff participants in supplemental life insurance. The supplemental life insurance for regular employees' contractual value is 100% contributory in nature and accrued through employee premiums. Based on current utilization, the estimated cost will be \$1,092,054 for the one-year period. There is no change to the premium rate compared to the current contract.

Dependent Life Insurance:

There are currently 2,560 participants in dependent life insurance. The dependent life insurance contractual value is 100% contributory in nature and accrued through employee and house staff premiums. Based on current utilization, the estimated cost will be \$161,598 for the one-year period.

Basic Life Insurance:

There are currently 8,220 participants in basic life insurance. Based on current utilization, the estimated cost to the Health System will be \$108,960 for the one-year period.

There is no increase in fees or premiums for the 2021 plan year. This is a planned expense and funding will be included in the 2021 Annual Operating Budget. The contract shall be for one year beginning January 1, 2021 and ending December 31, 2021, unless earlier terminated pursuant to the University Health System Standard Purchase Terms and Conditions.

Workforce Composition:

Reliance Standard (through Insurance Point) has a total of 1,845 employees. The workforce composition data is as follows:

NON PROFESSIONAL WORKFORCE	American Indian	Asian American	African American	Hispanic	White	Total
Female Total	4	18	108	119	425	674
Male Total	0	6	22	21	169	218
Combined Non-Prof Total	4	24	130	140	594	892
PROFESSIONAL WORKFORCE	American Indian	Asian American	African American	Hispanic	White	Total
Female Total	3	12	83	24	436	558
Male Total	0	17	16	12	350	395
Combined Prof Total	3	29	99	36	786	953
TOTAL WORKFORCE	7	53	229	176	1380	1845

Recommendation:

Staff recommends the Board of Managers approve the contract for Short and Long-Term Disability and Term Life insurance benefits with Reliance Standard (through Insurance Point) for an estimated premium cost to the Health System of \$650,273 and to employees of \$3,932,200 for a total cost of \$4,582,473 for a one-year period.

This information is presented for approval by the Board of Managers.

Theresa Scepanski
Senior Vice President/
Chief Administrative Officer

Reed Hurley
Executive Vice President/
Chief Financial Officer

Edward Banos
Executive Vice President/
Chief Operating Officer

George B. Hernández, Jr.
President/Chief Executive Officer
University Health System



**University
Health System**

ATTACHMENT A

**BCHD BOARD OF MANAGERS
Tuesday, June 30, 2020
CONSIDERATION OF PURCHASING ACTIVITIES**

THE FOLLOWING CONTRACTS ARE PRESENTED FOR APPROVAL BY THE BOARD OF MANAGERS AS CONSENT ITEMS:

PAGE	COMPANY	CATEGORY	P.O./CONTRACT#	TOTAL AWARD	AWARD BASIS
5	3M HEALTH INFORMATION SYSTEMS, INCORPORATED	CONTRACT FOR SERVICE AGREEMENT- CLINICAL DOCUMENTATION IMPROVEMENT PROGRAM	TBD	\$610,009	Exempt
6	AT&T CORPORATION	CONTRACT FOR SERVICE AGREEMENT - SOFTWARE SECURITY	22005129-IG	\$292,617	Exempt, DIR
7	BECTON, DICKINSON & CO.	CONTRACT FOR REAGENT, SUPPLY & TESTING AGREEMENT- FACSCANTO INSTRUMENT	22005132-E	\$1,727,900	Sole Source
8	CATAPULT SYSTEMS, LLC	CONTRACT FOR SOFTWARE SERVICE AGREEMENT - SYSTEM MANAGEMENT	22005130-IG	\$324,720	Exempt, DIR
9	CDW GOVERNMENT SOLUTIONS	CONTRACT FOR CAPITAL EQUIPMENT - ACTIVE IT EQUIPMENT HVE CENTER PROJECT	TBD	\$334,468	Exempt, GPO
10	CDW GOVERNMENT SOLUTIONS	CONTRACT FOR SOFTWARE SERVICE AGREEMENT - RED HAT ANSIBLE TOWER AUTOMATION	22005131-IG	\$363,000	Exempt, GPO
11	CINTAS CORPORATION	CONTRACT FOR SERVICE AGREEMENT - UNIFORM RENTAL	21808322-G Mod #1	\$130,576	Exempt, GPO
12	EXCITE PARTNERS, LLC DBA EXCITE HEALTH PARTNERS	CONTRACT FOR SERVICE AGREEMENT - CODING	21903069-IF Mod #1	\$560,000	RFP-218-12-067-SVC
13	HARMONY HEALTHCARE, LLC	CONTRACT FOR SERVICE AGREEMENT- CODING SERVICES	21903071-IF Mod #2	\$125,000	RFP-218-12-067-SVC

PAGE	COMPANY	CATEGORY	P.O./CONTRACT#	TOTAL AWARD	AWARD BASIS
14	HOLOGIC, INCORPORATED	CONTRACT FOR PATHOLOGY REAGENT, SUPPLY & TESTING AGREEMENT- COVID-19 TESTING SUPPLIES	3048318	\$1,170,460	Exempt
15	IMPACT ADVISORS, LLC	CONTRACT FOR PROFESSIONAL SERVICES - EPIC ASAP ANALYST	9556	\$93,240	Exempt
16	IMPACT ADVISORS, LLC	CONTRACT FOR PROFESSIONAL SERVICES - EPIC HOSPITAL BILLING ANALYST	9804	\$66,648	Exempt
17	NETWORK SECURITAS, LLC	CONTRACT FOR MAINTENANCE SERVICE AGREEMENT - SOFTWARE SECURITY SUITE	22005134-IE	\$2,301,280	Exempt
18	PRESIDIO NETWORKED SOLUTIONS	CONTRACT FOR CAPITAL EQUIPMENT - ACTIVE IT EQUIPMENT HVE CENTER PROJECT	TBD	\$441,184	Exempt, DIR
19	PRESIDIO NETWORKED SOLUTIONS, LLC	CONTRACT FOR CAPITAL EQUIPMENT - SERVER HARDWARE	TBD	\$654,941	Exempt, DIR
20	ROCHE DIAGNOSTICS CORPORATION	CONTRACT FOR REAGENT, SUPPLY & TESTING AGREEMENT- COBAS 6800	3042755	\$525,188	Exempt, Sole Source
21	ROCHE DIAGNOSTICS CORPORATION	CONTRACT FOR REAGENT, SUPPLY & TESTING AGREEMENT- ROCHE TESTING SUPPLIES	21605085-E Mod #2	\$833,047	Exempt, Sole Source
22	SHI GOVERNMENT SOLUTIONS, INCORPORATED	CONTRACT FOR SOFTWARE SERVICE AGREEMENT - AIRWATCH MOBILE DEVICE MANAGEMENT	22005133-IG	\$301,631	Exempt, DIR
23	SYSMEX AMERICA, INC.	CONTRACT FOR LEASE, SUPPLY, AND SERVICES AGREEMENT - SYSMEX ANALYZER	21607127-G Mod #5	\$1,080,772	Exempt, GPO
24	THE CAPROCK GROUP, LLC DBA TEXAS WILSON	CONTRACT FOR CAPITAL PURCHASE - FURNITURE	TBD	\$347,530	Exempt, GPO

PAGE	COMPANY	CATEGORY	P.O./CONTRACT#	TOTAL AWARD	AWARD BASIS
	WASTE MANAGEMENT NATIONAL SERVICES, DBA WM HEALTHCARE SOLUTIONS.	CONTRACT FOR SERVICE AGREEMENT - WASTE STREAM	21010279-IF Mod #14	\$1,265,400	RFP-210-04-024
25					
26	YEXT, INCORPORATED	CONTRACT FOR SERVICE AGREEMENT- ONLINE DIRECTORY MANAGEMENT	22005128-IF	\$492,000	RFP-220-01-008-SVC
		GRAND TOTAL FOR BOARD APPROVAL		\$14,041,611	

SUMMARY OF PURCHASING ACTIVITY

A total of 39 contracts with a value of \$64,698,082 are being presented to the Board of Managers during the June 2020 meeting.

The following contracts require approval by the BCHD Board of Managers

22 Consent Contracts with a total value of \$14,041,611

17 Presented Contracts with a total value of \$50,656,471

During the month of June 2020 there were 5 contracts classified as a Small, Minority, Woman, or Veteran Owned Business Enterprises (SMWVBE).

June 2020 SMWVBE Status Report (reflects items being submitted for Board approval)

Available Opportunity Proposed Award	SMWVBE	% SMWVBE	Local	% Local	SMWVBE Breakout		
\$46,785,403	\$3,567,441	7.6%	\$17,668,375	37.8%	Small	\$ 918,631	25.8%
					Hispanic	\$ 347,530	9.7%
					African American	\$ -	0.0%
					Asian	\$ -	0.0%
					Other/Minority	\$ -	0.0%
					Woman	\$ 2,301,280	64.5%
					Veteran	\$ -	0.0%
Non-Opportunity Awarded	Local	% Local	Non Profit	Non Profit %			
\$17,912,679	\$7,686,283	42.9%	\$2,000,000	3.09%			

Board Approved YTD SMWVBE Status Report as of the June 2020 Board of Managers Meeting.

Available Opportunity Awarded	SMWVBE	% SMWVBE	Local	% Local	SMWVBE Breakout		
\$257,431,725	\$14,997,694	5.8%	\$219,525,586	85.3%	Small	\$4,310,364	28.7%
					Hispanic	\$4,717,096	31.5%
					African American		
					Asian	\$2,193,800	14.6%
					Other Minority		
					Woman	\$3,776,434	25.2%
					Veteran		
Non-Opportunity Awarded (Non - CIP)	Local	% Local	Non Profit	Non Profit %			
\$53,330,729	\$34,918,173	65.5%	\$23,346,988	7.5%			

RECOMMEND APPROVAL:

Travis Smith
Deputy Chief Financial Officer

Reed Hurley
Executive Vice President
Chief Financial Officer

RECOMMEND APPROVAL:

George Hernández, Jr.
President/Chief Executive Officer

SMWVBE 2020 Payments - Category

Attachment B

May 2020

Total Utilization \$ 11,267,460

SMWVBE PAYMENTS: TOTAL

	Certified Vendor Payment (\$)	Opportunity (%)
AFRICAN AMERICAN	\$ -	0.0%
ASIAN	\$ 8,421	0.1%
HISPANIC	\$ 383,479	3.4%
NATIVE AMERICAN	\$ -	0.0%
SMALL	\$ 497,781	4.4%
VETERAN	\$ -	0.0%
WOMAN	\$ 178,074	1.6%
Other Minority	\$ -	0.0%
Total*	\$ 1,067,755	9.5%

Local Non SMWVBE
May 2020 Payment (\$)
\$1,133,069 10.1%

COMMUNITY NOT FOR PROFIT
May 2020 Payment (\$)
\$111,630 1.0%

YTD 2020

Total Utilization YTD \$ 327,923,622

SMWVBE PAYMENTS: YTD

	Certified Vendor Payment (\$)	Opportunity
AFRICAN AMERICAN	\$ 17,044	0.0%
ASIAN	\$ 3,148,253	1.0%
HISPANIC	\$ 1,803,799	0.6%
NATIVE AMERICAN	\$ 6,439	0.0%
SMALL	\$ 5,722,811	1.7%
VETERAN	\$ 510,125	0.2%
WOMAN	\$ 4,106,789	1.3%
Other Minority	\$ -	0.0%
Total*	\$ 15,315,259	4.7%

*Totals do not include payments to 2nd Tier vendors.

Local Non SMWVBE
YTD Payment (\$)
\$24,519,993 7.5%

COMMUNITY NOT FOR PROFIT
YTD Payment (\$)
\$48,091,347 14.7%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: 3M Health Information Systems, Incorporated
TOTAL AWARD: \$610,009
CONTRACT PERIOD: Three Years

Your approval is requested for a three (3) year service agreement for the software to support the Health System's Clinical Documentation Improvement (CDI) program. The CDI program is used to identify documentation improvement opportunities to help target provider education which in turn helps capture appropriate diagnosis' that accurately reflect the severity of illness, risk of mortality, and reimbursement outcomes.

CATEGORY

Service Agreement- Clinical Documentation Improvement Program

COMPETITIVELY BID:

Exempt

AWARD BASIS:

This contract is being awarded as exempt because the Heath System has made a decision to standardize to this high end technology software

CONTRACT #:

TBD

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual decrease of 35.91%, \$113,917 because previous contract included the purchase of initial software.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	3M Health Information Systems, Inc.	5/1/2017	6/30/2020	\$ 951,759	3	\$ 317,253	
Proposed	3M Health Information Systems, Inc.	7/1/2020	6/31/2023	\$ 610,009	3	\$ 203,336	
						Average Increase/Decrease per Contract Year	\$ (113,917) -35.91%

SUPPLIER DIVERSITY:

1. 3M Health Information Systems, Incorporated has an Affirmative Action Policy in effect.
2. 3M Health Information Systems, Incorporated has a total of 34,710 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	129	0.4%	992	2.9%	1,146	3.3%	1,205	3.5%	13,268	38.2%
Professional	74	0.2%	1,241	3.6%	578	1.7%	726	2.1%	15,351	44.2%
Total	203	0.6%	2,233	6.4%	1,724	5.0%	1,931	5.6%	28,619	82.5%

BCHD BOARD OF MANAGERS

JUNE 2020

COMPANY TO BE AWARDED: AT&T Corporation
TOTAL AWARD: \$292,617
CONTRACT PERIOD: Three Years

Your approval is requested for the renewal of Infocyte Threat Hunter software subscription agreement. This system allows the Health System to proactively search for malware and potential infections in our environment that may be undetected due to the sophistication level of the attack. Infocyte has three unique functions; data cleansing prior to system back-up, rapid alert confirmation/correction, and proactive cyber threat hunting.

CATEGORY

Service Agreement - Software Security

COMPETITIVELY BID: Exempt, DIR
AWARD BASIS: This contract is being awarded based on the best value which includes favorable pricing utilizing State of Texas Department of Information Resources (DIR Contract).

CONTRACT #:
22005129-IG

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual decrease of 3%, \$2,977, due to discounts offered for a longer contract term.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	AT&T	7/3/2018	7/2/2020	\$ 198,312	2	\$ 99,156	
Proposed	AT&T	7/3/2020	7/2/2023	\$ 288,536	3	\$ 96,179	
Average Increase/Decrease per Contract Year						\$ (2,977)	-3.00%

SUPPLIER DIVERSITY:

1. AT&T Corporation has an Affirmative Action Policy in effect.
2. AT&T Corporation cannot provide Workforce Composition data due to their confidential policy.

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Becton, Dickinson & Co.

TOTAL AWARD:

\$1,727,900

CONTRACT PERIOD:

Five Years

Your approval is requested for the purchase of a five (5) year reagent rental agreement for the FACSCanto instrument systems that perform flow cytometry testing. These instruments are used for immune panel testing, leukemia/lymphoma testing and to perform cross match testing for possible organ transplants. The Health Systems has seen sustained growth in volumes over the life of the previous contract. The new agreement also includes replacement of equipment that is over 13 years old with a new instrument model.

CATEGORY

Reagent, Supply & Testing Agreement- FACSCanto Instrument

COMPETITIVELY BID:

Sole Source

AWARD BASIS:

This contract is being awarded as sole source because the FACSCanto System is the only FDA approved reagent system for flow cytometry.

CONTRACT #:

22005132-E

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual decrease of 1.15%, \$4,009, due to discounts offered for a longer contract term.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Becton, Dickinson & Co.	9/1/2016	2/29/2020	\$ 1,048,768	3.5	\$ 349,589	
Proposed	Becton, Dickinson & Co.	6/1/2020	5/31/2025	\$ 1,727,900	5	\$ 345,580	
						Average Increase/Decrease per Contract Year	\$ (4,009) -1.15%

SUPPLIER DIVERSITY:

1. Becton Dickinson & Co. has an Affirmative Action Policy in effect.
2. Becton Dickinson & Co. has a total of 57,505 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	141	0.2%	1,758	3.1%	1,509	2.6%	1,979	3.4%	5,241	9.1%
Professional	316	0.5%	2,657	4.6%	979	1.7%	1,319	2.3%	9,948	17.3%
Total	457	0.7%	4,415	7.7%	2,488	4.3%	3,298	5.7%	15,189	26.4%

Category	Other	
	#	%
Non Professional	13,834	24.1%
Professional	17,824	31.0%
Total	31,658	55.1%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: **TOTAL AWARD:** **CONTRACT PERIOD:**
 Catapult Systems, LLC \$324,720 Three Years

Your approval is requested for the renewal of the Systems Center Configuration Manager (SCCM) software agreement. This system management software supports critical inventories, server provisioning, and deploys software with security updates.

CATEGORY

Software Service Agreement - System Management

COMPETITIVELY BID:

Exempt, DIR

AWARD BASIS:

This contract is being awarded based on the best value which includes favorable pricing utilizing State of Texas Department of Information Resources (DIR Contract).

CONTRACT #

22005130-IG

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual increase of 3.1%, \$3,240, due to vendor price increase.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Catapult Systems, LLC	7/1/2019	6/30/2020	\$ 105,000	1	\$ 105,000	
Proposed	Catapult Systems, LLC	7/31/2020	8/31/2023	\$ 324,720	3	\$ 108,240	
						Average Increase/Decrease per Contract Year	\$ 3,240 3.09%

SUPPLIER DIVERSITY:

1. Catapult Systems, LLC has an Affirmative Action Policy in effect.
2. Catapult Systems, LLC has a total of 320 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Professional	19	5.9%	35	10.9%	19	5.9%	55	17.2%	192	60.0%
Total	19	5.9%	35	10.9%	19	5.9%	55	17.2%	192	60.0%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

CDW Government Solutions

TOTAL AWARD:

\$334,468

CONTRACT PERIOD:

NA, Capital

Your approval is requested for the acquisition of Active IT Equipment for the Heart, Vascular and Endoscopy (HVE) Center project. The project design for the HVE project included Active IT planning for the different spaces including non-invasive diagnostic cardiology, special procedure rooms, Cath labs, bronchoscopy, endoscopy, advanced endoscopy, patient holding and recovery, and administrative support areas. This request is to acquire end user technology equipment from CDW and obtain Board approval for the purchase above the purchase threshold required for approval. The Health System has completed the cost benchmarking analysis, negotiations and used the Group Purchasing Contracts to acquire the equipment at the lowest cost.

CATEGORY

Capital Equipment - Active IT Equipment HVE Center project

COMPETITIVELY BID:

Exempt, GPO

AWARD BASIS:

This contract is being awarded based on the best value which includes favorable Group Purchasing Organization pricing.

PURCHASE ORDER #

TBD

FISCAL NOTES:

1. Capital funds are available for this acquisition. This is a priority item on the 2020 Routine Capital List.

SUPPLIER DIVERSITY:

1. CDW Government Incorporated has an Affirmative Action Policy in effect.
2. CDW Government Incorporated has a total of 6,839 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	6	0.1%	223	3.3%	268	3.9%	498	7.3%	2,851	41.7%
Professional	10	0.1%	221	3.2%	170	2.5%	209	3.1%	2,383	34.8%
Total	16	0.2%	444	6.5%	438	6.4%	707	10.3%	5,234	76.5%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

CDW Government Solutions

TOTAL AWARD:

\$363,000

CONTRACT PERIOD:

Three Years

Your approval is requested for the renewal of the Red Hat Ansible Tower automation software subscription. This software manages and automates IT tasks such as configuration management, provisioning, workflow orchestration, application deployment, security patching and life-cycle management.

CATEGORY

Software Service Agreement - Red Hat Ansible Tower Automation

COMPETITIVELY BID:

Exempt, GPO

AWARD BASIS:

This contract is being awarded based on the best value which includes favorable Group Purchasing Organization pricing.

CONTRACT #:

22005131-IG

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract. Compared to the previous contract there is an average annual decrease of 10.61%, \$14,359, due to discounts offered for a longer contract term.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change	
Original	Zones, LLC	8/15/2019	8/14/2020	\$ 135,359	1	\$ 135,359		
Proposed	CDW Government Solutions	8/15/2020	8/14/2023	\$ 363,000	3	\$ 121,000		
Average Increase/Decrease per Contract Year							\$ (14,359)	-10.61%

SUPPLIER DIVERSITY:

1. CDW Government Solutions has an Affirmative Action Policy in effect.
2. CDW Government Solutions has a total of 6,839 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	6	0.1%	223	3.3%	268	3.9%	498	7.3%	2,851	41.7%
Professional	10	0.1%	221	3.2%	170	2.5%	209	3.1%	2,383	34.8%
Total	16	0.2%	444	6.5%	438	6.4%	707	10.3%	5,234	76.5%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:	TOTAL AWARD:	CONTRACT PERIOD:
Cintas Corporation	\$130,576	Five Years

Your approval is requested to add uniform rental service for Facilities Management employees to the current Health System contract. The uniform rental service will provide each employee with a rotation of clean uniforms. This agreement covers pick-up, cleaning, pressing, and delivery of uniforms and also includes the replacement of worn, torn, damaged, or unreturned uniforms at no cost to employees. The previous contracted vendor was acquired by Cintas and the most efficient method to continue service was to include Facilities to the existing Cintas contract.

CATEGORY

Service Agreement - Uniform Rental

COMPETITIVELY BID:	AWARD BASIS:
Exempt, GPO	This contract is being awarded based on the best value, which includes favorable Group Purchasing Organization pricing.

CONTRACT #:
21808322-G Mod #1

FISCAL NOTES:

- This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
- The original contract in the amount of \$249,783 was approved July 2018. The total value of the contract with Modification 1 is \$380,359
- As compared to the previous contract value there is an increase of 52.3%, \$130,576 over the remaining 3-years of the agreement. As compared to the previous contract for Facilities Management, there is an increase of 14%, \$14,757 in cost due to upgrading to fire resistant uniforms.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Cintas Corporation	7/1/2018	6/30/2023	\$ 249,783	5	\$ 49,957	
Proposed	Mod #1 - Add Department	7/1/2020	6/30/2023	\$ 130,576	3	\$ 43,525	
				Total Contract Value		\$ 380,359	52.3%

SUPPLIER DIVERSITY:

- Cintas Corporation has an Affirmative Action Policy in effect.
- Cintas Corporation has a total of 33 employees. The Workforce Composition Data is as follows:

Category	African American		Hispanic		White	
	#	%	#	%	#	%
Non Professional	3	9.1%	8	24.2%	7	21.2%
Professional	1	3.0%	5	15.2%	9	27.3%
Total	4	12.1%	13	39.4%	16	48.5%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: **TOTAL AWARD:** **CONTRACT PERIOD:**
 Excite Partners, LLC dba Excite Health \$560,000 Two Years

Your approval is requested for the modification of the coders service agreement to support the Health Information Management department with coding services during its transition to the EPIC electronic medical record platform and post go-live. Contracted coders will continue to code legacy accounts for UHS while the full time UHS coders step away from coding to train on Epic. The contracted coders will also be trained in EPIC and will continue to assist with coding volume peaks post go-live.

CATEGORY

Service Agreement - Coding

COMPETITIVELY BID:

RFP-218-12-067-SVC

AWARD BASIS:

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team.

CONTRACT #:

21903069-IF Mod #1

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. The original contract in the amount of \$600,000 was approved by the Board of Managers in April, 2019. The total value of the contract with this Modification #1 is \$1,160,000.
3. As compared to the previous contract value there is an increase of 93.3%, \$530,000, due to the Epic delay and an increase in the amount of coding charts that need to be reviewed monthly. There is no change to the cost per coded record.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Excite Health Partners	7/1/2019	6/30/2021	\$ 600,000	2	\$ 300,000	
Proposed	Mod #1 - Add Coders	7/1/2020	6/30/2021	\$ 560,000	1	\$ 560,000	
				Total Contract Value		\$ 1,160,000	93.3%

SUPPLIER DIVERSITY:

1. Excite Partners, LLC does not have an Affirmative Action Policy in effect. However, the vendor has provided a copy of their Equal Opportunity Statement and Policy.
2. Excite Partners, LLC has a total of 174 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Professional	2	1.1%	2	1.1%	39	22.4%	14	8.0%	117	67.2%
Total	2	1.1%	2	1.1%	39	22.4%	14	8.0%	117	67.2%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:	TOTAL AWARD:	CONTRACT PERIOD:
Harmony Healthcare, LLC	\$125,000	Two Years

Your approval is requested for the modification of the coders service agreement to support the Health Information Management department with coding services during its transition to the EPIC electronic medical record platform and post go-live. Contracted coders will continue to code legacy accounts for UHS while the full time UHS coders step away from coding to train on Epic. The contracted coders will also be trained in EPIC and will continue to assist with coding volume peaks post go-live.

CATEGORY

Service Agreement- Coding Services

COMPETITIVELY BID:

RFP-218-12-067-SVC

AWARD BASIS:

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team.

CONTRACT #:

21903071-IF Mod #2

FISCAL NOTES:

- This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
- The original contract in the amount of \$308,000 was approved by the Board of Managers in July 2019. Modification #1 in the amount of \$124,950 added MPI clean up services to the agreement. The total value of the contract with this Modification #1 is \$557,950.
- As compared to the previous contract value there is an increase of 93.3%, \$530,000, due to the Epic delay and an increase in the amount of coding charts that need to be reviewed monthly. There is no change to the cost per coded record.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Harmony Healthcare, LLC	7/1/2019	6/30/2021	\$ 432,950	2	\$ 216,475	
Proposed	Mod #2 - Add Coders	7/1/2020	6/30/2021	\$ 125,000	1	\$ 125,000	
Total Contract Value				\$ 557,950			28.9%

SUPPLIER DIVERSITY:

- Harmony Healthcare, LLC has an Affirmative Action Policy in effect.
- Harmony Healthcare, LLC is classified as a SMWVBE vendor.
- Harmony Healthcare, LLC has a total of 487 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	1	0.2%	10	2.1%	49	10.1%	1	0.2%	96	19.7%
Professional	1	0.2%	22	4.5%	126	25.9%	16	3.3%	165	33.9%
Total	2	0.4%	32	6.6%	175	35.9%	17	3.5%	261	53.6%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Hologic, Incorporated

TOTAL AWARD:

\$1,170,460

CONTRACT PERIOD:

N/A

Your approval is requested for the purchase of COVID-19 testing supplies for the Health System's Microbiology Department. These supplies are to be exclusively used on the Health System's existing Panther machines which can accommodate up to 2,000 COVID-19 tests per day. These tests will help the Health System reduce turnaround times for COVID-19 testing as well as maintain the laboratory's throughput of testing. A portion of this purchase is intended to be utilized by UT Health.

CATEGORY

Pathology Reagent, Supply & Testing Agreement- Covid-19 Testing Supplies

COMPETITIVELY BID:

Exempt

AWARD BASIS:

This contract is exempt because the Panther technology is proprietary technology through Hologic.

PURCHASE ORDER #:

3048318

FISCAL NOTES:

1. This is a unplanned expense and operating funds have not been included in the Year 2020 Operating Budget, but required as a response to COVID-19. This is a reimbursable expense including the portion used by UT Health.

SUPPLIER DIVERSITY:

1. Hologic, Incorporated does not have an Affirmative Action Policy in effect. However, the vendor has provided a copy of their Equal Opportunity Statement and Policy.
2. Hologic, Incorporated has a total of 4,124 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	2	0.0%	165	4.0%	72	1.7%	146	3.5%	713	17.3%
Professional	4	0.1%	254	6.2%	62	1.5%	123	3.0%	2,014	48.8%
Total	6	0.1%	419	10.2%	134	3.2%	269	6.5%	2,727	66.1%

Category	Other	
	#	%
Non Professional	206	5.0%
Professional	363	8.8%
Total	569	13.8%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Impact Advisors, LLC

TOTAL AWARD:

\$93,240

CONTRACT PERIOD:

One Month

Your approval is requested for an extension of the Epic ASAP Analyst professional service agreement. Since this requirement is for a fixed period through project go-live and stabilization only, it is in the best interest of the Health System to use experienced contract staffing to fulfill this need and support the Health System through Epic go-live. Impact Advisors is currently providing project management staff across the Epic conversion project.

CATEGORY

Professional Services - Epic ASAP Analyst

COMPETITIVELY BID:

Exempt

AWARD BASIS:

This contract is being awarded as exempt because Impact Advisors is already providing the staffing for this service for the Epic implementation

PURCHASE ORDER #:

9556

FISCAL NOTES:

1. This is a planned expense and capital funds have been included in the Epic project budget.
2. The original purchase order in the amount of \$237,300 was approved June 2019. The total value of the purchase order with this Modification #1 is \$330,540. There is no change to the cost per hour for this analyst.

SUPPLIER DIVERSITY:

1. Impact Advisors, LLC does not have an Affirmative Action Policy in effect. However, the vendor has provided a copy of their Equal Opportunity Statement and Policy.
2. Impact Advisors, LLC has a total of 251 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Professional	1	0.4%	14	5.6%	8	3.2%	3	1.2%	225	89.6%
Total	1	0.4%	14	5.6%	8	3.2%	3	1.2%	225	89.6%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Impact Advisors, LLC

TOTAL AWARD:

\$66,648

CONTRACT PERIOD:

Two Months

Your approval is requested for a two (2) month extension of the Epic Hospital Billing Analyst professional service agreement. This contract is for a period of June 1, 2020 until July 31, 2020. Since this requirement is for a fixed period through project go-live and stabilization only, it is in the best interest of the Health System to use experienced contract staffing to fulfill this need. Impact Advisors is currently providing project management staff across the Epic conversion project.

CATEGORY

Professional Services - Epic Hospital Billing Analyst

COMPETITIVELY BID:

Exempt

AWARD BASIS:

This contract is being awarded as exempt because Impact Advisors is already providing the staffing for this service in preparation for the Epic implementation

PURCHASE ORDER #:

9804

FISCAL NOTES:

1. This is a planned expense and capital funds have been included in the Epic project budget.
2. The original purchase order in the amount of \$90,820 was approved August 2019. Modification #1 in the amount of \$180,960 added additional funding to extend services. The total value of the contract with Modification #2 is \$338,248. There is no change to the cost per hour for this analyst.

SUPPLIER DIVERSITY:

1. Impact Advisors, LLC does not have an Affirmative Action Policy in effect. However, the vendor has provided a copy of their Equal Opportunity Statement and Policy.
2. Impact Advisors, LLC has a total of 251 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Professional	1	0.4%	14	5.6%	8	3.2%	3	1.2%	225	89.6%
Total	1	0.4%	14	5.6%	8	3.2%	3	1.2%	225	89.6%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: Network Securitas, LLC **TOTAL AWARD:** \$2,301,280 **CONTRACT PERIOD:** Three Years

Your approval is requested for the annual renewal of Forcepoint software maintenance. This software security suite provides internet filtering, data loss prevention (DLP), e-mail image analysis, e-mail sandbox, Cloud Access Security Broker, and Insider Threat. The system protects against existing and emerging web-based threats as well as restricting certain types of Internet surfing, downloading and access. DLP software examines content of data such as SSN, PHI, and PII sent outside of the Network to ensure confidential or sensitive data is not disclosed to unauthorized users. This software prevents accidental or malicious breaches of information by the end users and external threats.

CATEGORY

Maintenance Service Agreement - Software Security Suite

COMPETITIVELY BID: Exempt **AWARD BASIS:** The Health System has standardize this high end technology software, which is distributed by selected resellers. This reseller is a platinum level partner and received the highest level discount by Forcepoint.

CONTRACT #:
22005134-IE

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual decrease of 19.23%, \$182,657, due to greater discounts for longer contract term and up front payment.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Network Securitas, LLC	7/28/2019	7/27/2020	\$ 949,750	1	\$ 949,750	
Proposed	Network Securitas, LLC	7/28/2020	7/28/2023	\$ 2,301,280	3	\$ 767,093	
						Average Increase/Decrease per Contract Year	\$ (182,657) -19.23%

SUPPLIER DIVERSITY:

1. Network Securitas, LLC does not have an Affirmative Action Policy in effect. However, the vendor has provided a copy of their Equal Opportunity Statement and Policy.
2. Network Securitas, LLC is classified as a SMWVBE vendor.
3. Network Securitas, LLC has a total of 6 employees. The Workforce Composition Data is as follows:

Category	African American		Hispanic		White	
	#	%	#	%	#	%
Professional	1	16.7%	1	16.7%	4	66.7%
Total	1	16.7%	1	16.7%	4	66.7%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Presidio Networked Solutions

TOTAL AWARD:

\$441,184

CONTRACT PERIOD:

N/A, Capital

Your approval is requested for the acquisition of Active IT Equipment for the Heart, Vascular and Endoscopy (HVE) Center project. The project design for the HVE project included Active IT planning for the different spaces including non-invasive diagnostic cardiology, special procedure rooms, Cath labs, bronchoscopy, endoscopy, advanced endoscopy, patient holding and recovery, and administrative support areas. This request is to acquire Technology Infrastructure and Equipment from Presidio and obtain Board approval for the purchase above the purchase threshold required for approval. The Health System has completed the cost benchmarking analysis, negotiations and used the Group Purchasing Contracts to acquire the equipment at the lowest cost.

CATEGORY

Capital Equipment - Active IT Equipment HVE Center project

COMPETITIVELY BID:

Exempt, DIR

AWARD BASIS:

This contract is being awarded based on the best value, which includes favorable pricing utilizing State of Texas Department of Information Resources (DIR Contract).

PURCHASE ORDER #

TBD

FISCAL NOTES:

1. Capital funds are available for this acquisition. This is a priority item on the 2020 Routine Capital List.

SUPPLIER DIVERSITY:

1. Presidio Networked Solutions, LLC has an Affirmative Action Policy in effect.
2. Presidio Networked Solutions, LLC has a total of 20 employees. The Workforce Composition Data is as follows:

Category	Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%
Professional	1	5.0%	4	20.0%	6	30.0%	9	45.0%
Total	1	5.0%	4	20.0%	6	30.0%	9	45.0%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: Presidio Networked Solutions, LLC
TOTAL AWARD: \$654,941
CONTRACT PERIOD: N/A, Capital

Your approval is requested for the acquisition of Cisco UCS Blade server hardware equipment and fabric interconnect. These servers support Cisco infrastructure VMware vSphere environment and host 1,200 virtual servers, on 85 physical servers and hosts 350 applications. The current servers are reaching end-of-life at the end of 2020 and are no longer supported by the vendor.

CATEGORY

Capital Equipment - Server hardware

COMPETITIVELY BID:

Exempt, DIR

AWARD BASIS:

This contract is being awarded based on the best value, which includes favorable pricing utilizing State of Texas Department of Information Resources (DIR Contract).

PURCHASE ORDER #

TBD

FISCAL NOTES:

1. Capital funds are available for this acquisition. This is a priority item on the 2020 Routine Capital List.

SUPPLIER DIVERSITY:

1. Presidio Networked Solutions, LLC has an Affirmative Action Policy in effect.
2. Presidio Networked Solutions, LLC has a total of 20 employees. The Workforce Composition Data is as follows:

Category	Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%
Professional	1	5.0%	4	20.0%	6	30.0%	9	45.0%
Total	1	5.0%	4	20.0%	6	30.0%	9	45.0%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Roche Diagnostics Corporation

TOTAL AWARD:

\$525,188

CONTRACT PERIOD:

N/A

Your approval is requested for the purchase of COVID-19 testing supplies to be used on the Roche COBAs 6800 instrument. This request for 12-weeks of supplies will assist Microbiology in keeping up with demand in testing volume for COVID-19 and other diseases and infections. The need for a follow up order will be evaluated as the pandemic progresses.

CATEGORY

Reagent, Supply & Testing Agreement- COBAs 6800

COMPETITIVELY BID:

Exempt, Sole Source

AWARD BASIS:

This contract is being awarded sole source because only Roche supplies can be used on the Roche 6800 COBAs machines, which the Health System owns and has standardized to.

PURCHASE ORDER:

3042755

FISCAL NOTES:

1. This is a unplanned expense related COVID-19 and are not included in the Year 2020 Operating Budget. This is a reimbursable expense.

SUPPLIER DIVERSITY:

1. Roche Diagnostics Corporation has an Affirmative Action Policy in effect.
2. Roche Diagnostics Corporation has a total of 2,262 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	7	0.3%	62	2.7%	91	4.0%	99	4.4%	1,404	62.1%
Professional	0	0.0%	22	1.0%	44	1.9%	12	0.5%	479	21.2%
Total	7	0.3%	84	3.7%	135	5.9%	111	4.9%	1,883	83.3%

Category	Other	
	#	%
Non Professional	39	1.7%
Professional	3	0.1%
Total	42	1.8%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Roche Diagnostics Corporation

TOTAL AWARD:

\$833,047

CONTRACT PERIOD:

Five Years

Your approval is requested to exercise the second renewal option of the existing supply contract for Pathology supplies and reagents. This agreement supports the Health System's molecular and microbiology laboratories who performs approximately 12,000 HIV, hepatitis C, and cytomegalovirus quantitative viral loads annually for Transplant, Infectious Disease, and Medicine Services areas.

CATEGORY

Reagent, Supply & Testing Agreement- Roche testing supplies

COMPETITIVELY BID:

Exempt, Sole Source

AWARD BASIS:

This contracted is being awarded as Sole Source because the Roche Diagnostic cytomegalovirus DNA quantitative molecular assay is the only FDA approved assay for these tests

CONTRACT #:

21605085-E Mod #2

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. The original contract value in the amount of \$2,489,100 was approved by the Board of Managers in July 2016. Modification #1 in the amount of \$890,059 exercised the first one-year renewal. The total value of this contract including Modification #2 is \$4,212,206.
3. As compared to the previous average annual cost, there is an decrease of 1.4%, \$11,743, due to the slight decline of activity during the COVID-19 pandemic.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Roche Diagnostics Corporation	8/1/2016	7/31/2020	\$ 3,379,159	4	\$ 844,790	
Proposed	Second Renewal	8/1/2020	7/31/2021	\$ 833,047	1	\$ 833,047	-1.4%
Total Contract Value				\$ 4,212,206		\$ (11,743)	

SUPPLIER DIVERSITY:

1. Roche Diagnostics Corporation has an Affirmative Action Policy in effect.
2. Roche Diagnostics Corporation has a total of 2,262 employees. The Workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Non Professional	7	0.3%	62	2.7%	91	4.0%	99	4.4%	1,404	62.1%
Professional	0	0.0%	22	1.0%	44	1.9%	12	0.5%	479	21.2%
Total	7	0.3%	84	3.7%	135	5.9%	111	4.9%	1,883	83.3%

Category	Other	
	#	%
Non Professional	39	1.7%
Professional	3	0.1%
Total	42	1.8%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: SHI Government Solutions, Incorporated **TOTAL AWARD:** \$301,631 **CONTRACT PERIOD:** One Year

Your approval is requested to renew the AirWatch Mobile Device Management software agreement. This system separates corporate and personal data on mobile devices through customizable privacy policies, mitigating risks that are presented when an employee-owned device accesses corporate resources. Security Administrators can remove access or wipe corporate content when an employee is terminated, lose their mobile device, or it becomes compromised or non-compliant.

CATEGORY

Software Service Agreement - AirWatch Mobile Device Management

COMPETITIVELY BID:

Exempt, DIR

AWARD BASIS:

This contract is being awarded based on the best value which includes favorable pricing utilizing State of Texas Department of Information Resources (DIR Contract).

CONTRACT #:

22005133-IG

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual increase of 98.2%, \$149,415, due to addition of 2,000 licenses for a total of 7,000 licenses.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	SHI Government Solutions	6/7/2019	6/6/2020	\$ 152,216	1	\$ 152,216	
Proposed	SHI Government Solutions	6/7/2020	6/6/2021	\$ 301,631	1	\$ 301,631	
						Average Increase/Decrease per Contract Year	\$ 149,415 98.2%

SUPPLIER DIVERSITY:

1. SHI Government Solutions, Incorporated has an Affirmative Action Policy in effect. SHI Government Solutions, Incorporated is classified as a SMWVBE vendor.
2. SHI Government Solutions, Incorporated has a total of 4,530 employees. The workforce Composition Data is as follows:

Category	American Indian		Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%	#	%
Professional	10	0.2%	376	8.3%	448	9.9%	504	11.1%	3,192	70.5%
Total	10	0.2%	376	8.3%	448	9.9%	504	11.1%	3,192	70.5%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

Sysmex America, Inc.

TOTAL AWARD:

\$1,080,772

CONTRACT PERIOD:

Two Years

Your approval is requested for a two (2) year renewal of the current lease, supply, and service contract for the Sysmex analyzers used by the Health System's Pathology department. The analyzers perform complete blood cell counts, which are essential to patient care. This testing is used by physicians to provide diagnosis of various disorders such as leukemia, anemia, and infection. The Pathology Department performs over 350,000 complete blood counts per year.

CATEGORY

Lease, Supply, and Services Agreement - Sysmex Analyzer

COMPETITIVELY BID:

Exempt, GPO

AWARD BASIS:

This contract is being awarded based on the best value which includes favorable Group Purchasing Organization pricing

CONTRACT #:

21607127-G Mod #5

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. The original contract value in the amount of \$1,665,403 was approved by the Board of Managers in August 2016. Modifications #1- 4 reduced the total value of the contract by \$81,389 due to the removal of equipment from the agreement bringing the contract value down to \$1,584,014. The total value of this contract including Modification #5 is \$2,664,786.
3. As compared to the previous annual cost, there is an increase of 2.3%, \$12,381.27, due to slight projected annual growth in activity. The cost per test remains unchanged.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Sysmex America, Incorporated	7/1/2017	6/30/2020	\$ 1,584,014	3	\$ 528,005	
Proposed	Mod #5 - Renewal	7/1/2020	6/30/2022	\$ 1,080,772	2	\$ 540,386	
Total Contract Value				\$ 2,664,786		\$ 12,381	2.3%

SUPPLIER DIVERSITY:

1. Sysmex America, Incorporated has an Affirmative Action Policy in effect.
2. Sysmex America, Incorporated cannot provide Workforce Composition data due to their confidential

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:

The Caprock Group, LLC dba Texas
Wilson

TOTAL AWARD:

\$347,530

CONTRACT PERIOD:

N/A, Capital

Your approval is requested for the acquisition of furniture for the Heart, Vascular and Endoscopy (HVE) Center project. The project design for the HVE project included furniture planning for the different spaces including non-invasive diagnostic cardiology, special procedure rooms, Cath labs, bronchoscopy, endoscopy, advanced endoscopy, patient holding and recovery, and administrative support areas. The Health System has completed the cost benchmarking analysis, negotiations and used the Group Purchasing Contracts to acquire the furniture at the lowest cost.

CATEGORY

Capital Purchase - Furniture

COMPETITIVELY BID:

Exempt, GPO

AWARD BASIS:

This contract is being awarded based on the best value which includes favorable Group Purchasing Organization pricing.

PURCHASE ORDER #

TBD

FISCAL NOTES:

- 1. Capital funds are available for this acquisition. This is a priority item on the 2020 Routine Capital List.

SUPPLIER DIVERSITY:

- 1. The Caprock Group, LLC dba Texas Wilson does not have an Affirmative Action Policy in effect. However, the vendor has provided a copy of their Equal Opportunity Statement and Policy.
- 2. The Caprock Group, LLC dba Texas Wilson is classified as a SMWVBE vendor.
- 2. The Caprock Group, LLC dba Texas Wilson has a total of 61 employees. The Workforce Composition Data is as follows:

Category	Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%
Non Professional	1	1.6%	1	1.6%	22	36.1%	8	13.1%
Professional	0	0.0%	0	0.0%	15	24.6%	14	23.0%
Total	1	1.6%	1	1.6%	37	60.7%	22	36.1%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED:	TOTAL AWARD:	CONTRACT PERIOD:
Waste Management National Services, dba WM Healthcare Solutions, Incorporated	\$1,265,400	Three Years

Your approval is requested to provide additional funds to the Waste Stream Services contract. The contract provides management of all waste streams to include: municipal, medical, pharmacy, hazardous, chemical, recycling, and HIPPA bins for the Health System as well as regulatory reporting to the TCEQ and EPA.

CATEGORY

Service Agreement - Waste Stream

COMPETITIVELY BID:

RFP-210-04-024

AWARD BASIS:

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team.

OTHER COMPANIES THAT SUBMITTED BIDS:

Stericycle, Incorporated

CONTRACT #:

21010279-IF Mod #14

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. The original contract value in the amount of \$5,916,960 was approved by the Board of Managers in October 2010. Modifications #1-13 totaled \$8,156,498 for renewals and additional services. The total value of this contract including Modification #14 is \$15,338,858.
3. As compared to the previous contract value there is an increase of 9%, \$1,265,400, due to hospital volume growth expected over the remaining life of the agreement.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Waste Management	2/1/2011	1/30/2016	\$ 5,916,960	5	\$ 1,183,392	
Mods 1-13	Renewals & Add services	1/31/2016	1/30/2021	\$ 8,156,498	5	\$ 1,631,300	
Proposed	Mod #14 - Add funds	7/1/2020	1/30/2021	\$ 1,265,400	6 months		
Total Contract Value				\$15,338,858			9.0%

SUPPLIER DIVERSITY:

1. Waste Management National Services has an Affirmative Action Policy in effect.
2. Waste Management National Services has a total of 27 employees. The Workforce Composition Data is as follows:

Category	African American		Hispanic		White	
	#	%	#	%	#	%
Non Professional	2	7.4%	2	7.4%	3	11.1%
Professional	1	3.7%	1	3.7%	18	66.7%
Total	3	11.1%	3	11.1%	21	77.8%

BCHD BOARD OF MANAGERS

June 2020

COMPANY TO BE AWARDED: Yext, Incorporated **TOTAL AWARD:** \$492,000 **CONTRACT PERIOD:** Three Years

Your approval is requested for a three (3) year service agreement in support of the Health System's Online Directory Management system. The healthcare market in San Antonio and South Texas is highly competitive for many adult and pediatric service lines. A recent study from Pew Research shows that 72% of healthcare consumers routinely search online for information about health services and healthcare organizations. Corporate Communications & Marketing is working hard to ensure that our name, address and phone information is accurate and consistent for all Health System locations and physicians across more than 130 online directories and publishers throughout the web. Since our website is our largest front door, with over 1.2 million site visits in 2019, and digital marketing is such a large component of our signature service line strategy, making sure our online directories including providers, clinics and services can be quickly found and are accurately displayed is a top priority. The requested service agreement supports the accuracy of Health System data across each platform.

CATEGORY

Service Agreement- Online Directory Management

COMPETITIVELY BID:

RFP-220-01-008-SVC

AWARD BASIS:

This contract was competitively bid and awarded based on the best value, which includes favorable pricing and meeting the Health Systems bid requirements assigned by the Evaluation Team.

OTHER COMPANIES THAT SUBMITTED BIDS:

ClickChatmeter
Binary Fountain
Reputation.com

CONTRACT #:

22005128-IF

FISCAL NOTES:

1. This is a planned expense and operating funds have been included in the Year 2020 Operating Budget.
2. This is a new contract with the same vendor. Compared to the previous contract there is an average annual decrease of 10%, \$18,170 due to discounts offered for a longer contract term.

Contract	Vendor	Start Date	Term Date	Total Amount	# of Years	Annual Cost	% change
Original	Yext, Incorporated	5/1/2019	4/30/2020	\$ 182,170	1	\$ 182,170	
Proposed	Yext, Incorporated	7/1/2020	7/30/2023	\$ 492,000	3	\$ 164,000	
						Average Increase/Decrease per Contract Year	\$ (18,170) -9.97%

SUPPLIER DIVERSITY:

1. Yext, Incorporated has an Affirmative Action Policy in effect.
2. Yext, Incorporated is classified as a SMWVBE vendor.
3. Yext, Incorporated has a total of 544 employees. The Workforce Composition Data is as follows:

Category	Asian American		African American		Hispanic		White	
	#	%	#	%	#	%	#	%
Non Professional	5	0.9%	5	0.9%	10	1.8%	74	13.6%
Professional	83	15.3%	10	1.8%	25	4.6%	332	61.0%
Total	88	16.2%	15	2.8%	35	6.4%	406	74.6%



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a Contract with Delta Dental Insurance Company (through Benefit Source) for Dental Benefit Services

Background:

Staff provides dental benefit services for regular full and part-time staff, house staff, retirees and COBRA participants.

University Health System solicited Request for Proposals (RFP-220-01-005-SVC) for Dental Benefit Services. A total of six (6) responses were received including bids from Delta Dental Insurance Company (through Benefit Source), Guardian Life Insurance Company of America (through Benefit Source), Lincoln Financial Group (through Insurance & Retirement SLTNS INC), MetLife (through Benefit Source, National Benefit Group and Gallagher Insurance Point), Reliance Standard Life Insurance Company (through National Benefits Group of America) and United Health Care (through Benefit Source).

The bids were compared utilizing a decision matrix and reviewed for responsiveness to the request for proposal (RFP) specifications. The bids were then equally weighed based on administrative and financial criteria.

In addition to premium rates, factors that were considered and which impacted selection included, but were not limited to, the following criteria:

- Lincoln Financial Group had limitations on dependent coverage, less years of experience in the insurance business, higher PPO premiums, additional fees and does not track their closed practices.
- Reliance Standard Life Insurance had limitations on dependent coverage, did not provide two references and was disqualified, as they did not meet the minimum plan requirements of offering a HMO plan.

- United Health Care offered a smaller network of providers, outsourced several services, had a higher percentage of closed offices, less experience in the insurance business, higher negotiated network fees and higher PPO premiums.
- MetLife offered a smaller network of providers, outsourced several services and had less experience in the insurance business.
- Guardian Life Insurance Company of America had limited years of rate guarantee, several participation requirements, electronic file restrictions and higher HMO premiums.

Delta Dental Insurance Company (through Benefit Source) provided the best value for the following reasons: (1) lower negotiated discounted fees, (2) enhanced and variety of plan designs, (3) extensive plan implementation support, (4) large provider network, and; (5) lower premiums. Benefit Source was selected as the broker based on the outstanding quality of service they have provided to University Health System employees and their responsiveness to administrative needs.

The following table lists the six agencies and their corresponding pricing:

Agencies	Annual Pricing	Total Contract Pricing
Delta Dental Insurance Company	\$ 3,831,021	\$ 11,493,063
MetLife	\$ 4,028,665	\$ 12,085,996
Lincoln Financial Group	\$ 4,229,662	\$ 12,688,986
Guardian Life Insurance Company of America	\$ 4,489,557	\$ 13,468,670
United Health Care	\$ 4,603,776	\$ 13,811,329
Reliance Standard Life Insurance Company	\$ 5,868,865	\$ 17,606,595

Scope of Service:

Delta Dental Insurance Company (through Benefit Source) will provide dental benefit services to regular full and part-time staff, house staff, retirees and COBRA participants that include:

- ✓ Additional comprehensive plans

- ✓ Three-year rate guarantee with an option to renew
- ✓ Large participating provider network
- ✓ Extensive and enhanced benefit communication materials in both English and Spanish
- ✓ Prompt claims processing and payment

Some HMO dental services offered are outline below:

Benefit Covered Services	Estimated Patient Charge
Periodic Oral Evaluation	No Charge
Comprehensive Oral Evaluation	No Charge
Restorative	No Charge - \$355.00
Endodontics	No Charge - \$365.00
Periodontics	No Charge - \$300.00
Prosthodontics	\$10.00 – \$365.00
Oral Surgery	No Charge - \$115.00

Some PPO dental services offered are outline below by plan options:

Low Plan

Benefit Covered Services	Benefit Coverage
Preventive and Diagnostic Services	100%
Basic Restorative	80%
Maximum	\$1,500.00
Deductibles (Individual)	\$50
Oral Surgery	80%

High Plan

Benefit Covered Services	Benefit Coverage
Preventive and Diagnostic Services	100%
Basic Restorative	80%
Orthodontic	50%
Implants	50%
Maximum	\$2,000.00
Deductibles (Individual)	\$50
Oral Surgery	80%

Analysis & Fiscal Impact:

There are currently 2,395 employees, 150 retirees, and 16 COBRA participants enrolled in the HMO plan. Overall, participation in this voluntary benefit has increased 14% over the term of the current contract. The contractual value is 100% contributory in nature and is accrued through employee premiums. There is a slight increase in monthly premiums (13.7% average) as the new plan offers lower co-pays on several services. The average increase in premium is \$2.89 per month. The Health System does not incur a cost for this contract.

There are currently 4,523 employees, 433 retirees, and 38 COBRA participants enrolled in the PPO plan. Overall, participation in this voluntary benefit has increased 11% over the term of the current contract. The contractual value is 100% contributory in nature and is accrued through employee premiums. Delta Dental Insurance Company is offering two PPO plan options. The PPO low plan is a basic plan with a lower maximum. There is a slight decrease in monthly premiums (14.72% average) for this plan. The average decrease in premium is \$8.17 per month. The PPO high plan offers a higher maximum, orthodontic and implant coverage. There is a slight increase in monthly premiums (.78% average), for this plan selection. The average increase in premium \$.58 per month. The Health System does not incur a cost for this contract.

New monthly premiums are illustrated below:

HMO Plan

Coverage Selection	Current Monthly Premiums	New Monthly Premiums	Monthly Cost Increase
Employee	\$ 11.42	\$ 12.99	\$ 1.57
Employee & Spouse	\$ 18.38	\$ 20.90	\$ 2.52
Employee & Children	\$ 25.45	\$ 28.94	\$ 3.49
Employee & Family	\$ 28.92	\$ 32.89	\$ 3.97

PPO Low Plan

Coverage Selection	Current Monthly Premiums	New Monthly Premiums	Monthly Cost Decrease
Employee	\$ 25.60	\$ 23.34	\$ (2.26)
Employee & Spouse	\$ 51.13	\$ 46.48	\$ (4.65)
Employee & Children	\$ 68.67	\$ 56.91	\$ (11.76)
Employee & Family	\$ 89.46	\$ 75.46	\$ (14.00)

PPO High Plan

Coverage Selection	Current Monthly Premiums	New Monthly Premiums	Monthly Cost Increase
Employee	\$ 25.60	\$ 25.64	\$ 0.04
Employee & Spouse	\$ 51.13	\$ 51.22	\$ 0.09
Employee & Children	\$ 68.67	\$ 69.71	\$ 1.04
Employee & Family	\$ 89.46	\$ 90.60	\$ 1.14

Based on current utilization, the HMO plan is valued at an estimated amount of \$655,223 annually (\$1,965,668 over a three-year period) and the PPO plan is valued at an estimated amount of \$3,175,798 annually (\$9,527,395 over a three-year period). Overall, the total estimated amount for the contract is valued at \$3,831,021 annually (\$11,493,063 over a three-year period).

The contract shall be for a three-year term beginning January 1, 2021 and ending December 31, 2023 with an option to renew for one year, unless earlier terminated pursuant to the University Health System Standard Purchase Terms and Conditions.

Workforce Composition:

Delta Dental Life Insurance Company (through Benefit Source) has 735 employees. The workforce composition data is as follows:

NON-PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	TOTAL
Female Total	0	0	0	0	0	0
Male Total	0	0	0	0	0	0
Combined Non-Prof Total	0	0	0	0	0	0
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	TOTAL
Female Total	3	14	334	27	154	551
Male Total	0	12	85	18	65	184
Combined Prof Total	3	26	419	45	219	735
TOTAL Workforce	3	26	419	45	219	735
	0.41%	3.5%	57.0%	6.2%	29.8%	100.0%

Benefit Source is the selected broker and their workforce composition data is as follows:

NON-PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	TOTAL
Female Total	0	0	0	1	2	3
Male Total	0	0	0	1	0	1
Combined Non-Prof Total	0	0	0	2	2	4
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	TOTAL
Female Total	0	0	0	1	0	1
Male Total	0	0	0	2	0	2
Combined Prof Total	0	0	0	3	0	3
TOTAL Workforce	0	0	0	5	2	7
	0.0%	0.0%	0.0%	71.4%	28.6%	100.0%

Recommendation:

Staff recommends the Board of Managers approve the three-year contract with Delta Dental Insurance Company (through Benefit Source) for a total estimated amount of \$3,831,021 annually (\$11,493,063 over a three-year period).

This information is presented for approval by the Board of Managers.

Theresa Scepanski
 Senior Vice President/
 Chief Administrative Officer

Reed Hurley
 Executive Vice President/
 Chief Financial Officer

Edward Banos
 Executive Vice President/
 Chief Operating Officer

George B. Hernández, Jr.
 President/Chief Executive Officer
 University Health System



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a Contract with Continental American Insurance Company – Aflac Group (through Benefit Source) for Cancer and Critical Illness Insurance

Background:

Staff is recommending a cancer and critical illness insurance for regular full and part-time staff.

The contract was competitively bid on RFP-220-02-011-SVC. A total of ten (10) responses were received including bids from Continental American Insurance Company - Aflac Group (through Benefit Source), American Heritage Life Insurance Company - Allstate (through National Benefits Group), Your Benefit Connection, Colonial Life & Accident Insurance Company (through Benefit Source), Guardian Life Insurance Company of America (through National Benefits Group), Metropolitan Life Insurance Company (through Benefit Source, National Benefit Group and Gallagher Insurance Point), Sun Life (through National Benefit Group), Trustmark Insurance Company (through Benefit Source), United Health Care and Unum Insurance Company (through Benefit Source).

The bids were compared utilizing a decision matrix and reviewed for responsiveness to the request for proposal (RFP) specifications. The bids were then equally weighed based on administrative and financial criteria.

In addition to premium rates, factors that were considered and which impacted selection included, but were not limited to, the following criteria:

- American Heritage Life Insurance Company (Allstate) had dependent coverage limitations, pre-existing and intensive care limitations, limited communication material, several conditions on multiple years and additional costs.

- Your Benefit Connection, Unum Insurance Company and Trustmark Insurance Company had dependent coverage limitations, less administrative support, minimum participation requirements and higher premiums.
- Colonial Life & Accidental Insurance Company and UnitedHealthCare had dependent coverage limitations, electronic file restrictions and less administrative support.
- Guardian Life Insurance Company of America had less administrative support, less experience and minimum participation requirements.
- Metropolitan Life Insurance Company and Sun Life had less plan coverage, plan limitations, and additional fees.

Continental American Insurance Company – Aflac Group (through Benefit Source) provided the best value for the following reasons: (1) Enhanced plan designs, (2) fewer plan limitations, (3) extensive plan implementation support, and; (4) no conditions on multiple years. Benefit Source was selected as the broker based on the outstanding quality of service they have provided to University Health System employees and their responsiveness to administrative needs.

Scope of Service:

Continental American Insurance Company – Aflac Group (through Benefit Source) will provide cancer and critical illness insurance to regular full and part-time staff that include:

- ✓ Gender neutral and competitive market premiums
- ✓ Four-year rate guarantee
- ✓ Portability of coverage
- ✓ No pre-existing conditions
- ✓ No minimum participation requirements
- ✓ Guaranteed issue amount up to \$50,000
- ✓ Unlimited reoccurrence benefits
- ✓ Extensive and enhanced benefit communication materials in both English and Spanish

Analysis & Fiscal Impact:

This contract includes the cost for cancer and critical illness insurance for a four-year period. The comprehensive review of cancer and critical illness insurance includes optional coverage amounts, increased coverage of different illnesses and varied plan options. Employee premiums are determined by age, coverage amount and smoker/non-smoker rates.

There are currently 2,170 employees participating in the current cancer plan. Overall, participation in this voluntary benefit has increased 77% over the current term of the contract. Based on current participation, the total estimated cost for cancer and critical illness insurance is \$671,064 annually for a total of \$2,684,256 for a four-year period. The contractual value is 100% contributory in nature and is accrued through employee premiums. The Health System does not incur a cost for this contract, as the insurance policies are individually held by the employees participating in the plan.

The contract shall be for a four-year term beginning January 1, 2021 and ending December 31, 2024, unless earlier terminated pursuant to the University Health System Standard Purchase Terms and Conditions.

Workforce Composition:

Continental American Insurance Company – Aflac Group (through Benefit Source) has 5,321 employees. The workforce composition data is as follows:

NON-PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
Female Total	7	29	1093	98	697	56	1980
Male Total	1	6	210	42	219	219	478
Combined Non-Prof Total	8	35	1303	140	899	73	2458
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
Female Total	6	61	423	71	938	29	1528
Male Total	2	78	156	50	1010	39	1335
Combined Prof Total	8	139	579	121	1948	68	2863
TOTAL Workforce	16	174	1882	261	2847	141	5321
	0.3%	3.2%	35.4%	4.9%	53.5%	2.6%	100.0%

BCHD Board of Managers - Contract with Continental American Insurance Company – Aflac Group (through Benefit Source) for Cancer and Critical Illness Insurance
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Benefit Source is the selected broker and their workforce composition data is as follows:

NON-PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	TOTAL
Female Total	0	0	0	1	2	3
Male Total	0	0	0	1	0	1
Combined Non-Prof Total	0	0	0	2	2	4
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	TOTAL
Female Total	0	0	0	1	0	1
Male Total	0	0	0	2	0	2
Combined Prof Total	0	0	0	3	0	3
TOTAL Workforce	0	0	0	5	2	7
	0.0%	0.0%	0.0%	71.4%	28.6%	100.0%

Recommendation:

Staff recommends the Board of Managers approve the four-year contract with Continental American Insurance Company – Aflac Group (through Benefit Source) for a total estimated amount of \$671,064 annually for a total of \$2,684,256 for a four-year period.

This information is presented for approval by the Board of Managers.

Theresa Scepanski
 Senior Vice President/
 Chief Administrative Officer

Reed Hurley
 Executive Vice President/
 Chief Financial Officer

Edward Banos
 Executive Vice President/
 Chief Operating Officer

George B. Hernández, Jr.
 President/Chief Executive Officer
 University Health System



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a Funding Agreement with the Southwest Texas Regional Advisory Council (“STRAC”) for a UT Health Behavioral Health Rapid Access Clinic

Background:

The Southwest Texas Regional Advisory Council (STRAC) is designated by the Texas Department of State Health Services (DSHS) to develop, implement and maintain the regional trauma and emergency healthcare system for the 22 counties in Trauma Service Area-P. Given the problem faced by local hospital emergency departments with boarding of psychiatric patients, the delay of definitive care in an appropriate behavioral health setting, and over-utilization of hospital emergency department and inpatient settings, in 2017 mental health service stakeholders and Bexar County health systems collaborated to formalize an innovative, private/public payor coalition, namely the Southwest Texas Crisis Collaborative (STCC), a division of the STRAC. University Health System (“the Health System”) is an active member of the STCC, including having representation on the STCC Steering Committee.

Through this collaborative effort, the STCC has funded and/or approved programs serving those with behavioral health needs in Bexar County. The goals of the STCC have been to decrease preventable emergency department and inpatient visits and to improve the overall quality of life of persons suffering from these conditions. Initially the STCC focused on crisis services and decompressing hospital emergency departments; however, more recently, it has begun to focus upstream to increase capacity for outpatient treatment when and where the patient needs it. The ultimate goal is to decrease the likelihood of needing law enforcement and hospital involvement by preventing mental health crises through rapid access to outpatient behavioral health patient-centered treatment.

In March 2020, a City of San Antonio and Bexar County Mental Health Systems Collaborative Gap Analysis identified rapid access to outpatient behavioral health treatment as a needed service in Bexar County. Access to timely pre-crisis outpatient care is often difficult to obtain, regardless of the funding status of the patient, or when patients have diagnoses that do not meet state targeted priority population diagnoses best served by the Local Mental Health Authority. This funding agreement would support a Behavioral

Health Rapid Access Clinic (RAC) with the UT Health Department of Psychiatry. Funding the RAC through the STCC will give this treatment service broad visibility as a community service and transparency to the community in treatment outcomes and performance.

Since January 2014, initially as a UT Health 1115 Waiver project and later through a contractual arrangement with the Health System, the UT Health Department of Psychiatry’s Transitional Care Clinic (TCC) has been providing rapid follow-up for Health System adult psychiatric patients discharged from University Hospital. While providing treatment services, the TCC also trains the future behavioral health workforce in evidence-based practices. The TCC is well-poised to expand services for the RAC.

The TCC has a track record for preventing 30-day hospital readmissions (<1%) and all-cause emergency department visits (<2%), and provides a wide array of behavioral health services including medication management, evidence-based counseling/psychotherapy, (both individual and group modalities), case-management, and a Living Room drop-in model for established patients to address mental health crises should they develop. Over the past two years, of all patients in crisis who utilized the Living Room, only 3% require hospitalization within 30 days following the encounter. RAC visits will be provided in person and virtually through telehealth. The RAC will include peer support specialists along with a Center for Health Care Services (CHCS) liaison to provide linkage for those patients with severe mental illness who ultimately need more intensive services for a much longer period of time.

Finally, with the predicted post COVID-related mental health needs, including new onset depression, anxiety and post-traumatic stress disorder, access to treatment for Health System employees and CareLink members should also improve with the RAC.

Analysis:

The funding provided by this agreement will support personnel, including a fulltime psychiatrist (including the role of Medical Director for the clinic), counselors (i.e., licensed professional counselor, licensed clinical social worker, licensed chemical dependency counselor), caseworker, peer support specialist, and a CHCS liaison. In addition the funding supports initial infrastructure (e.g., furniture, phones, computers, etc.), medication assistance, bus passes, lab fees, a computer scheduling system, and space lease. Other personnel (e.g., medical assistant, scheduler, benefit coordinator, etc.) will be supported by UT Health’s third party fee collections.

Quality Note:

This clinic addresses a broadly recognized gap in available services in the community, namely behavioral health care in an appropriate care setting for the target population. In

addition, access to care at the time it is needed, namely when symptoms first develop or are first recognized, and in the appropriate setting, namely an easily accessible outpatient clinic, supports the efficient and cost effective use of resources. Metrics associated with the contract will be determined in collaboration with the Health System, UT Health, and by the STCC Steering Committee on which the Health System has representation. The goal of the RAC is to enroll a person in treatment in no more than five days from initial inquiry. The RAC’s capacity goal includes treating 1,035 unique patients in the first year.

Fiscal Impact:

The agreement provided by this contract will be for the period beginning approximately August 1, 2020 and ending December 31, 2021, pro-rated for the months during 2020 when the service is in operation, with a maximum financial outlay of \$1,400,000.00 *annually*. This contract amount is included in the Health System’s 2020 budget.

Strategic Note:

The Behavioral Health Rapid Access Clinic through this agreement supports the Triple Aim *Plus* by promoting ready access to the right care at the right time in an appropriate behavioral health setting, in an effort to prevent mental health crises and the need for hospital admission and emergency department visits. In addition, a high quality of care is provided by an appropriate treatment team well-trained in evidence-based behavioral health and psychiatric treatment and interventions.

Workforce Composition:

UT Health has a total of 5,673 employees. The workforce composition data is as follows:

NON PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
#	6	61	100	1485	541		2193
%	0%	3%	5%	68%	25%		100%
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
#	11	552	118	1053	1746		3480
%	0%	16%	3%	30%	50%		100%
TOTAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
#	17	613	218	2538	2287		5673
%	0%	11%	4%	45%	40%		100%

Recommendation:

Staff recommends the Board of Managers approve funding in the amount not to exceed \$1,400,000.00 annually beginning in calendar year 2020 (pro-rated for months of operation), through December 31, 2021, for the Southwest Texas Regional Advisory Council to support the UT Health Department of Psychiatry Behavioral Health Rapid Access Clinic, and authorize the President/CEO to execute an appropriate agreement.

Sally E. Taylor, MD
Senior Vice President/
Chief of Behavioral Medicine

Edward Banos
Executive Vice President/
Chief Operating Officer

Reed Hurley
Executive Vice President/
Chief Financial Officer

George B. Hernández, Jr.
President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding an Agreement with ST Engineering Aethon, Inc. for an Automated Guided Vehicle System for the Women's and Children's Hospital and Associated Projects

Background:

The architectural and engineering (A/E) team of Marmon Mok L.L.P. (a.k.a. Marmon Mok|ZGF) was selected by University Health System (Health System) for the design and planning services for the Women's and Children's Hospital, Garage and Heart/Vascular & Endoscopy Center (Project). The A/E team was authorized and engaged in March 2018 to provide the first phase (Phase I) of design and planning services. Phase I included master planning, program validation, scope alignment, site investigations and budget development. In July 2018, the A/E team commenced full architectural and engineering design services for the Project.

The Project's design phase is on schedule. The A/E team will complete construction documents for the Women's and Children's Hospital (WCH) in early July 2020. Construction has begun on early design packages per previous authorizations.

The project design for the WCH project included automated guided vehicle (AGV) elevators, pathing, and support spaces for material management throughout the new facility including patient care, operational support, and administrative support areas. The basement areas of the new facility are included in early design packages and a cost-effective construction plan requires knowledge of all installed equipment requirements (e.g. electrical circuits, communications outlets, structural embeds, etc.) to preclude later rework to accommodate vendor furnished systems like the AGV equipment.

The Health System determined that open competition for the most appropriate AGV equipment solution would provide the best value. A Request for Proposal (RFP) was published in April 2020 and interested vendors responded to pre-proposal discussions and various RFP Amendments to clarify the Health System's requirements. Proposals were received in May, and a selection panel evaluated the proposals in early June 2020. The panel determined that purchase of AGV equipment and installation services from Aethon offers the best value.

Analysis:

From an initial list of four potential vendors, two firms indicated interest in meeting Health System requirements. Savant, the provider of current AGV systems servicing Health System facilities, proposed an enhanced vehicle operating system and new models of AGVs that would be fully compatible with existing Health System material management carts and processes, including radio-frequency identification tagging of carts to reduce human intervention for dispatching. Aethon, a competing firm, offered complete replacement of all AGVs with Autonomous Mobile Robots (AMRs), a different technology that would also require replacement or modification of existing material management carts, but would require no infrastructure support and so is potentially more operationally flexible.

Both respondents included rework of portions of the existing AGV system in Sky Tower, not including the separate system which supplies Sterile Processing and the two operating room floors. These modifications to the system in Sky Tower unify the AGV control system and allow increased interoperability between Sky and WCH without multiple dispatching systems. Updated Sky Tower material management includes supplies, linens, equipment, and waste throughout the building.

The selection panel evaluated offerings by reviewing the original written proposals, receiving a live presentation that addressed initial panel questions from each vendor's original proposal, and then reviewing follow-up information requested from each vendor. Evaluators considered several aspects of the offerings including qualifications, technical merit, past performance and experience, and overall price.

Significant weight was assigned to the initial cost, including both original installation and a 5-year maintenance program. Also highly weighted was the proposal's demonstrated understanding of Health System current and future operational needs. Points were also awarded for the proposed engineering and

installation schedule, the implications for maintenance and staffing to manage the system, life cycle cost analysis, and experience in the healthcare facilities space.

Whereas the Savant proposal would take advantage of existing material management carts without modifications, their current system cannot be expanded to support WCH, so an integrated system between Sky Tower and WCH would still require a new vehicle. However, Savant's system relies on built-in infrastructure which hampers the rapid and cost-effective reconfiguration of the delivery system in the event of future operational changes.

Aethon's proposal requires modifications to existing carts to work compatibly with the new vehicles. However, the Aethon solution has no reliance on built-in infrastructure and can be readily re-programmed to rapidly accommodate future operational changes. Aethon further has experience in over 150 healthcare facilities of all sizes and clearly demonstrated their ability to anticipate and support top-tier healthcare material movement requirements.

At the conclusion of reviews and scoring, the final recommendation of the selection panel was to award to Aethon as the best value offering to the Health System.

Fiscal:

The cost of the Aethon AGV equipment solution is \$2,601,600, which includes lump sum pricing for the equipment installation and commissioning plus \$830,500 for a 5-year post-installation maintenance support program. Only a portion of this cost is included in the current approved Women's and Children's Hospital and Associated Projects' capital funds. Further, some modification to existing AGV carts may be required, and is currently estimated at \$419,840 to modify 328 carts. Therefore, the total evaluated price for the Aethon proposal is \$3,851,940.

The Savant proposal offered a lump sum installation and commissioning price of \$3,961,845; Savant's 5-year maintenance support program proposal was \$274,000. Despite new vehicles, Savant would not require cart modifications. Therefore, the total evaluated price for the Savant proposal is \$4,235,845.

Proposal Summary Comparison (Price):

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	Aethon pricing	Savant pricing
Equipment & Installation	\$2,601,600	\$3,961,845
Maintenance	\$ 830,500	\$ 274,000
Cart Modifications	\$ 419,840	\$ --
TOTAL	\$3,851,940	\$4,235,845

Total system costs of Aethon’s offering will be allocated as follows:

Initial AGV Procurement – WCH	\$1,118,688	WCH Capital Funds
Initial AGV Procurement – Sky Tower	\$1,482,912	Routine Capital Budget for 2021
Maintenance Program Fees	\$ 830,500	Operational Funds
Cart Modifications	\$ 419,840	Operational Funds
TOTAL	\$3,851,940	

Quality Note:

The Health System is committed to constructing an advanced, state-of-the-art Women’s and Children’s Hospital and the integration of a Heart/Vascular and Endoscopy (HVE) Center within the current Sky Tower. These resources will allow the Health System to provide the highest quality, compassionate care that offers the best experience for patients and families. The Women’s and Children’s Hospital and the Heart/Vascular & Endoscopy services will serve as a large regional referral center for Bexar County and all South Texas while meeting the growing needs of our community, particularly for maternal and pediatric care.

Strategic Note:

This Project will achieve Triple Aim Plus objectives by improving quality, safety, the patient experience, and access to care.

Workforce Composition:

ST Engineering Aethon, Inc., has a total of 93 employees. The workforce composition is as follows:

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Category	American Indian/Alaska Native		Asian/Pacific Islander		African American		Hispanic		White		Total	
	#	%	#	%	#	%	#	%	#	%	#	%
Non-Professional	0	0.00%	2	2.15%	1	1.08%	1	1.08%	53	57.00%	57	61.29%
Professional	0	0.00%	1	1.08%	0	0.00%	0	0.00%	35	37.63%	36	38.71%
Total	0	0.00%	3	3.23%	1	1.08%	1	1.08%	88	94.62%	93	100%

Recommendation:

Staff recommends the Board of Managers approve the capital purchase request for ST Engineering Aethon, Inc. AGV equipment described in this document for the Women’s and Children’s Hospital project in the amount of \$2,601,600.

Don Ryden
Vice President, Planning, Design & Construction

Edward Banos
Executive Vice President/
Chief Operating Officer

George B. Hernández, Jr.
President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding an Amendment to the Professional Services Contract with Marmon Mok LLP for Architectural Services for the Women's and Children's Hospital and Associated Projects to Include Buildout Design for the 12th Floor

Background:

The architectural and engineering (A/E) team of Marmon Mok LLP (a.k.a. Marmon Mok|ZGF) was selected by University Health System (Health System) for the design and planning services for the Women's and Children's Hospital (WCH) and Associated Projects (Project). The A/E team was authorized and engaged in March 2018 to provide the first phase (Phase I) of design and planning services for the Project. Phase I included master planning, program validation, scope alignment, site investigations, and budget development. In July 2018 the A/E team commenced full architectural and engineering design services for the Project.

The Project's design phase is on schedule. The A/E team has completed construction documents for the Heart/Vascular & Endoscopy Center (HVE) which is currently underway. The Underground Utility Reroute and North Garage demolition are complete. The garage retention system, sitework, excavation, haul off and foundation drilled piers are currently underway. Construction documents (CD) for the Garage and the Women's and Children's Hospital are nearing completion and on schedule, including the build out of floors 8-11 which will accommodate the inpatient programs identified in the Blue Cottage Clinical Space Program.

Analysis:

Upon approval, the A/E will prepare CD's for the build out of an additional thirty (30) private inpatient rooms on Level 12 to address the high demand and future growth at University Hospital. The Kitchen, Served, Dining Room, Conference Rooms, and corridor connection to the staff bridge are not currently included in the project scope of the Podium expansion. However, in order to support the construction schedule of the core and shell of the Podium expansion, and to

effectively plan for the future relocation of these ancillary support areas to the WCH, staff recommends that design services commence for these areas that will comprise approximately 51,000 square feet in the Podium.

Time is of the essence in approving Additional Service Request #3R3 and #13R1 to support the current construction schedule and completion dates. The Additional Service Requests include A/E Construction Administration fees to ensure the associated areas are available to support the Women’s and Children’s Hospital.

Fiscal:

The Project Manager and UHS staff have reviewed and negotiated the fees associated with Additional Service #3R3 and #13R1 and recommend approval of the following:

Additional Service Description	Amount Requested
Additional Service #3R3 Podium Expansion Partial Interior Build Out	\$ 2,562,584
Additional Service #13R1 Level 12 Build Out	\$ 1,184,263
Total Contract Value	\$ 3,746,847

Fees for Additional Service #3R3 Podium Expansion Partial Interior Build Out in the amount of \$ 2,562,584 are recommended to be funded from Board Designated Funds. The remaining balance of \$1,184,263 shall be funded by the approved Women’s and Children’s Hospital and Associated Projects’ capital budget upon approval of appropriate action request presented in this memorandum.

Design Services contract outlined in summary as follows:

Original Contract Amount	\$ 31,981,288
Previous Approved Amendments	\$ 12,829,691
Current Contract Amount	\$ 44,810,979
Current Amount Requested	\$ 3,746,847
Revised Contract Amount	\$ 48,557,826

Quality Note:

The Women’s and Children’s Hospital will serve as a large regional referral center for Bexar County and all of South Texas while meeting the growing needs of our community, particularly for maternal and pediatric care.

Strategic Note:

This Project will achieve Triple Aim Plus objectives by improving quality, safety, the patient experience, and access to care.

Workforce Composition:

Marmon Mok|ZGF have a total of 58 employees for this project. The workforce composition is as follows:

Category	American Indian/Alaska Native		Asian/Pacific Islander		African American		Hispanic		White		Total	
	#	%	#	%	#	%	#	%	#	%	#	%
Non-Professional	0	0.00%	0	0.00%	0	0.00%	2	3.45%	3	5.17%	5	8.62%
Professional	1	1.72%	0	0.00%	1	1.72%	16	27.59%	35	60.34%	53	91.38%
Total	1	0.01724	0	0	1	0.01724	18	0.31034	38	0.65517	58	100%

Recommendation:

Staff recommends the Board of Managers approve a contract increase for design services in the amount of \$ 3,746,847 and authorize the President/Chief Executive Officer to execute the amendment to the Marmon Mok LLP agreement in that amount.

Don Ryden
 Vice President, Planning, Design & Construction

Edward Banos
 Executive Vice President/
 Chief Operating Officer

George B. Hernández, Jr.
 President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding a Contract with Revive Public Relations, LLC d/b/a Revive Health for Comprehensive Branding and Marketing Services

Background:

The vision of University Health System, updated in 2018, is to be one of the nation's most trusted health institutions. It is a big goal that requires investment and commitment.

The purpose of this contract is to engage a branding and marketing services firm with extensive experience in health care, specifically one with experience building brand awareness and preference for academic medical centers across the U.S. The scope of work includes working closely with University Health staff to update and implement a comprehensive brand improvement strategy and ultimately, deploy a brand campaign that clearly differentiates University Health System among key audiences, highlighting the assets of an academic medical center and defining them as benefits to consumers and referrers.

The Health System staff also works with a significant number of local and SWMBE marketing and advertising services firms to develop a wide range of specific public service, health promotion and service line campaigns. Including MarketVison, Design Film, Creative Noggin, ESD & Associates, Sprocket Media Hub, Prost Media, Baymare, Brenner, Caprice Productions, GEOMedia, Jump Communications, CODESM and YNIS.

University Health System began implementing a comprehensive brand improvement strategy in 2014, following the completion of the first phase of its historic Capital Improvement Program. At the time, the new comprehensive outpatient clinical and surgical pavilion at the Robert B. Green Campus, as well as the state-of-the-art Sky

Tower at University Hospital, provided much-needed capacity to care for patients in technologically advanced, warm and welcoming facilities that were commensurate with the level of expertise and experience of University Health System's medical team.

In the fall of 2014, University Health System staff engaged a strategic healthcare marketing consultation firm with extensive experience working with large academic health systems. Lewton, Seekins, Trester (LST) conducted a comprehensive assessment which resulted in a marketing assessment and planning report presented to the Board of Managers in February of 2015.

The broad goal of this plan was to improve the image and increase preference in response to the Health System's strategic decision to take control of its own destiny to assure it can continue to responsibly fulfill its unique mission given the reality that reimbursement programs for uncompensated care are more complex and uncertain than ever. Successfully growing consumer and referring physician awareness and preference for University Health System, locally and regionally, are critical steps in this journey.

The plan's core recommendations highlight the need to deploy strategically crafted messaging across all available channels on an ongoing basis to clearly differentiate University Health System among key audiences, highlighting the assets of an academic medical center and defining them as benefits to consumers and referrers. University Health System issued a RFP for a Comprehensive Branding/Advertising Services firm with extensive experience in branding for academic medical centers in July of 2015. In October of 2015, the Board of Managers approved the selection of Neathawk Dubuque, & Packett (ND&P).

In 2016, with NDP, University Health System launched the Thinking Beyond tagline and a multi-faceted brand campaign to position University Health System as the leading health care provider in the community. That campaign was updated on an annual basis for the past two years. Performance is measured through two main consumer surveys – NRC Health Market Insights and Prost Media's Target SA. Significant gains were made in key quality/image and preference scores over the past three years. Currently, as reported by NRC Market Insights, University Hospital is the most preferred hospital in the region and has the best reputation/quality image score.

As the contract with NDP was set to expire in 2020, the decision was made to issue a new RFP to ensure the Health System was able to contract for this important service with a firm with the strongest team, the best insights and recommendations, and offering the best value.

Analysis:

While our incumbent agency, NDP, did submit a proposal for RFP 219-08-005-SVC, following a thorough review of proposals and in-person presentations, the selection committee concluded that Revive Health best met the current needs of the organization. Revive was exceedingly prepared for their presentation. They conducted extensive research to demonstrate their ability to quickly learn the landscape of the San Antonio medical community. Through case studies, they also impressively demonstrated their success in building strong brands for clients including Vanderbilt University Medical Center, PennState Health and Stanford Medicine.

In the midst of our first meeting to define the scope and goals of this engagement, COVID-19 caused us to shift priorities. In mid-March, the Corporate Communications Department stood up its crisis communications plan to respond to the pandemic. As we identified key audiences, channels of communication and key messages, we put the execution of this contract on hold and pivoted our messaging to provide information, inspiration and helpful tools to internal and external audiences. While these are important public service messages, these efforts have also been aligned with, and very helpful in, advancing our branding goals by demonstrating innovation, advanced knowledge and leadership. As we did not see an initial surge in patients, and the State of Texas began to reopen, we began the process of shifting our messaging to more directly highlight the people and the teams of University Health System that have been serving our community during this pandemic.

Our team has been able to begin this planning and production through a small jumpstart contract with Revive Health. We have been very pleased with the professionalism of the Revive team and quality of the work through this initial effort, and look forward to maximizing this opportunity to learn and continue to evolve the University Health System brand with their counsel.

Services included in the contract's scope of work include:

- a. Evaluation of existing brand marketing and analysis of market trends.
- b. Market segmentation strategy to define/refine target populations, including personas.
- c. Brand strategy to build upon the success of current brand positioning.
- d. Annual comprehensive campaign development and execution including, but not limited to:
 1. Research.
 2. Media planning, buying and reconciliation.
 3. Creative concepts.
 4. Writing, designing and production for multi-channel campaigns including television and radio; print, digital and social media ads; website copy; landing page design and development; out-of-home creative.
- e. One annual (digital first) service line campaign, aligned with the brand campaign.
- f. Ongoing full-service agency services including regular reporting on outcomes/results, and continual optimization of campaigns.

Fiscal Impact:

Funds for the first year of this contract, as well as campaign implementation costs and media spend are included in the Corporate Communications & Marketing 2020 budget. Revive will be paid a \$30,000 monthly retainer for general account and management services, as well as strategic counsel and planning. Media commissions will be negotiated based on the size of the buy. Additional services will be billed on an hourly basis with rates ranging from \$85 to \$245. Revive will not conduct any work outside of the monthly retainer without prior authorization from University Health System. University Health System will pay all third-party vendors at net rates. Based on the scope of work, and the estimated hours required to perform these functions, the recommended contract total is \$800,000 per year for a term of three years.

Quality Note:

Revive Health is a full-service agency that works exclusively with health care organizations. Based in Nashville, Tennessee, they specialize in building and evolving brands, increasing brand preference and lead generation across integrated channels, and identifying and planning for potential threats. They are positioned at

the forefront of health care brand innovation with decades of experience working with health care companies across the industry spectrum to design effective programs that engage audiences, accelerate buying cycles, and influence decision-making. In addition to their Nashville office, they have more than 80 employees in Minneapolis, Santa Barbara, Austin and Boston.

The outcome of this three-year contract will be the development and implementation of a comprehensive brand strategy that is rooted in research, tied to operational and financial performance, and built upon industry best practices with a high quality, breakthrough creative approach.

Strategic Note:

This is a very competitive health care market. Hiring a firm experienced in building compelling health care brands and growing patient volumes for academic medical centers is aligned with University Health System's strategic vision to be one of the nation's most trusted health institutions, as well as its Triple Aim Plus goals to efficiently increase access to high quality, patient-centered care

Community Outreach Plan/Workforce Composition:

Revive has extensive experiencing in building strong academic health brands. They do not know the Bexar County/South Texas community as well University Health System's internal team, or as well as many local firms. For that reason, and to also enable local firms to gain valuable experience, University Health System will continue to partner with several local agencies. We plan to continue to hold semi-annual retreat with all partners to maximize collaboration, ensure all are well-educated on Health System goals, priorities and values, and ensure consistency in how we position ourselves in all external and internal messaging.

Revive Public Relations, LLC d/b/a Revive Health has a total of 88 employees. The workforce composition is as follows:

BCHD Board of Managers - Contract with Revive Public Relations, LLC d/b/a Revive Health for Comprehensive Branding and Marketing Services

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Non-Professional Workforce	American Indian	Asian American	African American	Hispanic	White	Total
Female Total					3	3
Male Total					2	2
Combined Non-Prof Total						
Professional Workforce	American Indian	Asian American	African American	Hispanic	White	Total
Female Total		3	1	2	45	51
Male Total	1			1	30	32
Combined Prof Total						
Total Workforce	1	3	1	3	80	88

Recommendation:

Staff recommends Board of Managers' approval of a not-to-exceed 3-year contract of \$2.4 million with Revive Health for comprehensive branding and marketing services.

Leni Kirkman
Senior Vice President
Strategic Communications & Patient
Relations

George B. Hernández, Jr.
President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding Maintenance Agreement with Epic in Support of the Epic Electronic Health Record Project

Background:

In September 2018, the Health System Board of Managers approved the recommendation to transition the Health System to the Epic Electronic Health Record (EHR) suite. The Epic EHR Project will be transformational for the Health System, UT Health – San Antonio and our patients. The quality of clinical and operational functions will improve standardization of clinical workflows, data entry and reporting across all Health System and UT facilities. The Epic enterprise suite will enhance the patient experience through a better appointment process, single portal access to medical information and improved communication with providers. After implementation, the Health System will benefit from improved clinical productivity and better documentation. This will result in a reduction of accounts receivable days and misdirected claims while increasing revenue cycle efficiencies.

Analysis:

In October of 2018, the Health System Board of Managers approved the acquisition of Epic Electronic Health Record Project. At that time, no expenses were recognized for software maintenance as the maintenance fee is not due until go-live. As we prepare for our approaching go-live on July 11, it is now time to complete our contractual agreement for the annual software maintenance. Staying current with software maintenance ensures we have the latest software upgrades and support in the event software issues arise.

Quality Note:

The software maintenance ensures the Health System’s quality initiative and patient safety by providing access to the Epic enterprise suite of software products and ensures the software remains current with the most up to date modifications.

Fiscal Impact:

The total cost of the Epic maintenance agreement is \$3,297,304. This agreement covers maintenance fees for a period of 12 months and will be billed monthly commencing on the Epic go-live date of July 11, 2020.

Strategic Note:

This maintenance agreement will ensure the Epic Electronic Health Record environment continues to support the strategic goal of delivering efficient and quality patient care for the Health System.

Workforce Composition:

Epic Systems Corporation has a total of 8,660 employees. The workforce composition data is as follows:

NON PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
#	0	8	3	12	223	3	249
%	0%	3%	1%	5%	91%	1%	100%
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
#	8	1215	43	171	6824	150	8411
%	0%	14%	1%	2%	81%	2%	100%
TOTAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
#	8	1223	46	183	7047	153	8660
%	0%	14%	1%	2%	81%	2%	100%

Recommendation:

Staff recommends Board of Managers' approval of procurement of the Epic Software Maintenance Agreement from Epic in the amount of \$3,297,304.

William A. Phillips Jr.
Senior Vice President/
Chief Information Officer

Edward Banos
Executive Vice President/
Chief Operating Officer

Reed Hurley
Executive Vice President/
Chief Financial Officer

George B. Hernández Jr.
President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Consideration and Appropriate Action Regarding Agreement with Impact Advisors, LLC for the Epic Electronic Health Record Project

Background:

In September 2018, the Health System Board of Managers approved the recommendation to transition the Health System to the Epic Electronic Health Record (EHR) suite. The Epic EHR Project will be transformational for the Health System, UT Health – San Antonio and our patients. The quality of clinical and operational functions will improve standardization of clinical workflows, data entry and reporting across all Health System and UT facilities. The Epic enterprise suite will enhance the patient experience through a better appointment process, single portal access to medical information and improved communication with providers. After implementation, the Health System will benefit from improved clinical productivity and better documentation. This will result in a reduction of accounts receivable days and misdirected claims while increasing revenue cycle efficiencies.

Analysis:

As we prepare for our approaching go-live, at the elbow or bedside assistance for our users is a key role to a successful go-live. To accomplish this function, we will have 630 Health System staff that have been trained as superusers providing support throughout the Health System as well as Epic who will provide support staff on site and remotely. We have identified three areas that are critical for additional provider support: Emergency Department, Operating Rooms and Hospitalists. These areas have been identified due to the complexity and high patient volumes.

To assist the Health System with this critical additional support, we are requesting approval for a contract with Impact Advisors to provide 27 Epic trained clinicians (RN's, MA's, Therapists, etc.) to support these areas for two weeks or 3,648 hours.

Impact Advisors has been providing consulting support services since the beginning of our project and have qualified trained staff available for travel during this period. Impact Advisors is uniquely qualified for the following reasons:

- Intimately familiar with our implementation
- Proven success with our current implementation
- Excellent references on company and team
- Has access to over 15,000 experienced go-live support analysts
- Supported more than 220 Epic go-lives
- Best in KLAS from 2008-2020
- Strong relationship with Epic

Quality Note:

The Health System's quality clinical outcomes initiative and revenue are dependent on the results, documentation, and coding in the Epic System. Acquiring Epic experienced go-live support assistance will help ensure we have the appropriate support infrastructure available for providers in our critical complex areas.

Fiscal Impact:

The total cost of this acquisition of the described services is not to exceed \$409,000. This contract will provide 27 support staff for two weeks of on-site go-live services for a total of 3,648 hours.

Strategic Note:

The proposed acquisition of additional provider support services for the Epic EHR Project will help enhance the Health System's strategic partnership with UT Health – San Antonio by assuring a strong support team is in place for provider assistance.

Workforce Composition:

Impact Advisors has a total of 259 employees. The workforce composition data is as follows:

BCHD Board of Managers Professional Services Agreement with Impact Advisors, LLC for the Epic Electronic Health Record Project

Tuesday, June 30, 2020

Page 3 of 3

NON PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
N/A							
	%	%	%	%	%		%
PROFESSIONAL	American Indian	Asian American	African American	Hispanic	White	Other	
	1	14	8	3	225		251
	0.4%	5.6%	3.2%	1.2%	89.6%		100.0%
TOTAL	American Indian	Asian American	African American	Hispanic	White	Other	TOTAL
	1	14	8	3	225		251
	0.4%	5.6%	3.2%	1.2%	89.6%		100.0%

Recommendation:

Health System staff recommends the Board of Managers approve procurement of Provider go-live support services from Impact Advisors in the amount not to exceed \$409,000.

 William A. Phillips Jr.
 Senior Vice President/
 Chief Information Officer

 Edward Banos
 Executive Vice President/
 Chief Operating Officer

 Reed Hurley
 Executive Vice President/
 Chief Financial Officer

 George B. Hernández Jr.
 President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday June 30, 2020

May 2020 Financial Report

In May, the Health System operations continued to be significantly impacted by the COVID-19 crisis resulting in stay at home and social distancing directives reducing In and Out Patient activity. Clinical activity (as measured by inpatient discharges) was down 18.1% for the month compared to budget. Community First Health Plans (CFHP) fully insured membership was up 8.9% to budget. On a consolidated basis, gain from operations was \$23.2 million, \$24.4 million better than budget. The consolidated bottom line gain (before financing activity) was \$19.9 million, \$25.2 million better than the budgeted loss of \$5.3 million. Higher other operating revenue and lower operating expense offset lower net patient revenue to result in performance better than budget. CFHP experienced a bottom line gain of \$9.0 million, which was \$9.7 million better than the budgeted loss of \$734 thousand. Higher premium revenue and lower claims expense accounted for the performance to budget.

Debt service revenue was \$5.9 million, which was equal to budget.

Notable increases or decreases from the December 31, 2019 Consolidated Balance Sheet (Monthly Financial Report page 2) are as follows:

- Cash, cash equivalents and long-term investments increased \$47.3 million due primarily to the net of collection of property taxes and the collection of provider fees for the LPPF offset by payments of liabilities.
- Other receivables and prepaid expenses decreased \$9.5 million due primarily to decreases in prepaid UHRIP IGT \$22.5 million, offset by increases in prepaid pension \$12.5 million.
- Board designated accounts increased \$5.2 million due primarily to unrealized gains on invested balances.
- Restricted accounts related to the bond proceeds and payments increased \$132.0 million due primarily to the issuance of Series 2020 Certificates of Obligation and collection of property tax for debt service offset by disbursements for construction costs.
- Net property, plant and equipment increased \$13.6 million as capitalized purchases exceeded depreciation expense. Capital assets placed in service increased \$2.6 million. CIP project in progress increased \$15.4 million. Regular capital in progress increased \$25.2 million, primarily the Epic project. Accumulated depreciation increased \$29.6 million.
- Accounts payable decreased \$15.2 million due primarily to the net of higher amounts due to the new liability for LPPF and lower amounts due to fund Medicaid supplemental service obligations.

BCHD District Board of Managers - May 2020 Financial Report

Tuesday, June 30, 2020

Page 2

- Long-term debt increased \$138.7 million due to the net of refunding of the Series 2010B CO's, issuance of the Series 2020 Limited Refunding and CO's and current principle payment due in 2021.
- Based on audited results for calendar year 2019, \$169 million in cash flow reserves will be transferred as provided for under the Reserve Policy (No. 7.0504) and the Funding of Financial Reserve for Capital Expenditures Policy (No. 7.0502). The transfer consists of an increase of \$5 million to the Emergency Operating Account to meet the 90 days of cash expenditure level provided for in Sections III.G of the Reserve Policy. An additional \$6 million will be reserved as an additional contribution to the pension plan, for consideration by the Board, at a later date. The remaining \$158 million will be transferred to the Capital Account to address future capital needs as provided for in Policy No. 7.0502.
- The Health System's Net Asset Value increased \$53.5 million on a Generally Accepted Accounting Principles (GAAP) basis including debt service tax revenue, Build America Bonds (BABs) subsidy and interest expense on bonds.
- Financial performance for the year is subject to audit.

Significant items to note from the Monthly Consolidated Statement of Revenues and Expenses (Monthly Financial Report page 3) include the following:

Actual to Budget

(Dollars in 000's)

	MTD	Plan	Variance	YTD	Plan	Variance
Operating Gain	\$23,183	(\$1,185)	\$24,368	\$54,342	\$12,490	\$41,852
Depreciation Expense	(\$5,206)	(\$6,414)	\$1,208	(\$27,086)	(\$32,082)	\$4,996
Other Non-operating	\$1,883	\$2,292	(\$408)	\$16,045	\$11,458	\$4,586
Bottom Line	\$19,861	(\$5,307)	\$25,168	\$43,300	(\$8,134)	\$51,434

- Net patient revenue of \$53.6 million in May was below budget \$8.6 million and down \$33.6 million YTD due to lower activity related to COVID-19 disruptions.
- SNF patient revenue was up \$3.1 million from budget for the month. SNF operating expense, included in Purchased Services, was up \$3.1 million for the month. The table below illustrates the results of the SNF program.

SNF Program

Actual to Budget

(Dollars in 000's)

	MTD	Plan	Variance	YTD	Plan	Variance
SNF Supplemental Revenue	1,469	58	1,411	2,286	288	1,998
SNF Operating Revenue	4,467	2,765	1,702	17,633	13,825	3,808
Total Operating Revenue	5,936	2,823	3,113	19,919	14,113	5,806
SNF Operating Expense	5,871	2,765	(3,106)	19,623	13,825	(5,798)
Operating Gain	\$65	\$58	\$8	\$295	\$288	\$8

BCHD District Board of Managers - May 2020 Financial Report

Tuesday, June 30, 2020

Page 3

- Other operating revenue was over budget \$15.8 million for May due to the CFHP premium revenue exceeding budget by \$5.3 million, SNF revenue up \$3.1 million, DSH revenue up \$3.0 million, UC revenue up \$2.9 million, and DSRIP up \$789 thousand. Year to date, other operating revenue was over budget \$25.0 million due to recognition of \$7.3 million of CARES Act funds received in April, CFHP premium revenue up \$6.8 million, SNF revenue up \$5.8 million, DSH revenue up \$3.0 million, and UC revenue up \$2.9 million.
- Employee compensation was under budget \$5.2 million or 8.6% for May and under budget \$18.1 million year to date. Salaries were under budget \$3.6 million for the month and under budget \$14.2 million year to date due primarily to lower Epic salary costs due to delayed staff training and lower activity due to COVID-19. Benefits were under budget \$1.6 million in May due to lower retirement plan costs and under budget \$3.8 million year to date due to lower retirement plan expense offset by higher employee health plan costs.
- Purchased services were under budget \$3.0 million or 10.9% for the month and under budget \$4.4 million year to date. The \$3.0 million under budget is related to variances for lower Epic implementation costs of \$4.2 million and lower travel costs of \$510 thousand offset by higher SNF costs of \$3.1 million. Year to date is under budget due to lower Epic costs of \$4.4 million, Planning Design Constructions costs of \$3.4 million, management fees of \$2.4 million, and travel and registration costs of \$1.4 million offset by higher SNF costs of \$5.8 million and CFHP admin costs of \$4.4 million.
- Supply costs were under budget \$1.6 million or 7.1% in May and under budget \$8.5 million year to date. The variance to budget is the result of lower pharmacy costs \$1.5 million and lower implant costs of \$702 thousand offset by higher pathology supply costs \$1.3 million. Year to date pharmaceuticals were under budget \$6.5 million and implant costs were under \$4.5 million offset by medical supplies over budget \$4.4 million.
- Gain from operations in May of \$23.2 million was \$24.4 million above the budgeted loss of \$1.2 million.
- Investment income was under budget \$602 thousand in May due to lower interest rates.
- Unrealized gain on investments was \$149 thousand due to falling interest rates in May.
- Gain before financing activity of \$19.9 million was \$25.2 million above the budgeted loss of \$5.3 million in May.

The Health System made no IGT's for others through the new LPPF program in May.

Exhibit A is provided to reflect the consolidating financial summary of UHS less CFHP and CFHP.

Thank you.

Reed Hurley
Executive Vice President/CFO

George B. Hernández, Jr.
President/Chief Executive Officer

Exhibit A
University Health System
Consolidating Financial Summary
May 2020
 (Dollars in 000's)

	UHS less CFHP	CFHP	Consolidated
Operating Revenue	\$126,698	\$53,100	\$179,798
Operating Expense	\$112,339	\$44,276	\$156,615
Operating Gain (Loss)	\$14,359	\$8,824	\$23,183
Depreciation Expense	(\$5,067)	(\$138)	(\$5,206)
Other Non Operating	\$1,580	\$303	\$1,883
Bottom Line	\$10,872	\$8,989	\$19,861
Budget	(\$4,573)	(\$734)	(\$5,307)
Budget Variance	\$15,446	\$9,722	\$25,168

University Health System
Consolidating Financial Summary
May Year to Date 2020
 (Dollars in 000's)

	UHS less CFHP	CFHP	Consolidated
Operating Revenue	\$602,112	\$252,219	\$854,331
Operating Expense	\$556,416	\$243,574	\$799,989
Operating Gain (Loss)	\$45,697	\$8,645	\$54,342
Depreciation Expense	(\$26,390)	(\$696)	(\$27,086)
Other Non Operating	\$14,235	\$1,809	\$16,045
Bottom Line	\$33,542	\$9,758	\$43,300
Budget	(\$862)	(\$7,272)	(\$8,134)
Budget Variance	\$34,404	\$17,030	\$51,434



University Health System

MONTHLY FINANCIAL REPORT May 2020

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**UNIVERSITY HEALTH SYSTEM
BENCHMARK PERFORMANCE REPORT**

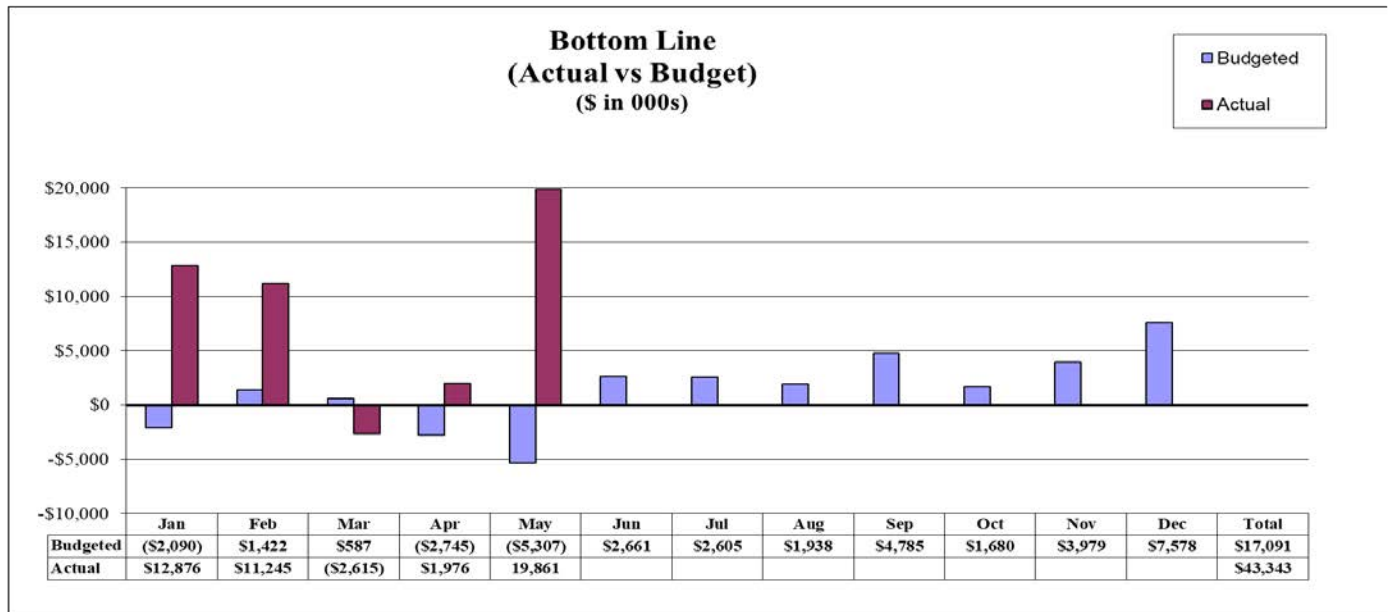
May

(UHS Consolidated) Dollars in Thousands	Month	Budget	% Variance	YTD	YTD Budget	% Variance
	Bottom Line	\$19,861	(\$5,307)	474.2%	\$43,300	(\$8,134)
Gain(Loss) from Operations	\$23,183	(\$1,185)	2056.2%	\$54,342	\$12,490	335.1%
Non-operating Income(Expense)	(\$3,322)	(\$4,122)	19.4%	(\$11,042)	(\$20,624)	46.5%
Days Cash on Hand	225.5	197.2	14.4%	225.5	197.2	14.4%

	Actual 2019 Year End	Actual	Goal	% Variance
Days Revenue in Accounts Receivable excluding Carelink	66.72	59.53	66.00	9.8%
Days Revenue in Accounts Receivable excluding SNF and CareLink	61.37	53.89	61.00	11.7%

(UHS Less CFHP)	Actual 2019 Year End	Month	Budget	% Variance	YTD	YTD Budget	% Variance
Adjusted Discharges	5,412	4,185	5,927	-29.4%	23,709	28,214	-16.0%
Net Patient Revenue per AD	\$11,822	\$12,808	\$10,486	22.1%	\$11,603	\$10,943	6.0%
Salary Cost per AD	\$8,279	\$10,642	\$8,139	-30.8%	\$9,295	\$8,302	-12.0%
Supply Cost per AD	\$4,051	\$5,060	\$3,847	-31.5%	\$4,330	\$3,939	-9.9%
Total Expense per AD (1)	\$21,898	\$25,440	\$20,441	-24.5%	\$22,641	\$20,626	-9.8%
Gain(Loss) from Operations per AD	\$1,710	\$7,198	(\$36)	20240.7%	\$2,592	\$742	249.1%
Funded Patient %	74.0%	75.7%	74.0%	2.2%	74.1%	74.0%	0.2%
Medicare CMI	1.809	1.870	1.806	3.5%	1.851	1.806	2.5%

(1) Excludes SNF Expenses



UNIVERSITY HEALTH SYSTEM
Unaudited Consolidated Balance Sheet
May 31, 2020

(In Thousands)	<u>Assets</u>	
	<u>5/31/2020</u>	<u>12/31/19</u>
Assets		
Current Assets:		
Cash and cash equivalents	\$ 223,157	\$ 310,462
Investments	25,254	29,476
Investments (Taxes)	211,655	134,447
Assets Limited as to Use	47,728	9,623
Patient receivables, net	94,598	126,847
Property taxes receivable	54,777	242,075
Inventory	25,059	24,371
Other receivables and prepaid assets	195,590	205,107
Total current assets	\$ 877,819	\$ 1,082,408
Long Term Investments (Note-1)	48,768	25,244
Other Assets:		
Long-term patient receivables- net	12,657	12,657
Board Designated Accounts	590,196	585,021
Restricted Accounts	456,967	324,961
Property, plant, and equipment, net	1,178,504	1,164,943
Other Assets	82,948	87,608
Total assets	\$ 3,247,858	\$ 3,282,843
Current liabilities:		
Accounts payable	\$ 166,637	\$ 181,802
Accrued Interest	12,557	15,095
Due to third-party payors, net	7,898	6,949
Compensated absences	21,483	20,945
Accrued liabilities	217,997	235,828
Claims payable	65,258	63,424
Current maturities of long-term debt	29,900	31,325
Total current liabilities	\$ 521,729	\$ 555,368
Long-term debt, less current maturities	1,016,952	878,253
Estimated self-insurance costs	1,667	1,667
Deferred tax	280,793	485,799
Deferred other	13,555	2,097
Total Long Term Liabilities	\$ 1,312,968	\$ 1,367,817
Fund balance-Unrestricted	1,406,180	1,352,677
Fund balance-Restricted	6,981	6,981
Total liabilities and fund balance	\$ 3,247,858	\$ 3,282,843

UNIVERSITY HEALTH SYSTEM
Unaudited Consolidated Statement of Revenues and Expenses
May 31, 2020

(In Thousands)	MTD Actual	MTD Budget	\$ Variance	% Variance	YTD Actual	YTD Budget	\$ Variance	% Variance
Net Patient Service Revenue	\$ 53,600	\$ 62,153	\$ (8,553)	-13.8%	\$ 275,097	\$ 308,744	\$ (33,647)	-10.9%
Other Revenue:								
Property Tax M & O	\$ 34,891	\$ 34,891	\$ (0)	0.0%	\$ 174,456	\$ 174,456	\$ (0)	0.0%
Disproportionate Share Revenue	4,700	1,711	2,989	174.7%	11,544	8,555	2,989	34.9%
Uncompensated care/UPL Revenue	9,315	6,397	2,919	45.6%	34,901	31,983	2,919	9.1%
DSRIP Revenue	6,974	6,185	789	12.8%	31,714	30,925	789	2.6%
SNF PT Revenue	5,936	2,823	3,113	110.3%	19,919	14,113	5,806	41.1%
Graduate Medical Education Revenue	699	646	53	8.2%	3,281	3,228	53	1.6%
NAIP	2,965	2,461	504	20.5%	12,809	12,305	504	4.1%
Tobacco Settlement Fund	777	683	94	13.7%	3,601	3,414	188	5.5%
CFHP Premium Revenue	53,847	48,561	5,285	10.9%	251,941	245,121	6,819	2.8%
Other	6,095	5,997	99	1.6%	35,068	30,158	4,910	16.3%
Total Operating Revenue	\$ 179,798	\$ 172,506	\$ 7,292	4.2%	\$ 854,331	\$ 863,002	\$ (8,671)	-1.0%
Operating Expense:								
Employee Compensation	\$ 55,943	\$ 61,184	\$ 5,241	8.6%	\$ 280,376	\$ 298,458	\$ 18,082	6.1%
Medical Services	16,318	17,537	1,219	7.0%	82,964	87,651	4,687	5.3%
Purchased Services	24,721	27,752	3,031	10.9%	121,918	126,364	4,447	3.5%
Supplies	21,176	22,802	1,627	7.1%	102,663	111,131	8,468	7.6%
Medical Claims Expense	38,457	44,416	5,959	13.4%	212,069	226,908	14,839	6.5%
Total Operating Expense	\$ 156,615	\$ 173,692	\$ 17,077	9.8%	\$ 799,989	\$ 850,512	\$ 50,522	5.9%
Gain/(Loss) from Operating Activities	\$ 23,183	\$ (1,185)	\$ 24,368	2056.2%	\$ 54,342	\$ 12,490	\$ 41,852	335.1%
NonOperating Revenue/(Expense):								
Investment Income	1,540	2,142	(602)	-28.1%	10,038	10,708	(670)	-6.3%
Unrealized Gain/Loss	149	0	149	100.0%	5,035	0	5,035	100.0%
Premium Deficiency Reserve	194	150	44	29.6%	972	750	222	29.6%
Depreciation And Amortization	(5,206)	(6,414)	1,208	18.8%	(27,086)	(32,082)	4,996	15.6%
Total NonOperating Revenue	\$ (3,322)	\$ (4,122)	\$ 800	19.4%	\$ (11,042)	\$ (20,624)	\$ 9,582	46.5%
Gain/(Loss) before Financing Activities	\$ 19,861	\$ (5,307)	\$ 25,168	474.2%	\$ 43,300	\$ (8,134)	\$ 51,434	632.4%

University Health System
Unaudited Consolidated Statement of Cash Flows
May 31, 2020

	May 2020 <hr/> <i>(In Thousands)</i>
Operating Activities	
Gain (Loss) from Operations	\$ 54,342
Adjustments to Reconcile Gain (Loss) from Operations to Net Cash Used in Operating Activities:	
Property Tax Revenue Considered Noncapital Financing Activity	29,433
Tobacco Fund Revenue	3,601
Interest Expense Considered Financing Activity	19,697
Changes in Operating Assets and Liabilities:	
(Increase) Decrease in Patient Receivables	32,249
(Increase) Decrease in Prepaid Assets / Other Current Assets	8,829
(Increase) Decrease in Intangible Assets	4,661
Increase (Decrease) in Accounts Payable	(15,165)
Increase (Decrease) in Compensated Absences	538
Increase (Decrease) due to Third-Party Payor Settlements	949
Increase (Decrease) in Accrued Liabilities	(17,831)
Increase (Decrease) in Medical Claims Payable	2,805
Increase (Decrease) in Deferred Revenue	11,458
Record OPEB under GASB75	-
Net Cash Used in Operating Activities	\$ 135,567
Noncapital Financial Activities	
Receipt of Property Taxes in Support of Operating Activity	(44,492)
Proceeds from Tobacco Settlement	(3,601)
Net Cash Provided by Noncapital Financial Activities	\$ (48,093)

University Health System
Unaudited Consolidated Statement of Cash Flows
May 31, 2020

	May 2020 <hr/> <i>(In Thousands)</i>
Capital and Related Financing Activities	
Receipt of Property Taxes in Support of Long-Term Debt	\$26,784
Repayment of Long-Term Debt	(193,635)
Interest on Long-Term Debt	(41,467)
Acquisition of Property, Plant, and Equipment	(49,348)
Acquisition of Property, Plant, and Equipment Bond Projects	4,068
Acquisition of Restricted Assets	(0.23)
Issuance of CO Series 2020	277,105
Premium on Series 2020	58,437
	<hr/>
Net Cash Used in Capital and Related Financing Activities	81,943
Investing Activities	
Investment Income	10,038
(Purchase) / Sale of Investments, Net	(91,476)
(Increase) Decrease Assets Limited as to Use	(175,285)
	<hr/>
Net Cash Provided by (used in) Investing Activities	\$ (256,722)
Net Increase (Decrease) in Cash and Cash Equivalents	\$ (87,305)
Cash and Cash Equivalents, Beginning of Year	<hr/> 310,462
Cash and Cash Equivalents, End of Period	<hr/> \$ 223,157 <hr/>

UNIVERSITY HEALTH SYSTEM
Unaudited Notes to Financial Statements
May 31, 2020

(In thousands)

	CFHP	Foundation	UHS	Total
1. Cash & Investments				
Cash (1)	\$93,213		\$129,944	\$223,157
Investments- Short Term (1)(4)	\$25,254		\$211,655	\$236,909
Assets Limited as to Use (1)	\$0	\$9,680	\$38,049	\$47,728
Investments- Long Term (2)	\$34,553		\$14,215	\$48,768
	\$153,020	\$9,680	\$393,863	\$556,562
 2. Patient Receivables - are net of allowance for charity and uncollectibles as follows:				
Accounts Receivable-Patients				\$406,398
Less: Allowance			-76.72%	(\$311,800)
Net Patient Receivables				\$94,598
 3. Board Designated Accounts				
Encumbered Capital (1)(4)				\$10,340
Future Capital Needs (1)(4)				\$40,573
Capital committed in 2019				(\$8,397)
Capital Account Balance Committed to Women's and Children's (1)(4)				\$217,887
Capital Reserves Committed to Epic (1)(4)				\$16,510
Emergency Operating Account (2)				\$307,834
Self Insurance Account (3)				\$5,448
			Total Board Designated Accounts	\$590,196
 4. Restricted Accounts:				
Certificate Fund-Securities (1)(4)				\$15,175
Project Fund Certificate Series 2018				\$271,476
Project Fund Certificate Series 2020				\$170,316
			Total Restricted Accounts	\$456,966
 5. Net PP&E				
Placed In Service				\$1,045,320
Non-Bond Projects - In Progress				\$94,357
Bond Projects - In Progress				\$38,827
				\$1,178,504
 6. Other Assets				
Investments in and advances to affiliates				\$2,115
Deferred Outflow of Resources				\$54,604
Deferred Outflow-Debt Refin 2016				\$12,513
OPEB - Deferred Outflow of Resources				\$11,859
Tax Fund Deferred Outflow Loss				\$1,857
			Total Other Assets	\$82,948

(1) Frost Trust - Money Market

(2) Frost Trust - Gov't Securities Invested in Gov't Securities compliant with Public Funds Investment Act

(3) Broadway Bank Trust - Invested in Gov't Securities compliant with Public Funds Investment Act

(4) Local Government Pools



University
Health System

**THINKING
BEYOND**

Financial Report

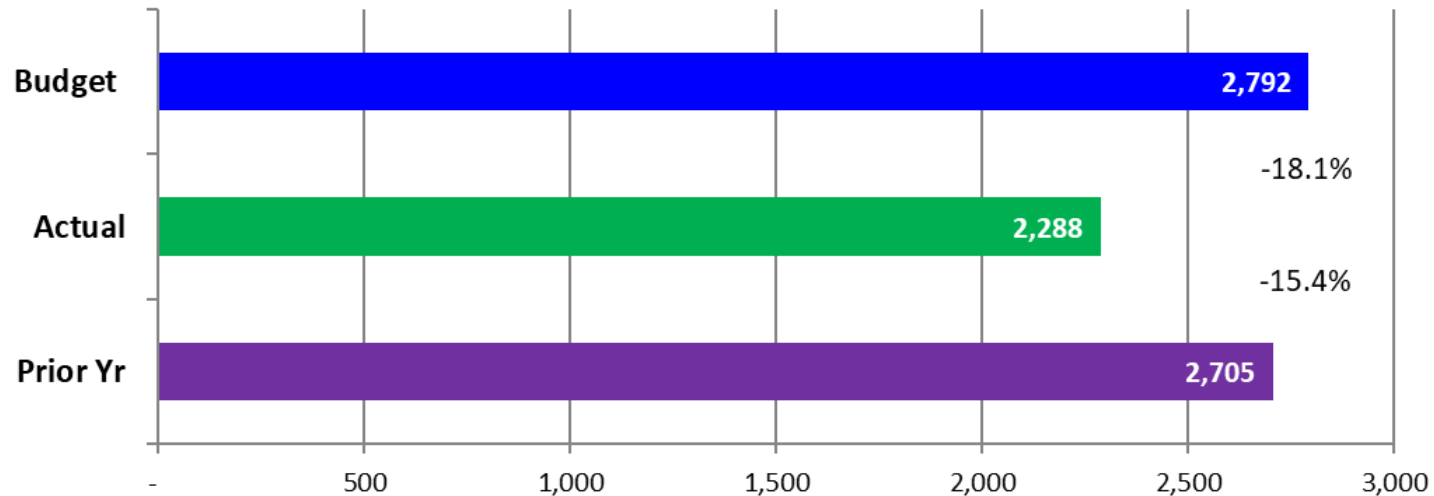
**Presented to the
Bexar County Hospital District
Board of Managers**

Tuesday, June 30, 2020

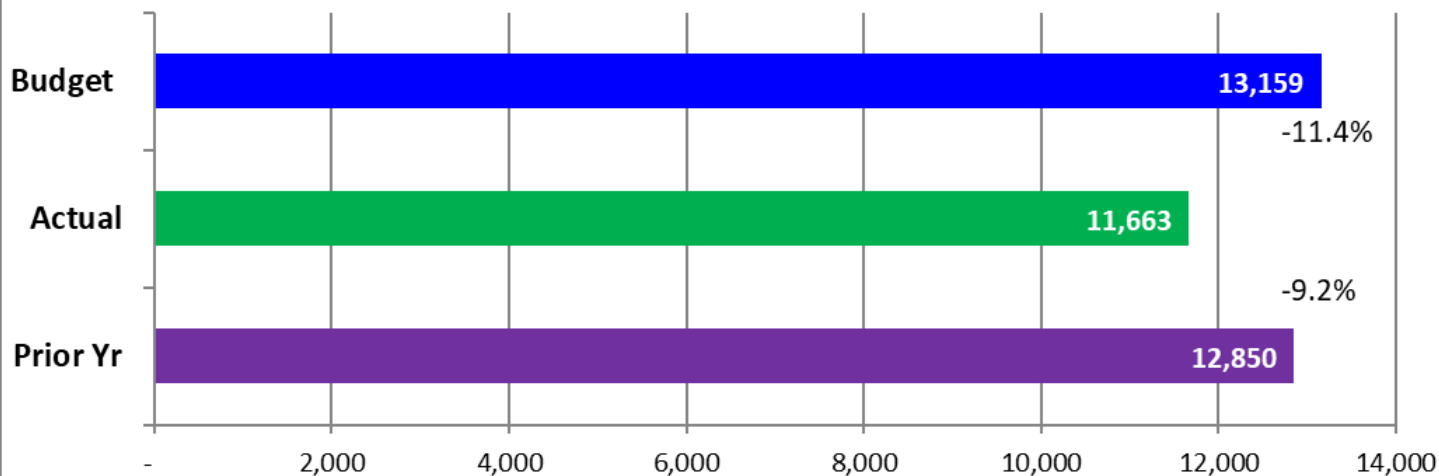
Reed Hurley, Chief Financial Officer

May Inpatient Discharges

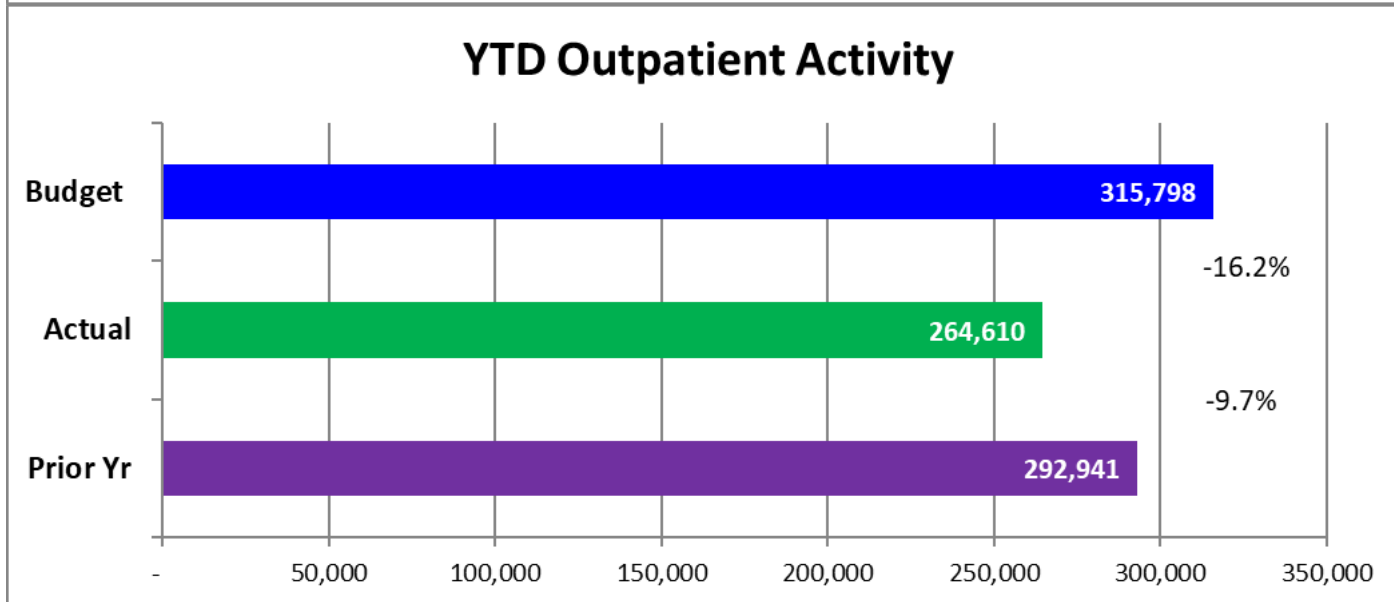
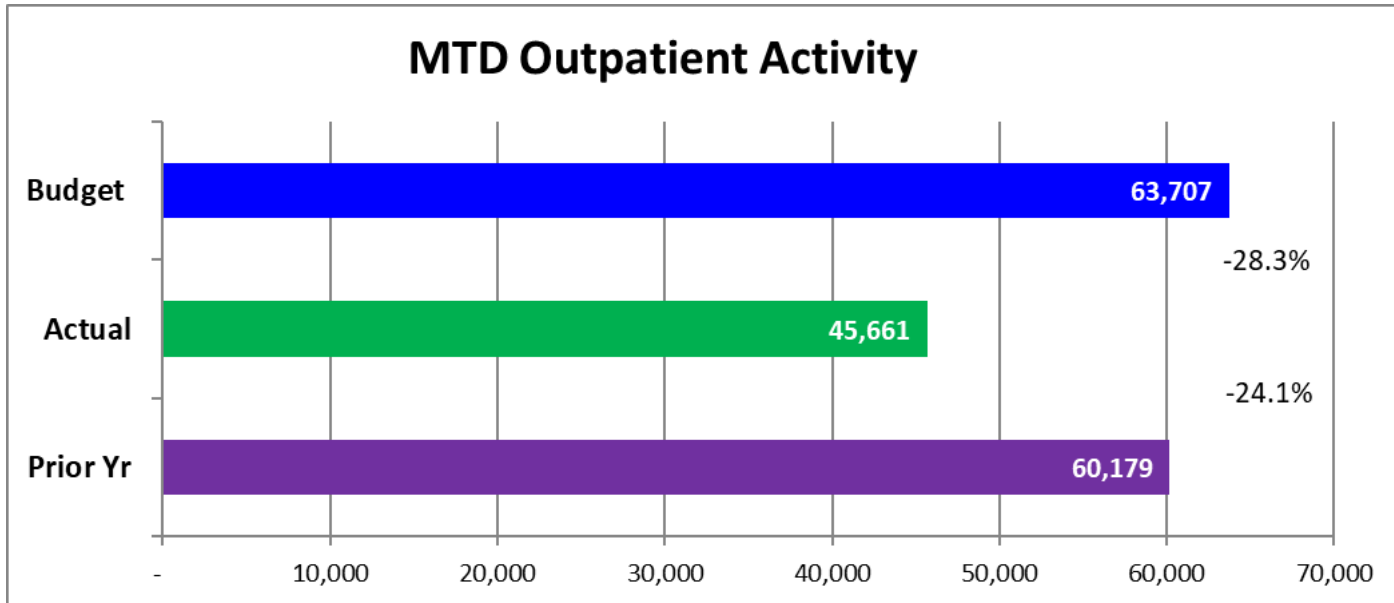
MTD Inpatient Discharges



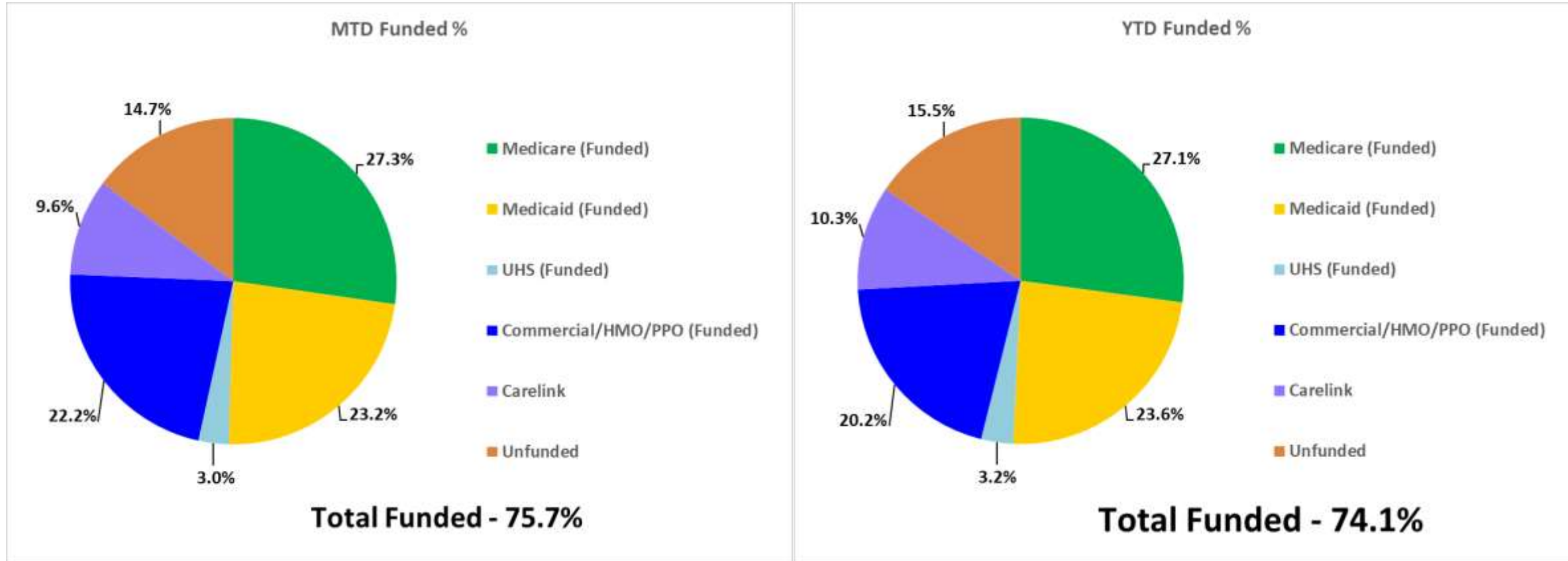
YTD Inpatient Discharges



May Outpatient Activity



May 2020 Payor Mix



2016 YTD Actual Funded: 73.5%
2017 YTD Actual Funded: 73.8%
2018 YTD Actual Funded: 74.3%
2019 YTD Actual Funded: 74.0%

May 2020 Actual to Budget

(Dollars in 000's)

	MTD	Plan	Variance	YTD	Plan	Variance
Operating Gain	\$23,183	(\$1,185)	\$24,368	\$54,342	\$12,490	\$41,852
Depreciation Expense	(\$5,206)	(\$6,414)	\$1,208	(\$27,086)	(\$32,082)	\$4,996
Other Non-operating	\$1,883	\$2,292	(\$408)	\$16,045	\$11,458	\$4,586
Bottom Line	\$19,861	(\$5,307)	\$25,168	\$43,300	(\$8,134)	\$51,434

May Consolidating Financial Summary

(Dollars in 000's)

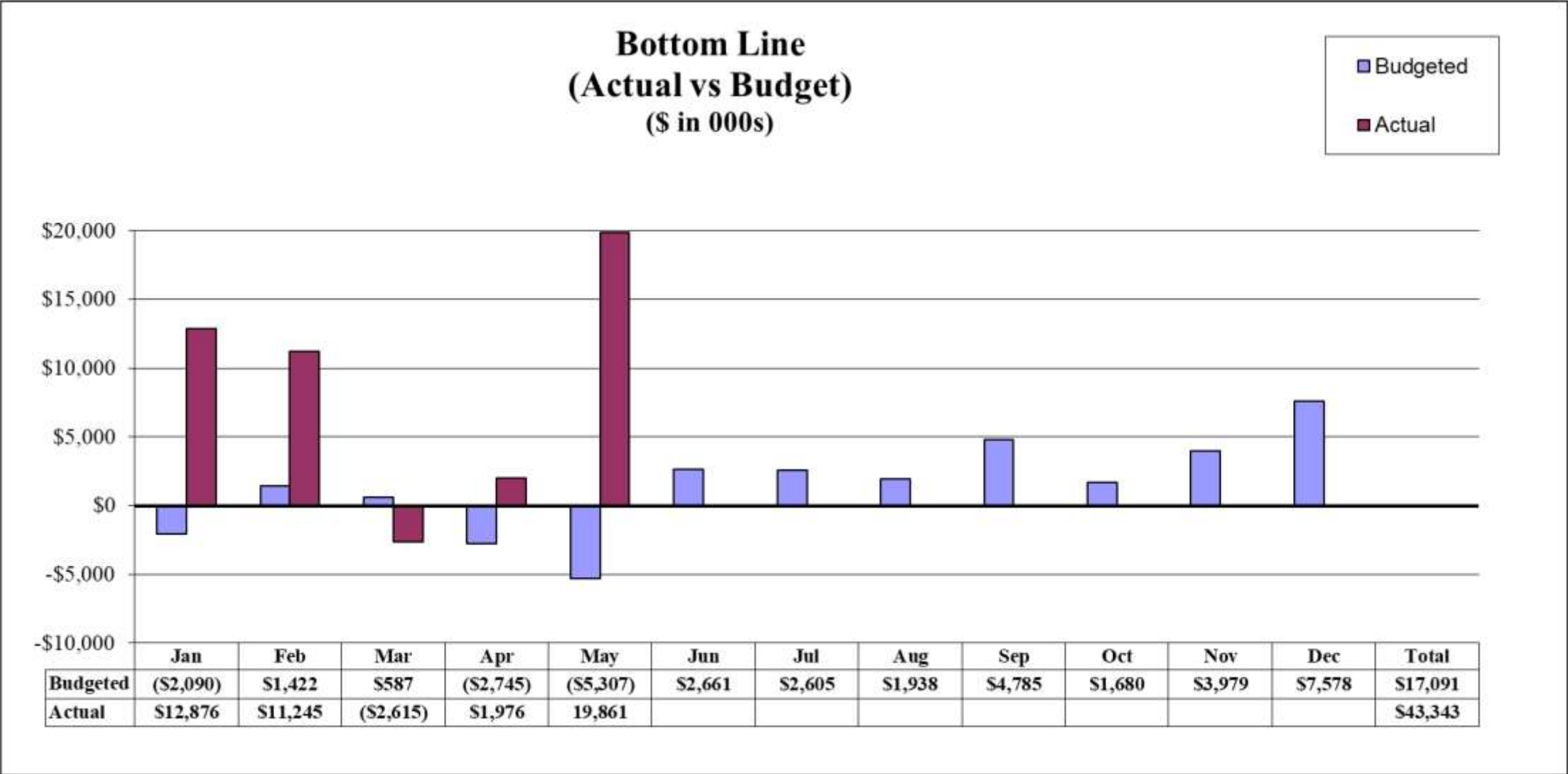
	May 2020			May Year to Date 2020		
	UHS less CFHP	CFHP	Consolidated	UHS less CFHP	CFHP	Consolidated
Bottom Line	\$10,872	\$8,989	\$19,861	\$33,542	\$9,758	\$43,300
Budget	(\$4,573)	(\$734)	(\$5,307)	(\$862)	(\$7,272)	(\$8,134)
Budget Variance	\$15,446	\$9,722	\$25,168	\$34,404	\$17,030	\$51,434

Crosswalk Actual to Budget

(\$'s in millions)

May 2020 Budgeted Bottom Line	(\$5.3)	May YTD 2020 Budgeted Bottom Line	(\$8.1)
Revenue Impacts		Revenue Impacts	
Net Patient Revenue	(\$8.6)	Net Patient Revenue	(\$33.6)
CARES Act Revenue	\$0.8	CARES Act Revenue	\$7.3
SNF Pt Revenue	\$3.1	SNF Pt Revenue	\$5.8
Supplemental Revenue (DSH, UC, DSRIP, GME, & NAIP)	\$7.3	Supplemental Revenue (DSH, UC, DSRIP, GME, & NAI)	\$7.3
CFHP Premium Revenue	\$5.3	CFHP Premium Revenue	\$6.8
Net Other Changes	(\$0.6)	Net Other Changes	(\$2.2)
Revenue Variance to Budget	\$7.3	Revenue Variance to Budget	(\$8.7)
Operating Expense Impacts		Operating Expense Impacts	
CFHP Claims Expense	\$6.0	Employee Compensation	\$18.1
Employee Compensation	\$5.2	CFHP Claims Expense	\$14.8
Epic Implementation	\$4.2	Pharmaceuticals	\$6.5
Pharmaceuticals	\$1.5	Medical Services	\$4.7
Medical Services	\$1.2	Implants	\$4.5
Management Fees	\$0.9	CFHP Admin Expense	\$4.4
SNF Expense	(\$3.1)	Epic Implementation	\$4.4
Medical Supplies	(\$1.3)	SNF Expense	(\$5.8)
		Medical Supplies	(\$4.4)
Net Other Expense Changes	\$2.5	Net Other Expense Changes	\$3.3
Operating Expense Variance to Budget	\$17.1	Operating Expense Variance to Budget	\$50.5
Non-Operating Expense Impacts		Non-Operating Expense Impacts	
Unrealized Gain/Loss	\$0.1	Unrealized Gain/Loss	\$5.0
Depreciation and Amortization	\$1.2	Depreciation and Amortization	\$5.0
Premium Deficiency Reserve	\$0.0	Premium Deficiency Reserve	\$0.2
Investment Income	(\$0.6)	Investment Income	(\$0.7)
Non-Operating Expense Variance to Budget	\$0.8	Non-Operating Expense Variance to Budget	\$9.6
Bottom Line Reported	\$19.9	Bottom Line Reported	\$43.3

Monthly Financial Performance



2020 Operating Indicators

	Actual 2019 Year End	Actual	Goal	% Variance
Days Revenue in Accounts Receivable excluding SNF	66.72	59.53	66.00	9.8%
Days Revenue in Accounts Receivable excluding SNF and CareLink	61.37	53.89	61.00	11.7%

(UHS Less CFHP)	Actual 2019 Year End	Month	Budget	% Variance	YTD	YTD Budget	% Variance
Adjusted Discharges	5,412	4,185	5,927	-29.4%	23,709	28,214	-16.0%
Net Patient Revenue per AD	\$11,822	\$12,808	\$10,486	22.1%	\$11,603	\$10,943	6.0%
Salary Cost per AD	\$8,279	\$10,642	\$8,139	-30.8%	\$9,295	\$8,302	-12.0%
Supply Cost per AD	\$4,051	\$5,060	\$3,847	-31.5%	\$4,330	\$3,939	-9.9%
Total Expense per AD (1)	\$21,898	\$25,440	\$20,441	-24.5%	\$22,641	\$20,626	-9.8%
Gain(Loss) from Operations per AD	\$1,710	\$7,198	(\$36)	20240.7%	\$2,592	\$742	249.1%
Funded Patient %	74.0%	75.7%	74.0%	2.2%	74.1%	74.0%	0.2%
Medicare CMI	1.809	1.870	1.806	3.5%	1.851	1.806	2.5%

(1) Excludes SNF Expenses



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Update on the Women's and Children's Hospital and Associated Projects

Background:

The architectural and engineering (A/E) team of Marmon Mok Architecture, LLP (a.k.a. Marmon Mok/ZGF) was selected by University Health System (Health System) for the design and planning services for the Women's and Children's Hospital and Associated Projects (Project). The A/E team was authorized and engaged in March 2018 to provide the first phase (Phase I) of design and planning services for the Project. Phase I included master planning, program validation, scope alignment, site investigations, and budget development. In July 2018 the A/E team commenced full architectural and engineering design services for the Project.

The Project's Construction Document Phase is underway for the Garage and the Women's and Children's Hospital, including the build out of floors 8-11 which will accommodate the inpatient programs identified in the Blue Cottage Clinical Space Program. Also included in this design phase is the 12th Floor Core and Shell and the Podium Expansion Core and Shell.

Analysis:

At the completion of 50% Construction Document (CD), the construction manager provided an updated cumulative construction cost estimate which was reviewed and validated. This construction cost estimate has accounted for changes in design elements that were identified in both the schematic and design development phases. These design elements included:

- Core and shell growth in the Hospital, including additional fit-out
- Programming true-up of functional departmental areas
- Building circulation
- Mechanical/electrical infrastructure

- Increased parking capacity in the Garage to 900 spaces
- Further development of interior build-out design (finishes and fixtures)
- Podium Expansion
- Addition of Level 12 Core and Shell
- Build out of Levels 8-11
- Fire Command Room conceptual design
- CUP and MEP infrastructure revisions to accommodate the Podium Expansion, Level 12 addition and Additional Fire Command Room

The A/E team has completed the programming and conceptual documents for the Podium expansion, including space for future support services (i.e. kitchen, dining, lab, interventional radiology, etc.) to be located within that structure and ultimately closer and more efficient to the patients.

The additional scope of the Podium, 12th floor core and shell and build out of additional floors was included in the 50% Construction Document (CD) phase. The 12th floor core and shell and build out of additional floors 8 – 11 are current with the New Garage and New Hospital progressing toward 100% CD's to be issued in July 2020.

Upon approval the A/E team will continue progressing design of the 12th floor and Podium Expansion Kitchen, Seryery, Dining Room, Conference Rooms, and corridor connection to the staff bridge to support the construction schedule and a timely opening.

Build out of the Kitchen, Seryery, Dining Room, Conference Rooms, and corridor connection are not currently approved for complete design and construction.

In order for the Health System to meet the increased demand for hospital beds due to current events in our community, and to improve operational efficiency at University Hospital, the Board approved in March 2020 the following additions to the project scope:

- Core and shell growth in the Hospital, including six (6) new loading dock bays
- Final true-up of programming of functional departmental areas
- Mechanical Exhaust System modifications to Garage to accommodate sub-level parking

- Addition of 12th Floor (Core & Shell)
- Build-Out of Floors 8-12
- Podium Expansion (Core & Shell)

The timing of these additional adjustments to the construction project scope is critical to ensure the appropriate sequencing with similar construction for the Project and to be the most cost effective.

These project modifications are in line with the overall clinical program as well as the Master Facility Plan. The current approved Project budget of approximately \$689.00M is summarized in Attachment "A".

Progress update:

a) Heart/Vascular and Endoscopy Center

- Construction commenced in June 2019 with Phase I, Transfusion Services which completed in October 2019.
- Ongoing work includes above ceiling and in wall HVAC, electrical, plumbing rough-in, and fire sprinkler relocations. Medical gas connections to existing system. Wall framing and structural reinforcement for support of Cath Lab equipment. Installation of sheetrock and wall insulation.
- Upcoming work includes installation of new HVAC, electrical, plumbing and fire sprinkler relocations; medical gas connections to existing risers; sheetrock both side of walls and insulation.
- Procurement of remaining medical equipment (Groups 1 & 2) is ongoing.
- Furniture design and validation is complete and procurement efforts will begin in July.
- IT validation is ongoing with procurement efforts planned to begin in July.
- Substantial completion for construction will be 4th Quarter 2020.

b) Women's & Children's Hospital

- Re-routing of utilities began in August 2019 and was completed in October 2019.
- Enabling projects prior to the demolition of the North Parking Garage are complete.

- Demolition of the North Parking Garage is complete excluding replacement of exterior precast panels on the West Parking Garage.
- Ongoing work includes sitework and drilled piers with associated underground utilities which will be continuing through the summer of 2020.
- 100% CD development is ongoing and scheduled to issue in July.
- GMP 10 including the remaining superstructure, mechanical, electrical and plumbing infrastructure, and long lead equipment for the Women's and Children's Hospital through Level 12 and Podium was approved in May.

c) Garage

- Ongoing work includes sitework, excavation and retention system.
- Upcoming work will include underground utilities and foundation drilled piers.
- 100% CD development is ongoing and scheduled to issue in July.
- GMP 10 including the remaining superstructure, mechanical, electrical and plumbing infrastructure, and long lead equipment for the Women's and Children's Hospital through Level 12 and Podium was approved in May.

d) Podium Expansion

- A/E schematic plans are complete.
- Further development of design is ongoing to be included in a future design package.
- Demolition of the cisterns is nearly complete.
- Ongoing work includes sitework and excavation.
- Upcoming work will include drilled piers and underground utilities.

Community Outreach Plan:

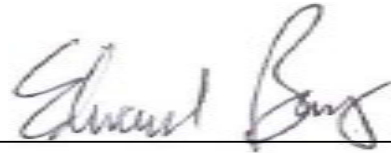
The current Project tracking information noted below related to the Construction Manager at Risk (CMAR). The information below represents current percentages related to the current CMAR agreement through GMP 10 including all subcontracted work which is an interim report as subcontracting efforts continue.

Small	Hispanic	African American	Other Minority	Woman	Veteran	SMWVBE Total	Local
3.9%	6.54%	9.48%	0.05%	11.13%	0.42%	31.52%	77.66%

This report is provided for information only. No action is required by the Board of Managers.



Don Ryden
Vice President
Planning Design and Construction



Edward Banos
Executive Vice President/
Chief Operating Officer

George B. Hernández, Jr.
President/Chief Executive Officer

Attachment A

**WOMEN'S AND CHILDREN'S HOSPITAL & ASSOCIATED PROJECTS
 BOARD APPROVED PROJECT BUDGET SUMMARY**

(in millions)

June 30, 2020

	Initial Approved Budget	Budget Changes Approved	Current Approved Budget
Construction	\$ 21.0	\$ (1.1)	\$ 19.9
A/E Fees	\$ 1.9	\$ -	\$ 1.9
Other Fees/Permit/Contingency/Misc	\$ 2.1	\$ (1.3)	\$ 0.8
FFE/IT	\$ 2.0	\$ -	\$ 2.0
Medical Equipment	\$ 25.0	\$ 7.2	\$ 32.2
HEART, VASCULAR, ENDOSCOPY CENTER	\$ 52.0	\$ 4.8	\$ 56.8
Construction	\$ 262.0	\$ 127.0	\$ 389.0
A/E Fees	\$ 28.2	\$ 8.1	\$ 36.3
Other Fees/Permit/Contingency/Misc	\$ 29.8	\$ 11.4	\$ 41.2
FFE/IT	\$ 19.0	\$ -	\$ 19.0
Medical Equipment	\$ 25.0	\$ -	\$ 25.0
WOMEN'S & CHILDREN'S HOSPITAL	\$ 364.0	\$ 146.5	\$ 510.5
Construction	\$ 30.0	\$ 13.5	\$ 43.5
A/E Fees	\$ 1.9	\$ -	\$ 1.9
Other Fees/Permit/Contingency/Misc	\$ 4.1	\$ 0.02	\$ 4.3
PARKING STRUCTURE	\$ 36.0	\$ 13.7	\$ 49.7
Construction	\$ -	\$ 39.4	\$ 39.4
A/E Fees	\$ -	\$ 6.0	\$ 6.0
Other Fees/Permit/Contingency/Misc	\$ -	\$ 3.6	\$ 3.6
FFE/IT	\$ -	\$ -	\$ -
Medical Equipment	\$ -	\$ -	\$ -
PODIUM EXPANSION	\$ -	\$ 49.0	\$ 49.0
BOARD CONTINGENCY	\$ 23.0	\$ -	\$ 23.0
TOTAL	\$ 475.0	\$ 214.0	\$ 689.0



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Quality Report

The University Health System Quality Report includes a review of the Health System quality metrics performance with updates regarding ongoing initiatives to improve the Health System's publicly reported quality data.

The Health System's quality metrics for 2020 include the following performance categories:

- Length of stay (LOS)
- Sepsis LOS
- Mortality
- Hospital readmissions
- PSI-90
- Patient safety composite
- Hospital-Acquired Infections (HAI)
- Sepsis bundle compliance (SEP-1)
- Cesarean section core measure (PC-02)
- Quality process composite

These ten categories represent a majority of items that comprise the publicly reported Centers for Medicare & Medicaid Services (CMS) Hospital Star Rating and include key metrics for Leapfrog Hospital Safety Grade. The following is a summary of the Health System's performance for each category year to date (YTD) from January through April 2020.

Length of Stay and Sepsis LOS

These metrics are calculated as the ratio of observed inpatient length of stay (LOS) to expected LOS. Outcomes with an observed to expected ratio (O:E) less than 1.0 are performing better than expected and those greater than 1.0 are performing

worse than expected. Our 2019 baseline performance was 0.85 compared to our 2020 goal of 0.81 (which represents top quartile performance in our comparative database). Year to date performance of all inpatient LOS is better than baseline and 99% to goal.

Currently, the average length of stay for severe sepsis/septic shock patients is an opportunity for improvement. Our 2019 baseline performance for sepsis LOS was 14.5 compared to our 2020 goal of 13.3 (which represents 8.3% performance improvement from our 2019 baseline). We have significant opportunity in this metric as indicated by our relative performance compared to other institutions in our comparative database. Year to date performance for sepsis LOS is currently worse than baseline and 81% to goal. Efforts to improve our compliance with the CMS sepsis bundle of care are also actively managed to help improve our performance in this category.

In addition, we expect that the efforts of the Hospital Operations team to improve discharge by noon rates and overall hospital throughput, will be reflected in future performance.

Mortality

The standard measurement of mortality is calculated as an observed to expected ratio based on the types of patients seen, including their diagnoses and severity of illness. This metric is influenced by reducing inpatient mortality, use of other appropriate healthcare settings such as hospice, and by accurate clinical documentation that properly reflects the severity of illness of inpatients. Year to date performance is 4% worse than the targeted goal for 2020, however, our current rate represents the 70th percentile in our national comparative database.

Continued efforts in this area include initiatives to support early identification and evidence-based interventions to reduce mortality for sepsis patients. Collaborative efforts between the Health System and UT Health San Antonio have improved sepsis bundle compliance as compared to 2019, including the timing and delivery of multiple elements to reduce sepsis-specific mortality. Other efforts that continue to influence the overall mortality metric performance include provider-focused documentation improvement initiatives and the early identification and appropriate placement of patients who require hospice care.

Hospital Readmissions

The standard measurement of hospital readmissions is calculated as a composite metric of inpatient readmissions representing all payers for the eight readmission diagnoses incorporated into the CMS Readmission Reduction Program including the following: all acute-care patients (ACA); acute myocardial infarction (AMI); congestive heart failure (CHF); chronic obstructive pulmonary disease (COPD); pneumonia (PNE); stroke; coronary artery bypass graft surgery (CABG); and hip and knee joint replacement surgery (THA/TKA). Our goal within this category is to provide a level of care and support for our patients that leads to a reduction of potentially preventable readmissions to the hospital within 30 days of the initial admission.

Year to date for 2020, our 30 day readmission rate observed to expected ratio, is 0.91, better than 2019 baseline, but not yet at our 2020 goal of 0.84, which represents the 50th percentile performance in our comparative database. In 2019, the Health System launched a patient navigation program initially focused on the cardiac patient population (CHF and AMI) with clinical patient navigators conducting focused acute care patient and family education. This ensures follow-up appointment scheduling, post-acute care follow-up phone calls, as well as providing individual handoff of patient care to ambulatory patient navigators after the 30-day follow-up period. These efforts improve the patient experience and help ensure the effectiveness of transitions of care from acute inpatient care to ambulatory care settings. Expanding the availability of post-acute care follow up appointments within seven days of discharge and the optimization of the cardiac care navigator team has demonstrated positive results.

PSI-90 and Health System Patient Safety Composite

The Health System patient safety composite metric was updated in 2020 as compared to the 2019 program, reflecting our increased focus on specific components of the Leapfrog Hospital Safety Score and the Patient Safety Indicator (PSI) composite (PSI-90) that also impacts the CMS Hospital Star Rating program. PSIs are specific, hospital-acquired patient outcomes used to measure safety. PSI-90 is a calculated, risk-adjusted composite metric determined from clinical documentation coding and is composed of ten separate metrics to include the following:

- Pressure Ulcer - Per 1000 Inpatients
- Iatrogenic Pneumothorax - Per 1000 Inpatients
- In Hospital Fall with Hip Fracture - Per 1000 Inpatients
- Perioperative Hemorrhage or Hematoma - Per 1000 Inpatients
- Postoperative Acute Kidney Injury Requiring Dialysis - Per 1000 Inpatients
- Postoperative Respiratory Failure - Per 1000 Inpatients
- Perioperative Pulmonary Embolism or DVT - Per 1000 Inpatients
- Postoperative Sepsis - Per 1000 Inpatients
- Postoperative Wound Dehiscence - Per 1000 Inpatients
- Accidental Puncture or Laceration - Per 1000 Inpatients

For 2020, the Health System is performing better than 2019 baseline and 2020 target. Our YTD 2020 performance for the PSI-90 metric has improved significantly from our 2019 baseline performance and is better than goal (105% of goal).

In addition to our work to improve the overall PSI-90 performance, we are focusing on six of these PSI metrics in the Health System's Patient Safety Composite for 2020 including:

- Pressure Ulcer (PSI-3)
- Perioperative Hemorrhage or Hematoma (PSI-9)
- Postoperative Respiratory Failure (PSI-11)
- Perioperative Pulmonary Embolism or DVT (PSI-12)
- Postoperative Sepsis (PSI-13)
- Accidental Puncture or Laceration (PSI-15)

Our 2020 year to date performance of the Health System Patient Safety Composite is exceeding goal (111% of goal).

Actions to improve PSI-90 and the Health System Patient Safety Composite performance include work of the quality medical information team (QMIT), which conducts real-time review of all patient safety indicators specific to provider documentation. UT Health San Antonio physician leaders are also working with the Health System to champion efforts in order to reduce these patient safety ev

Hospital-Acquired Infections Composite

The Health System's Hospital-Acquired Infections Composite metric includes:

- Central Line Associated Blood Stream Infections (CLABSI)
- Catheter Associated Urinary Tract Infections (CAUTI)
- Methicillin-Resistant *S. aureus* bloodstream infection (MRSA)
- Hospital-Acquired *Clostridioides difficile* colitis (CDI)
- Deep and organ-space Surgical site infections (SSI) for colon and hysterectomy surgical patients

Our 2019 standardized infection ratios (SIR) for all HAIs were substantially better than the national SIR in all six categories of infections.

Year to date 2020 performance has improved in two healthcare associated infection categories from the 2019 baseline, including a 21% infection reduction for CDI. This represents a value that is 50% better than national SIR performance. We have had zero SSI hysterectomy cases year to date for 2020.

A significant contribution to this achievement is demonstrated through the success of the Health System's Achieving Zero program, which identifies inpatient nursing units that prevent one or more hospital acquired infections for at least one year.

Sepsis Bundle Compliance

The sepsis bundle (SEP-1) is a stand-alone quality metric for 2020 and is the most complicated core measure, requiring multiple patient interventions at specific time intervals. The first three clinical interventions must occur and be documented within 3 hours of severe sepsis onset, while the remaining interventions must occur and be documented within 6 hours of septic shock onset. SEP-1 is measured by the review of a random sample population of adults 18 years and older with a final coded diagnosis of severe sepsis or septic shock.

Health System performance in 2020 for SEP-1 has improved 37% better than 2019 baseline performance, although still worse than the 2020 targeted goal. The Health System has placed increased focus on improving this metric with the use of key performance indicators, the development of nurse driven protocols to accelerate care, and greater collaboration between staff and providers working in the Emergency Department and the inpatient areas to standardize sepsis management.

A sepsis executive committee meets regularly with a goal of reducing mortality and increasing overall sepsis bundle compliance through a review of current results with follow up actions.

Cesarean Section Core Measure

The Cesarean section rate core measure (PC-02) examines the rate of nulliparous women with a term, singleton baby in a vertex position delivered by cesarean birth. All cases are reviewed individually with the Medical Director of Obstetric Services. The 2020 goal for this stand-alone core measure is 23% which is reflective of the 50th percentile in our comparative database and is below (lower is better) the Leapfrog Hospital Safety Grade goal of 23.8%. Year to date 2020 performance is better than 2019 baseline at 28% but not yet at goal.

Quality Processes Composite

Three CMS-defined patient core measures comprise the Health System's process composite metric, which include:

- Venous thromboembolism prophylaxis (VTE-6)
- Influenza vaccination (IMM-2)
- Early elective delivery (PC-01).

The VTE-6 measure assesses the number of patients diagnosed with confirmed venous thromboembolism (VTE) during hospitalization who did not receive VTE prophylaxis between hospital admission and the day before the VTE diagnostic testing order date. This measure is an assessment of a hospital's compliance with evidence based practice to prevent VTE development in high risk patients.

The IMM-2 measure is determined by a review of a random sample of inpatients, six months and older, who receive influenza vaccine during influenza season (October through March).

The PC-01 measure identifies patients with elective vaginal deliveries or elective cesarean births at or greater than 37 weeks of gestation and less than 39 weeks of gestation without a documented medically appropriate reason for early elective delivery.

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Year to date 2020 performance for this composite metric is significantly better than 2019 baseline and better than goal at 133% to target with zero fallouts for VTE-6 and PC-01 and an improved performance compared to 2019 of 98% compliance (higher is better) for IMM-2.

This report is provided for informational purposes only; no action is required by the Board of Managers.

Brian N. Lewis, MBA
Vice President, Quality and Clinical
Outcomes

Emily E. Volk, MD, MBA, FCAP
Senior Vice President, Clinical Services

Bryan J. Alsip, MD, MPH
Executive Vice President/
Chief Medical Officer

George B. Hernandez, Jr.
President/Chief Executive Officer



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Annual Report on Learning and Development

INTRODUCTION:

This report, presented to the University Health System Board of Managers, outlines the current status of workforce competence and the means by which staff competence is developed and monitored. This report quantifies the Health System's staff development efforts and assesses outcomes.

2019 PROGRAMS AND INITIATIVES

Our ongoing, clear-cut business strategy, *Triple Aim Plus*-- **improve patient experience, quality, efficiency, and access**—and our learning strategy are strongly linked. **Triple Aim Plus** is hardwired into all learning and development efforts from inception to final report. All phases of learning and development have **Triple Aim Plus** at their core, including needs assessment, content, facilitator selection, delivery mode and evaluations.

The Center for Learning Excellence® (CLE) impacts every employee at our organization. Its scope is enterprise-wide, with crucial responsibilities in supporting the strategic goals, such as:

- Comprehensive onboarding, including new employee, nursing, ambulatory and departmental orientation
- eLearning, including all compliance training
- American Heart Association programs, including Basic Life Support, Heartsaver (English/Spanish), Advanced Cardiac Life Support, Pediatric Advanced Life Support, and Instructor and Faculty Training
- Institute for Leaders
- Patient Care Skills and Patient Experience
- Personal and Professional Development
- Communication and Team Building

- Diversity and Inclusion
- Tuition, continuing education and certification reimbursement
- And a multitude of other educational offerings

➤ **DEVELOPING THE NEXT GENERATION OF HEALTHCARE PROFESSIONALS:**

The Health System actively supports developing the next generation of healthcare professionals through our Junior Volunteer Program and affiliation agreements with Universities, Colleges and local School Districts.

Junior Volunteer Program

The Junior Volunteer program provides the opportunity to explore healthcare careers, learn new skills, develop new interests and build new relationships. Volunteer Services earned the distinction of Certifying Organization in the youth category of the President's Volunteer Service Award (PVSA). This is the premier volunteer awards program encourages young citizens to live a life of service through presidential gratitude and national recognition. A Certifying Organization is an organization that has been granted authority, through an application and review process, to administer the Presidential Award to youth volunteers. A total of 48 students earned the Presidential Award in 2019, representing an increase of 25 students over last year.

- 48 junior volunteers successfully completed the program (75 hours +)
 - 34 junior volunteers received the Presidential Award – Young Adult Bronze
 - 14 junior volunteers received the Presidential Award- Teen Gold
- 7 independent school districts participated in the summer program: Alamo Heights, Boerne, Harlandale, Judson, Northeast, Northside, and San Antonio.
- 2 charter/private schools participated: BASIS San Antonio Charter, and Antonian College Preparatory High School
- 5,652.31 hours volunteered over a 10-week period
- \$141,872.98 in equivalent salary and benefits savings
(Independent Sector estimates the current value of a volunteer hour is \$25.10 for Texas.)

Camp 98.6: The Next Generation of Health Professionals

This week-long camp, a collaboration among the Health System, St. Philip's College, Judson High School and Harlandale High School, took place in June

2019. In partnership with Judson High School, 13 students received a crash course in health careers. The students attended classes, listened to speakers and participated in hospital observations. The students experienced a “mock” pediatric transport via the AirLIFE helipad, participated in newborn relay race (diapering, dressing & swaddling), interacted with physical therapists and participated in physical therapy exercises as well as practiced CPR skills in the Simulation Lab.

The Education Pipeline: Student Affiliation Agreements

In 2019 the Health System had active agreements with 92 education institutions resulting in 3,107 students completing rotations/placements in clinical and administrative placements. This number of students represents a 265% increase over last year.

In 2019 the Health System had active agreements with East Central, Edgewood, Harlandale, North East, Northside and San Antonio Independent School Districts and facilitated the clinical rotations for 247 high school from McCollum, Health Careers, Clark, and John Marshall. This number represents a 213% increase over number of high school students served last year.

All of the above students were afforded either clinical rotation experience and/or real-world health-care experience in 45 different fields like nursing, respiratory therapy, occupational therapy, radiology technology, physician assisting, social work, health care administration and medical assisting just to name a few.

➤ ONBOARDING:

Employee engagement starts on day one by establishing a strong connection with our new hires. In system-level onboarding, the Journey Begins NOW, we create an inclusive, interactive environment providing motivation and information on how new employees can connect with our culture and organizational goals. The Journey Continues targets engagement and retention of a key group, nurses, who make up 26% of our workforce.

2019 New Employee Orientation Attendees: 1,605

2019 Nursing Orientation Attendees: 537

➤ TECHNOLOGY ENHANCEMENT UPDATE:

Education Connection

The Health System fosters individual and organizational growth, creating a better-

equipped workforce, through its support of employee participation in college credit, continuing education and certification programs. The education reimbursement fund, administered by CLE, reimburses employees successfully completing these programs.

The launch of *Education Connection* system-wide in May 2018 has been a great success. In 2019, one CLE staff member processed \$395,121.96 in Continuing Education Reimbursements for 1,943 employees and \$569,039.28 in Tuition Reimbursements for 382 employees who attended 65 universities or colleges.

Education Connection has increased employee satisfaction with ability to enter their own requests, check balances and check status updates online; Employees have received continuing education reimbursement checks timely and freed up Accounts Payable to perform other tasks.

➤ **UPSKILLING EMPLOYEES - COMMUNITY PARTNERSHIP:**

Project QUEST, a community partner that implements training programs for professional, high-paying jobs through various funding streams, and the health system's relationship dates back to 1995. Since that time, the health system has hired many graduates from their healthcare training programs and partnered on many unique programs like the new Certified Professional Coder program.

Regular information sessions are held to promote Project QUEST's offerings. Employees such as Food Service Techs, Medical Assistants, and Administrative Assistants have taken advantage of the partnership and have upskilled into new roles such as Registered Nurses, Radiography Techs, Medical Billing & Coding, Full Stack Software Development, Systems Administration, Respiratory Therapy Techs, and many more. These employees become eligible for programming based on a multi-step acceptance process that includes: Testing (Math and Reading level), Intake and Assessment, Certification, and Final Interview.

The Certified Professional Coder (CPC) program was developed as our organization faced challenges in recruiting and retaining skilled coders. Knowing our need, Project QUEST offered resources to provide an on-site CPC training program. The program was marketed within our health system and applicants had to meet stringent criteria. Applicants were vetted through their supervisors and then were referred to Project QUEST to be screened for eligibility of grant funding. The CPC program had eight candidates successfully complete the six-

month program. Initially two participants passed the American Association of Professional Coders Certification exam, one re-tested and passed, two are planning to re-test for a third time and the remaining three students did not pursue a national certification however have gained the necessary skills to pursue promotion opportunities with the Health System. Long term, certified candidates can code 2,500 more accounts per week as a group and can replace current vendors resulting in an estimated \$10,000 savings per month.

➤ **INSTITUTE FOR LEADERS:**

With profound challenges in our industry and rapid growth in the Health System, developing a pipeline of ready leaders is a priority. In 2019, 30 leaders graduated from the Institute for Leaders Supervisors Development Academy (SDA).

The SDA capstone projects were supported by talent development, Volunteer Director Coaches, and Lean Transformation/Coaching. Two highlights of the thirty action learning projects included:

- Reduction of Central Line Associated Blood-stream Infections (CLABSI) from January-September 2018 (8 incidents) to 0 for the remaining of year; this not only saved lives but also reduced estimated costs averaging \$560,000 (\$70,000 x 8).
- Decreased wait times in outpatient laboratory by 25%, which translated to 12 minutes and improved patient satisfaction scores from 80% to 85%.

➤ **INNOVATIVE INITIATIVE – LEADER TRAINING ON EMPLOYEE ENGAGEMENT:**

Know-on-the-Go hosted by eJoyce a virtual, animated facilitator, was a series of 3-4 minute videos delivered to Directors' mobile phones via text. These segments enhanced our employee engagement scores as it delivered leadership best practices in a fresh way.

Our leaders' biggest challenge is time and their attention is divided amongst patient experience, operational efficiency, employee engagement and change management. To reinforce the learning and keep leaders engaged, eJoyce followed up with three touchpoints: 1. A five-question survey asking leaders to gauge their current state of leadership acumen within that segment's topic along with additional topic resources; 2. A reminder text with an inspirational message tied to the segment's subject and; 3. A final email with 5 questions that surveyed their

“now state” of leadership acumen. Know-on-the-Go’s segments reinforced the learning with fun and easy to implement tips.

Survey results from 2019 *Know-on-the-Go*:

- 94% of leaders report it has positively influenced them to create a culture promoting employee development
- 91% of leaders report it has positively influenced them to increase employee engagement through various effective methods
- 88% of leaders report it has guided them in using influence methods to gain employee commitment
- 21% are using engagement drivers 1-3 times more with staff
- 16% report being more confident in using one or more employee engagement drivers
- 10% use influence methods 1-3 times more with staff

A collaborative team from CLE, Human Resources, Corporate Communications and Operations brought eJoyce to life. This program was implemented with no additional expense by partnering with Emergency Management providing us access to the mass notification system (Everbridge).

➤ **ANNUAL INVESTMENT FOR LEARNING AND DEVELOPMENT:**

The Health System views a competent workforce as integral to excellent patient care. By investing in continuing education and tuition reimbursement for job-related courses, the Health System encourages employees to improve their skills.

The education reimbursement programs support staff seeking college credit, continuing education and certification. More than 100 certifications are officially recognized by the Health System’s policy on compensation and benefits for additional credential pay. These certifications include clinical, administrative, allied health, interpreters, preceptors, medical coders, etc.

Several times throughout the year CLE offers an Education Expo in which colleges and universities come on site to provide employees academic and career information. On CLE’s website, there is an up-to-date listing of discounts and scholarships providing educational opportunities. CLE continuously seeks partnerships with new colleges and universities who can assist in growing our own.

The education reimbursement programs are part of the Total Rewards benefit package which the Health System promotes for staff recruitment and retention.

Education and Certification Reimbursement

- The Tuition Reimbursement Program, which allows employees to receive reimbursement for college accredited coursework was utilized by 382 employees in 2019, compared to 432 in 2018, representing a decrease of 11%.
- The Continuing Education and Certification Reimbursement Program, which allows employees to complete continuing professional education and certification opportunities, was utilized by 1,943 employees in 2019 compared to 1,806 in 2018, an increase of 7.5%.

In this highly competitive environment, a strong talent development brand can be the deciding factor in effective recruitment and retention. Our learning programs have made us more competitive. Our onboarding programs drive engagement in our vision and unique culture, creating change agents among all new employees.

Given the rapid changes in healthcare and an increased need to improve efficiency through process improvement, investment in learning and development of our workforce becomes more important than ever. Through strong partnerships, the Center for Learning Excellence collaborates with other Health System functional areas to improve the patient experience, quality outcomes, efficiency and access.

Total investment in 2019 is outlined below:

2019 Learning and Development	
Direct	\$8,262,928
Indirect	\$1,458,429
Learning Hours*	\$8,339,311
Total Investment	\$18,060,668

**Hours in training multiplied by the average hourly rate, \$28.88*

This annual report is provided for information only. No action is required.

Denise Pruett
Executive Director,
Center for Learning Excellence

Theresa Scepanski
Senior Vice President,
Chief Administrative Officer

George B. Hernández, Jr.
President/Chief Executive Officer
University Health System



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Epic Electronic Health Record (EHR) Project Update

Background:

In September 2018, the Health System Board of Managers approved the recommendation to transition the Health System to the Epic Electronic Health Record (EHR) suite. The Epic EHR Project will be transformational for the Health System, UT Health and our patients. The quality of clinical and operational functions will improve standardization of clinical workflows, data entry, and reporting across all Health System and UT facilities. The Epic enterprise suite will enhance the patient experience through a better appointment process, single portal access to medical and improved communication with providers. After implementation, the Health System will benefit from improved clinical productivity and better documentation. This will result in a reduction of accounts receivable days and misdirected claims while increasing revenue cycle efficiencies.

Operational Update:

The Health System held the last Go Live Readiness Assessment (GLRA) on June 3, 2020. All phases of the project were evaluated differently than previous GLRA's. For this last GLRA the focus was on anything that would impact Go Live on July 11, 2020. In reviewing the project as a whole, there are a few items still needing finalization prior to July 11, with all other areas on track for Go Live. There are two significant areas needing additional work, these include, Identity Management (IDM) interface into Epic and the Technical Dress Rehearsal. The IDM interface is what populates the Health System and UT Health San Antonio's list of Epic Users and Providers. Using this IDM interface allows the Health System and UT Health San Antonio to keep users synchronized across all locations for both organizations.

This is a complex interface, but it will create a streamlined process for user provisioning post Go Live. All current Epic Users and Providers have been loaded

into the system and profile updates are being finalized. Currently, more than 93% of hardware testing has been completed, and the team is working on the remaining areas to complete the Technical Dress Rehearsal.

Appointment Conversion/Case Conversion is taking place June 20-21, 2020. During this event, any appointment that is currently scheduled for after July 11 is manually converted to Epic. The initial assessment of this process is that the Health System will manually convert approximately 10,000 appointments. This effort will involve more than 100 operational staff and project team members per day at the Wonderland Training center. This event leads to the 'Soft Live' that begins on Monday, June 22, 2020. From this point forward any newly scheduled patient appointment will be scheduled in the Health System's Epic production system. Soft Live will impact the Scheduling and Referral groups the most, in anticipation of this impact, more than 100 Super Users and Credentialed Trainers will be deployed to provide additional support for these users. The team has also completed education to Help Desk staff who will be fielding any issue calls and routing through Soft Live and Go Live.

The Training phase continues and is making significant progress. To date 92% of Health System staff have completed registration for courses and 91% of providers have registered for their required Specialist Workshop. One of the last steps for training is completing a Login Lab which entails, the user logging into Epic and verifying their credentials, to date we have more than 48% of staff who have completed their Login Lab.

Starting on Memorial Day, the team kicked off Manual Abstraction. This event has clinical operations users logging into Epic and manually updating clinical information including height, weights, and other specific vital signs needed, as well as upcoming orders. This effort includes Ambulatory patients and is done to ensure those patients who will be seen during the initial Go Live period have validated and complete medical records. The staff that managed this process included more than 100 Outpatient Medical Assistants (MAs), Registered Nurses (RNs), Licensed Vocational Nurses (LVNs), and Registration Access Specialists (RAS) from Outpatient departments and specialties including OB and Dialysis. The team was able to complete abstraction on more than 800 patient charts. This effort will continue through Go-Live, until all medical records are updated. For complex care areas, such as Dialysis and Oncology, the physicians will be performing the manual abstraction of the patient orders, and to date they have completed entry on approximately 95 patients.

Technical Update:

The Epic Project Technical team completed work on several interfaces and have begun populating the Health System's Epic Production environment with real-time patient encounters, lab results, radiology results, as well as, several data elements that were converted from Sunrise. These include: vital signs, notes, problem lists, allergies, medications and immunizations. This ensures process ensures data is populating between now and Go Live, and will also support the upcoming Appointment and Case Conversion weekend on June 20-21, 2020.

The Health System completed Cutover Dry Run #2 on May 21 at Wonderland Mall. More than 200 staff members participated from inpatient operations including Unit Clerks, Pharmacists, Registration Access Specialists, Nursing, and the Epic Project team. This group went through the cutover process on a subset of current inpatients. This involved, registering these existing patients, documenting height, weight, and allergies, then transcribing existing orders and medications. Additionally, several smaller department dry runs were held, that included the department specific operational staff to focus on gaining efficiencies during this practice session. Using the information gained over Cutover Dry Run #1 and 2, the team will make any final adjustments for our final Cutover on July 10.

Financial Update:

The Health System's financial team has completed the design and build phase of the project and the Revenue Cycle team is actively working through final validation of the testing phase. The slight delay in go-live timeline allowed the Revenue Cycle teams to further improve upon the initial build to ensure optimized outputs. Go Live Readiness Assessments (GLRA) are complete and the teams are looking forward to a successful go-live. Risk mitigation tools are validated in the testing environment so should revenue outcomes differ from expectations, teams can take prompt action to identify source of the issue and quickly resolve. Coordinated effort across all operational stakeholders will protect the Health System from the unknown impacts of project conversion.

Revenue Cycle initiatives to reduce the Health System's patient accounts receivables are underway and achieving success. Days in Accounts Receivable has reduced from 70 at year-end 2017 to 61 at year-end 2019, and currently resides at 59.53 as of May 2020. The reduction of Days in Accounts Receivable is a reflection of improved performance and reduces the financial risk during system conversion. The Health System is developing a plan to mitigate Epic conversion impact to accounts

receivable by closely tracking collection metrics and monitoring Epic work queues. The resulting plan will accelerate the return to pre-conversion accounts receivable baseline and minimize cash flow impact.

The budgeted implementation cost for Epic EHR project is \$170.8 million, as reviewed and approved by the Board of Managers at the September 25, 2018 meeting and modified at the August 20, 2019 meeting. Staff are progressing through the process to select and engage vendors to achieve a successful project outcome. As of the June 30, 2020 meeting, the Board has approved \$96.8 million, 56.7%, of the total budgeted implementation cost with \$86.0 million, 82.3%, of the implementation capital being encumbered and \$10.9 million, 26.3%, of the project's one time operating expense being encumbered. Details of Board approved budget and encumbrances are shown in Epic Schedule A.

The attached Schedule B shows items that were acquired as part of the Epic project below the Board's authority level. Schedule C details budgeted reductions based on the Epic implementation.

This report is provided for information only. No action by the Board of Managers is required.

William A. Phillips, Jr.
Senior Vice President/
Chief Information Officer

Edward Banos
Executive Vice President/
Chief Operating Officer

George B. Hernández, Jr.
President/Chief Executive Officer

Epic Schedule A as of BOM 6/30/2020

Total Epic Budget

IMPLEMENTATION CAPITAL		Actuals/ Encumbered	08/20/2019 Updated Budget	Budget Remaining Balance
Hardware/Infrastructure				
1.a.b.	Hardware & Network Infrastructure Purchase	15,540,901	12,104,429	(3,436,472)
1.d.	Data Archiving	360,000	1,260,000	900,000
	SUBTOTAL Hardware/Infrastructure	15,900,901	13,364,429	(2,536,472)
Epic Software				
1.f.	Epic License Purchase/Training Costs	16,623,700	16,623,700	-
1.g.	Epic Implementation Services & SME Support Backfill	16,350,500	16,350,500	-
1.h.	Epic Implementation Team Travel		-	-
1.i.	Epic Hosting Setup/Implementation Fees	2,922,949	1,127,796	(1,795,153)
	SUBTOTAL Epic Software	35,897,149	34,101,996	(1,795,153)
Third Party Software, Licenses and Interfaces				
1.c.e.j.	Third-Party: Direct & Epic Facilitated	5,314,935	4,045,755	(1,269,180)
	SUBTOTAL Third Party Software	5,314,935	4,045,755	(1,269,180)
Additional UHS Personnel & Travel				
1.l.	Internal Implementation Team/SME Support Backfill	16,680,117	15,629,333	(1,050,783)
	SUBTOTAL Additional UHS Personnel	16,680,117	15,629,333	(1,050,783)
Consultant Support and Travel				
1.k.n.	Consultant Staffing	10,319,650	29,866,666	19,547,016
1.m.	Consultant Travel - EPIC, Randstand, Impact	1,877,005	7,466,667	5,589,662
	SUBTOTAL Consulting	12,196,655	37,333,333	25,136,677
Total Onetime Expenses: Capital		85,989,757	104,474,846	18,485,089
			82.3%	
ONE TIME OPERATING EXPENSE		Actuals/ Encumbered	08/20/2019 Updated Budget	Budget Remaining Balance
UHS				
2.a.	Legacy System Support	3,116,005	8,759,830	5,643,825
2.b.	Accounts Receivable Retirement	610,000	7,397,251	6,787,251
2.c.	End-User Training Backfill	-	4,720,000	4,720,000
2.d.	End-User Trainers	655,763	944,000	288,237
2.e.	Internal Project Team Travel: Epic Training	156,653	700,000	543,347
2.f.	Go Live Impact & Other - Provider Schedule Reduction	1,635,106	721,750	(913,356)
2.g.	Facility Rent - Implementation Team	1,150,446	980,000	(170,446)
	SUBTOTAL UHS	7,323,973	24,222,831	16,898,858
Consulting At/After Go-Live				
2.h.	Additional Consultant Travel: Operating	-	6,570,167	6,570,167
2.i.	At the Elbow Go-Live Support (External)	1,197,739	5,570,000	4,372,261
2.j.k.	Optimization Consulting Support	156,508	2,766,667	2,610,159
2.l.	Epic Implementation Services - Training portion only	1,005,000	480,000	(525,000)
2.m.	Data Conversions	1,174,758	1,750,000	575,242
	SUBTOTAL Consulting	3,534,005	17,136,834	13,602,829
Total Onetime Expense: Operating		10,857,978	41,359,665	30,501,687
			26.3%	
Contingency		-	25,000,000	25,000,000
Total Epic Implementation Project		96,847,735	170,834,510	73,986,776
			56.7%	

Schedule B

Consideration/Appropriate Action

IDMWORKS	Consultant	420 hours of implementation services for the Identity Access Management System	\$90,300	George Hernandez	5/6/2020
Impact Advisors	Consultant	Contract extension for TDR Analyst	\$62,280	George Hernandez	5/7/2020
Impact Advisors	Consultant	Contract extension for Cadence Analyst	\$62,280	George Hernandez	5/7/2020
CDW	Hardware	20 55" LED TV's for status display boards	\$15,705	Bill Phillips	5/8/2020
Epic	Software	Mayo Clinic Care Plan Content	\$33,508	George Hernandez	5/11/2020
IDMWORKS	Software	License for the Identity Access Management System	30,000	George Hernandez	5/21/2020
Dell	Hardware	31 laptops to support the Sim Lab	\$26,739	George Hernandez	5/26/2020
SHI Government	Software	License for the 31 laptops for Sim Lab	\$11,141	George Hernandez	5/26/2020
SCC Soft	Consultant	SOFT lab consultant for go-live	\$14,000	George Hernandez	5/26/2020
Bryco	Consultant	Provide electrical and installation of Epic status boards	\$75,000	George Hernandez	5/28/2020
Digital Display	Consultant	Deinstall 716 TV's and replace with larger models	\$88,958	George Hernandez	5/29/2020
MoreDirect	Hardware	Label printers	\$14,940	George Hernandez	6/3/2020
			\$524,851		

Items Requiring Ratification by the Board of Managers

Impact Advisors	Consultant	Extending contract for Hospital Billing Analyst due to COVID delay	\$66,468	George Hernandez	5/11/2020
Impact Advisors	Consultant	Extending contract for ASAP Analyst due to COVID delay	\$93,240	George Hernandez	6/3/2020

Total contracts value, including all modification: \$668,788

Schedule C

2020 Capital Budget Reduction Due to Epic Implementation

Storage Reduction	\$2.5M
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2020 Budget Position Reductions Due to Epic Implementation

Title	Salary
Dir Computer Training	\$120,068
Technical Trainer	\$50,907
Technical Trainer	\$50,290
Dir EMR	\$123,724
Spec Clinical Informatics	\$98,467
Spec Clinical Informatics	\$98,467
Spec Clinical Informatics	\$98,467
Database Administrator	\$109,000
Application System Analyst Lab	\$94,004
Application System Analyst Lab	\$92,892
Total	\$936,286

Schedule C - Continued

2020 Budget Software Reductions Due to Epic Implementation

Vendor	Description	2020 Software Reduction
Wow Cart Maint	new cart maintenance contract	85,000
Taylor Healthcare -Dialog Medical	Electronic medical consents (iMed Product)	25,336
Teletracking	Bed Tracking/PreAdmit/Transport/Bed order Entry & Transfer Center	109,264
Verity (was ECHO - Heathstream) (Was Healthline)	IPA with Schmitt Thomson	48,938
Allscripts	Sunrise XA - Coterminus Agreement	995,726
Allscripts	Interface from Care Mgmt to IDX/Payor	2,500
Allscripts	Daily remote system performance monitoring	80,000
Allscripts	Community Direct Messaging	5,627
Allscripts	DbMotion HASA Interfaces	3,600
Allscripts	Vitals Domain Nextgen	3,284
Allscripts	DbMotion Communicare	1,755
Allscripts	EPSi Data Extender & Mobile Performance Visualization (MVP)	21,917
Allscripts	Follow my Health Interface	\$250
Allscripts	Annual Upgrade Fee	\$197,437
Allscripts	Learnlet Library	\$1,333
Allscripts	Nextgen/Communicare HIE Connection	\$2,015
Allscripts	ED Operations Monitor	\$5,500
Allscripts	DbMotion/ UT FUJI Plugin	\$5,000
Allscripts	FMH Pedi Proxy	\$1,000
Allscripts	Follow My Health Level 1 Service Contract	\$119,438
Allscripts	ED OPS Monitor	\$5,019
Allscripts	Resolution MD Web & Mobile Viewer	\$20,173
Cedaron Medical	Cardiac Care Software	\$8,000
Cerner Corp.	CoPath Plus DHT/SyNoptic	\$44,775
Cerner Corp. Aperio	CoPath Plus CDP32 -Digital Slide Module & interface license	\$9,142
GE Healthcare	Perinatal Fetal Monitoring Maintenance	\$20,500
HCS	RBG OR	\$69,614
HCS	OR Control - UHS	\$180,788
ICNet	Infection Control Monitoring Software	\$28,079
Baxter (ICNet)	Infection Control Monitoring Software-Add on-Surg - Real Time monitoring of Surgical Patients condition	\$30,962
NantHealth	iSirona Enterprise Software DeviceConX & iCS Software	\$87,000
Medda	Growth Charts	\$15,500
PICIS - OPTUM	OR Manager Software/SmrTrack Software / Anesthesia	\$165,000
Soft - (SCC)	Maintenance contract for Soft Computer	\$540,514
SPOK	Physician On Call	\$33,205
Voicebrook	Anatomical Pathology Voice Recognition (VoiceOver)	\$22,464
Allscripts EPCS	Electronic RX - Controlled Substances	\$98,017
Allscripts	RESMD - Sunrise Radiology Viewer	\$27,000
Mediware Information Systems	Appointments Everywhere Cloud Maintenance	\$6,598
PICIS	TrackCore Integration	\$750
INX/Presidio	acqueon -Provides outbound campaigns for things like patient reminders and med refills	\$19,556
INX/Presidio	Nuance -text to speech services capabilities for the Aqueon	\$22,651
INX/Presidio	WebText -SMS services for Acqueon outbound campaigns	\$39,375
	Total 2020 Reductions	\$ 3,209,600

Total 2020 Budget Reductions Due to Epic Implementation = \$6,645,886



University Health System

BEXAR COUNTY HOSPITAL DISTRICT BOARD OF MANAGERS

Tuesday, June 30, 2020

Report on Recent Recognitions and Upcoming Events

Recognition

- University Health System Chief Nurse Executive Tommye Austin has been named to the 2020 class of Modern Healthcare's 50 Most Influential Clinical Executives. This prestigious recognition program acknowledges and honors individuals who are deemed by their peers and the senior editors of Modern Healthcare to be the most influential clinicians in the industry. Tommye is in some outstanding company. Included in this year's list are Dr. Anthony Fauci, director of the National Institute of Allergy and Infectious Diseases and Dr. Deborah Birx, Coronavirus Response Coordinator in the White House. The profiles of the 50 Most Influential Clinical Executives are online at [ModernHealthcare.com/50MostInfluential](https://www.modernhealthcare.com/50MostInfluential) and in the June 15 issue of Modern Healthcare magazine.
- **Ariel DeRobles** and **Leticia Martinez**, from the University Hospital NICU, are being recognized by the March of Dimes for their outstanding leadership and fundraising during this pandemic. Over the past four months, they raised more than \$11,000 for the March for Babies Virtual Walk. This funding will help the March of Dimes in the fight for the health of moms and babies.

Media Highlights – May 2020

Major topics: Second wave of COVID-19, University Hospital better prepared for next wave, depression and COVID-19, face masks, pediatric trauma during the pandemic, Dejounte Murray donates athletic shoes to University Hospital staff, Vaping and lung disease, COVID-19 positive surge in San Antonio, University

Health System processing COVID-19 tests for the entire state, Multisystem inflammatory syndrome in children, Mental health in children, Using disinfectants safely, University Hospital pediatric patients visit the Zoo virtually, COVID-19 and child abuse, Stroke, Children battling cancer, impact of tear gas and rubber bullets on the body, Tommye’s mask, masks for pediatric transplant patients, diabetes and COVID-19, heart disease and COVID-19, Remdesivir, UHS fundraiser, genetics and COVID-19, Expert panel on COVID-19 testing, Hydroxychloroquine, Impact of COVID-19 on hospital finances, Kidney donation, Essential oils and masks, Witte Dino Dash Presented by University Health System, Bexar County leaders discuss works program, Antivirus tests,

Coverage statistics: Here are some key year-to-date performance indicators resulting from our public relations efforts over the past couple of months.

- 3,231% increase in visits to HealthFocusSA (>41,400)
- 73% growth in YouTube subscribers (30 new videos watched 181,283 times)
- 11.22% growth in Facebook fans (>22,500)
- 6.43% growth in Twitter followers (>3,500)
- 12.54% growth in Instagram (>2,500)
- 16.7% year over year increase in website visits

	January.	February.	March	April
Print & web posts	45	69	146	157
Twitter Echo	1,240	325	2,037	2,794
Facebook Echo	13,700	22,766	188,278	308,156
Broadcast Mentions	132	70	230	246
Total reader/viewer Reach	40,617,533	33,899,034	109 M	358 M

Upcoming Events:

Due to the ongoing pandemic, most special events have been cancelled or postponed. University Health System staff is working closely with our community partners to help them find ways to successfully host virtual events.

- University Health System is sponsoring San Antonio Growth for the Eastside, who is hosting a virtual Eastside Business Briefing - Mental and Physical Health during COVID-19, on June 30, at 10:30 a.m. Dr. Stacy Ogbeide, UT

Health Director of Behavioral Health Education, Family Medicine Residency, is one of three panelists.

- The Komen More than Pink Walk is also going to be a virtual event. It will be held on September 26. University Health System is a sponsor and our staff can sign-up without a registration fee. We are currently in 6th place and planning now to encourage staff to participate and fundraise. Cancer does not stop for COVID-19.

This report is submitted for informational purposes only.

Leni Kirkman
Senior Vice President
Strategic Communications &
Patient Relations & Interim Foundation President

George B. Hernández, Jr.
President/Chief Executive Officer